



WILLIAM & MARY  
CHARTERED 1693

# AUDIT, RISK AND COMPLIANCE COMMITTEE

## Internal Audit

*February 25, 2021*

# 2020 INTERNAL AUDIT RECAP

	Completed	In-process	Deferred
Approved 2020 Audit Plan	4	2	3
Unscheduled audits/projects added	1	1	-
OSIG Hotline Investigations	3	-	-

Approved 2020 Plan- Completed Audits	
VIMS IT Security and General Control Audit	Office of the President Audit
Highland Internal Control Audit	RBC IT Security Audit

In-process Audits	
Athletics Internal Control/Donor Spending Audit	Admission Audit (phase I complete)
Athletics Ticket Office Audit	

# 2020 RECAP (CON'T)

## 2020 Approved Plan - Audits Deferred

***W&M Data Center Review***- Included on the 2021 work plan

***Minors and Volunteers on Campus Audit***- Deferred to future work plan (post 2021)

***Bursar Office cashiering system and internal control review***- Deferred to future work plan

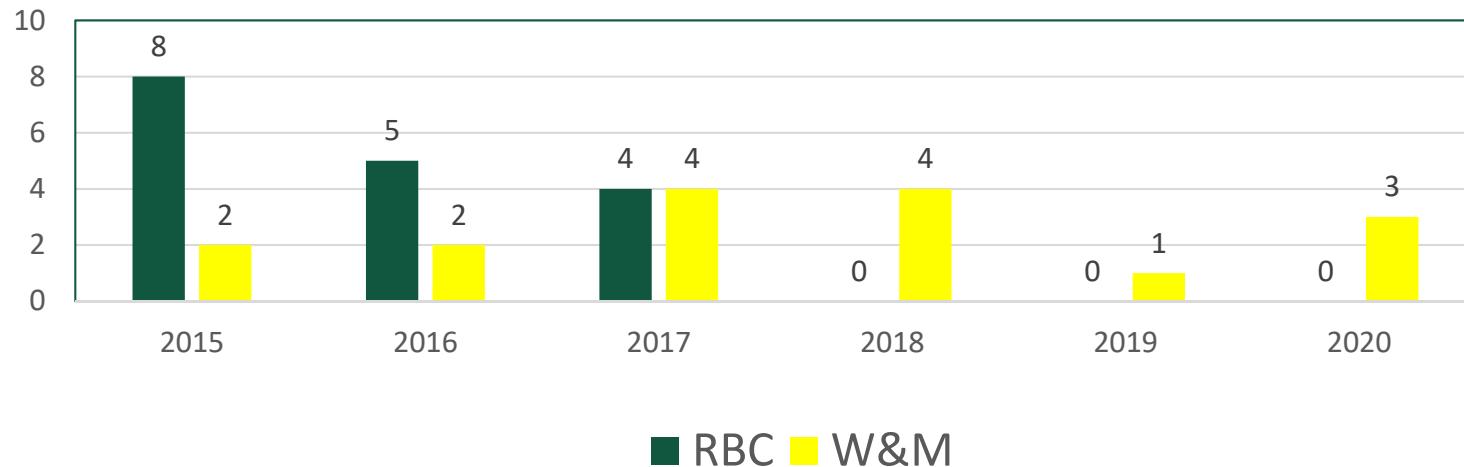
## Unplanned Audits/Projects

***Athletics Internal Control Review and Donor Spending Compliance audit*** –Performed at the request of Interim Athletics Director

***IT System Penetration Testing***- Facilitated work of third party consultant

# 2020 RECAP

## Inspector General Hotline Call History



# 2020 RECAP-DISCUSSION

- Working under pandemic
  - Remote work approach
  - Access to personnel/information
  - Emphasized training during initial work at home period
- Down one staff member
  - Audit Senior resigned December 2019
  - Hiring freeze extended staffing void

# SHORT TERM INITIATIVES

- Audits in progress:
  - Athletics Internal Control/Donor Spending Compliance Review,
  - Athletics Ticket Office,
  - IT Data Center,
  - Admissions (spring)
- Hire Auditor
- Quality Assurance Review scheduled for this summer
- OSIG Clery Act Performance Review

# OTHER AUDIT ACTIVITY

- Planned Pause
  - Audit process improvement opportunities
  - Follow-up practices identified for improvement
    - Propose enhancing follow-up procedures
  - Completed planning for:
    - Admissions Audit- part II,
    - IT Data Center Audit,
    - RBC IT Security Audit

# FOLLOW-UP SCORECARD

<u>Audit/Date</u>	<u>Follow-up</u>	<u>Status</u>
Fixed Assets (4/16)	Mar	(A)
Conference Services (2/17)	Mar	(A)
Donor Compliance (3/17)	Apr	(A)
Construction (8/17)	Mar	(A)
Payroll overpayment (1/18)		Full remediation
Advancement Gift Accounting (9/18)	June	(A)
VIMS General Control (9/18)		Full remediation
IT Disaster Recovery (1/19)		Full remediation
Student Employment (1/19)	Mar	(A)

(A): Corrective action noted with some action items remaining.

# FOLLOW-UP SCORECARD

<u>Audit/Date</u>	<u>Follow-up</u>	<u>Status</u>
Provost Office (4/19)	Mar	(A)
Financial Aid (4/19)	Mar	
International Travel (7/19)	April	
RBC IT Security (8/19)	Mar	(A)
Facilities Costing (11/19)		Full remediation
Sponsored Programs (1/20)	Mar	
VIMS IT General Control (4/20)	Mar	(A)
President's Office (5/20)	April	
IT Penetration Testing (6/20)	Mar	(A)
Highland Audit (10/20)	Mar	(A)
RBC IT Security (11/20)	Mar	(A)

(A): Corrective action noted with some action steps remaining.

# ERM UPDATE

- Gathering information for ERM committee consideration/evaluation
  - Held first quarterly meeting with the Executive Leadership Team to discuss emerging risks
- Will provide updated heat map in April
- Developing Risk Appetite statement

# QUESTIONS?