RBC Workplace Survey



of WILLIAM & MARY

FEBRUARY 7, 2018

BLOW MEMORIAL HALL BOARD ROOM

PRESENTED BY

TAKEYA MCLAURIN, DIRECTOR OF HUMAN RESOURCES

Workplace Survey Stats



99

Total Responses of 201 invited



290

Comments and Improvement Ideas

Hours	% of Responders	Responders
Full-time	80%	79
Part-time	15%	15
Unspecified	5%	5

Response Rates

49% Richard Bland College

73% Colleges & Universities - 2017

The RBC survey was conducted from December 4, 2017 to December 17, 2017

Benchmarks



Company Average

Departments compared to your company average.



Colleges & Universities - 2017

Benchmarks were pulled from Energage database of 6,000 organizations surveyed in the last 12 months nation-wide. Benchmarks represent aspiring top workplaces, NOT industry averages.

Survey Themes

How are the results organized?

OrgHealth™ measures the organization's long term potential based on four themes from the survey:

- Organizational alignment
- Effective execution
- Meaningful connection with employees
- Management skills

Alignment



Effectiveness



Connection



My Manager



The Bubble Up Approach



Bubble up - Frontline departments discuss their results immediately after the survey ends. They decide what they can do and what the manager needs to escalate. Each team of managers then repeats this process all the way to the top.

- Establish a task force
- Meet with unit heads
 - Unit heads will meet with staff
- Offer town halls, forums, etc. to facilitate dialogue
- On-going communication with faculty, administrators, and staff