An Introduction to Critical Reflection in Community-Engaged & Experiential Learning

Facilitator

Patti H. Clayton
Practitioner-Scholar, PHC Ventures
Practitioner-Scholar-in-Residence, North Carolina Campus Engagement
Senior Scholar, Institute for Community & Economic Engagement, UNC Greensboro

[patti.clayton@curricularengagement.com] [www.curricularengagement.com]

Hosts
Bonner Center for Civic Engagement
University of Richmond
January 23, 2023
**Conceptual Framework for Experiential Learning**

*“Experience is the best teacher – Or is it?”* (Conrad & Hedin)

*“We had the experience but missed the meaning”* [Eliot, T. S. (1943) The Four Quartets]

**Framework for Experiential Learning (modified from IUPUI)**

1. Learning goals/objectives
2. Content/body of thought (related to learning goals/objectives)
3. Experience/activity (related to the content and learning goals/objectives)
4. Critical reflection (on the experience and the content, oriented toward the learning goals/objectives)
5. Assessment (at least of the learning, including as generated through critical reflection on the experience and content)

**Components (integrated)**
Learning Goal Categories
(intentional)

- **personal growth** (e.g., self-awareness, self-efficacy, identity development, spirituality, leadership development, moral development; see Brandenberger, 2013 for an overview)
- **intercultural competence** (e.g., respect, curiosity, sociolinguistic awareness, listening, empathy, ethnorelative perspective; see Deardorff & Edwards, 2013 for an overview)
- **civic outcomes** (e.g., communication, collaboration, public problem solving, knowledge of community history and public processes, organizational analysis; see Battistoni, 2013 for an overview)
- **academic learning** (e.g., knowledge and application of concepts and theories, thinking from disciplinary/interdisciplinary perspectives; see Jameson, Clayton, & Ash, 2013 for an overview)
- **cognitive skills** (e.g., critical thinking, intellectual development, metacognition, transfer; see Fitch, Steinke, & Hudson, 2013 for an overview).

[Synthesized from Clayton, Bringle, & Hatcher, 2013]
"All teach, all learn, all serve, all are served"  [Founding father of SL, Bob Sigmon, 1979]

“It all comes down to one motto: ‘Everyone a learner, everyone a teacher, everyone a leader.’ That’s it. That’s the radical view of the world that changes how community works and shuffles the balance of power. ... It’s just that easy and just that hard.... When we remember this, great things happen. When we forget, we all lose.”  [SL community partner Amy Mondloch, 2009]

“Reciprocity is the recognition, respect, and valuing of the knowledge, perspective, and resources that each partner contributes to the collaboration.”  (UNC Greensboro)

---

Partners (co-creators)

- Students
- Residents
- Organization staff
- Faculty
- Administrators on campus
Conceptual Framework for INTEGRATED Design (of anything)

Goals
(learning, partnership quality, community outcomes)

Strategies
(T&L, CEL, CR)

Assessment
(formative, summative)
Critical Reflection

“We had the experience but missed the meaning”
Eliot, T. S. (1943) The Four Quartets

Reclaiming Reflection
[Setting aside the baggage associated with “reflection”]

“Reflection”  “Critical reflection”

“active, persistent and careful consideration of any belief or supposed form of knowledge in the light of the grounds that support it, and the further conclusions to which it tends”
[Dewey, 1910]

“intentional consideration of an experience in light of particular learning objectives”
[Hatcher & Bringle, 1997]

Critical Reflection ...

1) generates
2) deepens
3) documents
learning

improves the quality of practice, partnerships, and inquiry
Why Critical Reflection Needs to be Critical
[consider the differences between problematic A/B/C on the one hand and much better D on the other]

A: "Everybody knows that smoking is bad, so parents shouldn’t smoke when they have children; those parents who do smoke [experience = seeing parent smoking] obviously just don’t care about their kids."

B: "My experience not only taught me a lot about the subject I was studying but myself as well. It changed how I saw the world, how I experienced campus, and gave me qualities in myself I hadn’t yet found. The experiences were once in a lifetime and I use what I’ve learned from them to navigate my life now."

C: "It became clear that the more we got to know the kids and showed them that we actually cared about them, the more willing they were to pay attention to us and their homework. For example, when I first started working with William, he wouldn’t even look at me or acknowledge my presence. But every week I brought him little gifts, like candy and stickers, and slowly he began to warm up to me so that now he runs up when I come in and is ready to get to work... This matters because underprivileged children are not getting the attention that they need at home...."

D: "One main attribute we have discussed that a servant-leader [course content] should have is foresight, or the ability to anticipate what will happen based on patterns observed from the past .... In “The Servant as Leader,” Robert Greenleaf says that foresight is “the ‘lead’ that the leader has” and that “once he loses this lead and events start to force his hand...he is not leading (18).” However, I have learned that although our group has lacked foresight in some aspects of this project and that to a certain extent events are limiting our choices as servant-leaders, we have not totally “lost our lead” ... and we still have the choice of how we will respond to the current status of the project. My group and I discovered that we do not agree that lacking foresight causes a leader to “lose [his or her] lead” as Greenleaf states. ... Even though our efforts ... have been compromised by our lack of foresight ... we can utilize other leadership skills to retain our “lead” in this project. We can ... be flexible and learn to work within the limitations that our lack of foresight has resulted in. I learned this when we discussed the challenges we were experiencing with the project ... We talked about how we were discouraged that our lack of foresight had caused us to waste a lot of time trying to fix technological problems at the sites when we should be working on sustainability for the project. ... We realized that we may not be able to firmly establish a new and permanent “home” program to take on the responsibility of the computer project or fix all the technological problems that still exist at the sites. We felt that we had no choice but to simply give up these objectives—that is, that our lack of foresight had taken away our “lead”—since the pressure we were experiencing from time seemed to be forcing our hand and leaving us no options. However, [our instructor] asked us if not being able to completely fulfill an objective meant that we could not progress towards it at all. This question helped us to realize that while we may not be able to fully complete everything we wanted to with this project, we still can make interim steps towards those goals. .... We can locate a source of technological support ... for future participants in the project who will be able to take care of the technological problems we cannot fix. In short, our choice of actions at this point may be limited by our lack of foresight earlier on in the project, but we still ... can direct the progress of this project before our involvement with it ends."
## DEAL Model Critical Thinking Standards Table excerpts (Ash & Clayton, 2009; various)


<table>
<thead>
<tr>
<th>Critical Thinking Standard</th>
<th>Description</th>
<th>Associated questions to ask to check your thinking</th>
</tr>
</thead>
</table>
| Clarity                    | Expands on ideas, express ideas in another way, provides examples or illustrations where appropriate. | - Did I give an example?  
- Is it clear what I mean by this?  
- Could I elaborate further? |
| Accuracy                   | All statements are factually correct and/or supported with evidence. | - How do I know this?  
- Is this true?  
- How could I check on this or verify it? |
| Precision                  | Statements contain specific information | - Can I be more specific?  
- Have I provided sufficient detail? |
| Relevance                  | All statements are relevant to the question at hand; all statements connect to the central point. | - How does this relate to the issue being discussed?  
- How does this help us/me deal with the issue being discussed? |
| Depth                      | Explains the reasons behind conclusions and anticipates and answers the questions that the reasoning raises and/or acknowledges the complexity of the issue. | - Why is this so?  
- What are some of the complexities here?  
- What would it take for this to happen?  
- Would this be easy to do? |
| Breadth                    | Considers alternative points of view or how someone else might have interpreted the situation. | - Would this look the same from the perspective of….?  
- Is there another way to interpret what this means? |
| Logic                      | The line of reasoning makes sense and follows from the facts and/or what has been said. | - Does what I said at the beginning fit with what I concluded at the end?  
- Do my conclusions match the evidence that I have presented? |
| Significance                | The conclusions or goals represent a (the) major issue raised by the reflection on experience. | - Is this the most important issue to focus on?  
- Is this most significant problem to consider? |
| Fairness                   | Other points of view are represented with integrity (without bias or distortion) | - Have I represented this viewpoint in such a way that the person who holds it would agree with my characterization? |
Where do you see the presence or absence of things we want to learn about?

We arrived at [the community organization] early and so we waited in the van for it to be opened. Shortly after, we brought inside the main house of the sanctuary and introduced to volunteer coordinator, [name]. Here, we filled out one more liability waiver, were given more history of [the community organization], and made jokes about being mauled by tigers... [Name] explained the rules of the sanctuary and remind us that all the animals are still wild animals and are unpredictable, like meat, and are stronger than us. We were told to always keep an arms distance away from the fences.

After we finished the brief orientation, ... we gathered tools, ladders, gloves, and a fence cutter in the back of a truck .... As we made our way to our worksite, the truck passed some other animals' enclosures and we got our first look at the tigers; running up to their fences [as we drove by].

At the enclosure, [name] explained that the tiger that used to live in this died recently of complications due to old age, like many of the animals there that don't contend with the same threats they would in the wild. The two new tigers were from a group of four rescued from someone’s backyard in [state] ...

Then we got to work on extending the chain-link fence. [name] demonstrated how to use the tool to attach the light extension fencing onto the already established fence with hog rings. Two of us climbed up on ladders with one holding the bundled fencing behind and the other clipping the fences together. The rest of us were on the ground holding and securing the ladders and handing up tools to our co-workers. Once this was done, [we were] shown how to remove branches from the pieces of fence being added ... After this, we rolled out the fence extension pieces to check for integrity before attaching them. ... Then, I got up on the ladder to help hold the fencing and install hog rings myself. After nearly 3 hours of work, we completed about 20 feet of fence extension.

At noon it was time to go on a tour around the sanctuary. ... On our tour, we saw six of the ten tigers there. They all have names, just like the rest of the animals at [the community organization], such as [name] and [name]. As we walked around to view these 400-700 pound cats, we learned about how most of them were taken from people who had them as pets and could no longer care for them.

Our tour guide also described to us their curiosity with humans and demonstrated their stalking behavior with a tiger that [she said] finds her particularly fascinating. Right when the tiger heard her voice, he ran up to the fence and rubbed against it. Then, he would crouch down as she slowly walked further along the fence and then ran, when she did this the tiger went from intently watching her to jumping up and sprinted after her. ...
Example Critical Reflection Assignment #1 (structured using DEAL)

ACTIVITY / EXPERIENCE: Grass counting activity instructions

Specific Objective. Bring back your best estimate of the number of blades of grass in the area mapped on the reverse and a list of reasons why your estimate may not be a good one. Allocate your time among planning, data collection, calculations, etc. as you wish. You need to be back in the classroom and ready to present results and debrief by **time to be announced** at the latest.

Method. Your choice. If you have a question about how to proceed, write down the question, make a decision, write down the decision, and carry on!

Describe what we have done so far in this class period –

Examine that experience

- How many different sampling approaches were taken? Which groups used haphazard sampling and which used random sampling? Why did each group use its chosen approach to sampling? What difference does the choice between these 2 approaches seem to make? Do we think that one or the other was the “better” choice, and if so which and why?

- How did you collaborate on this project? How did you decide how to collaborate? What other approaches to collaboration might have been taken and what might have been different because of them? What are the relationships between choice of how to collaborate and quality of results (consider sample size, precision)?

- Within each group what specific roles / functions did each student take on? Why did each of you take these on rather than others? Are there any other roles / functions that should have been taken on? Why weren’t they?

- What did each group count as a blade of grass? What did you not count? How did you make that determination? Was there low, medium, or high agreement across the groups on what to count as grass? Why? What difference does it make?

Articulate Learning (twice, related to any two of these – bold above – learning goals)

“I learned that” … Express an important learning, not a statement of fact and not only in the context of the experience

“I learned this when” …. Connect the learning to specific activities that gave rise to it

“This learning matters because” … Consider how the learning has value, in this situation and in broader terms

“In light of this learning I will” … Set specific, assessable goals; consider benefits and challenges involved
Example Critical Reflection Assignment #2 (structured using DEAL & Bloom)

Describe the experience (objectively and in some detail)

- When did this experience take place? Where did it take place?
- Who else was there? Who wasn't there?
- What did I do? What did others do? What actions did I / we take? What did I / we communicate?
- Who didn't speak or act? Did I / others laugh, cry, make a face, etc.?
- Etc

Examine the experience [Learning goal: Better understand communication dynamics]

1. Brainstorm all the forms of communication we have been discussing in class and be sure I can explain each in my own words
2. What forms of communication did I use in this experience? What forms of communication did others use? What are some examples of forms of communication that no one used?
3. Why do I think these forms were and were not used? What led to them being used? What were the results of using these forms of communication? How might the results have been different had different forms of communication been used?
4. What similarities were there in how various individuals communicated? What differences?
5. AUTHOR suggests that non-verbal communication can be more influential than verbal communication. In what ways does that hold in this experience? In what ways does it not?
6. What were the most effective / ineffective forms of communication used? What do I mean by effective in this case? What is my evidence for how effective they were? What conditions made these forms of communication effective / ineffective? What conditions would have had to be different to increase the level of effectiveness of some of these forms of communication?
7. Looking back on it, is there another form of communication I wish I had used or used more effectively? Why or why not?

Articulate Learning [about communication dynamics]

“I learned that” ...
- Express an important learning, not just a statement of fact
- Provide a clear and correct explanation of the ideas(s) in question so that someone not in the experience could understand it.
- Explain your enhanced understanding of the ideas(s), as a result of reflection on the experience
- Be expressed in general terms, not just in the context of the experience (so that the learning can be applied more broadly to other experiences)

“I learned this when” ....
- Connect the learning to specific activities (experience and critical reflection) that gave rise to it, making clear what happened in the context of that experience so that someone who wasn't there could understand it.

“This learning matters because” ...
- Consider how the learning has value, both in terms of this situation and in broader terms, such as other organizations, communities, activities, issues, professional goals, courses, etc.

“In light of this learning” ...
- Set specific and assessable goals; consider the benefits and challenges involved in fulfilling them
- Tie back clearly to the original learning statement.
Draft a Critical Reflection Assignment (structured using DEAL)

**Describe the experience (objectively and in some detail)**
- When did this experience take place? Where did it take place?
- Who else was there? Who wasn’t there?
- What did I do? What did others do? What actions did I / we take? What did I / we communicate?
- Who didn’t speak or act? Did I / others laugh, cry, make a face, etc.?
- Etc

**Examine the experience [Learning goal(s): __________________________]**

**Articulate Learning**

“I learned that” … Express an important learning, not a statement of fact and not only in the context of the experience

“I learned this when” … Connect the learning to specific activities and critical reflection that gave rise to it

“This learning matters because” … Consider how the learning has value, in this situation and in broader terms

“In light of this learning I will” … Set specific, assessable goals; consider benefits and challenges involved
Using short readings in critical reflection

I Rescued a Human Today (Janine Allen)

Her eyes met mine as she walked down the corridor peering apprehensively into the kennels. I felt her need instantly and knew I had to help her.

I wagged my tail, not too exuberantly, so she wouldn’t be afraid. As she stopped at my kennel I blocked her view from a little accident I had in the back of my cage. I didn’t want her to know that I hadn’t been walked today. Sometimes the overworked shelter keepers get too busy and I didn’t want her to think poorly of them.

As she read my kennel card I hoped that she wouldn’t feel sad about my past. I only have the future to look forward to and want to make a difference in someone’s life.

She got down on her knees and made little kissy sounds at me. I shoved my shoulder and side of my head up against the bars to comfort her. Gentle fingertips caressed my neck; she was desperate for companionship. A tear fell down her cheek and I raised my paw to assure her that all would be well.

Soon my kennel door opened and her smile was so bright that I instantly jumped into her arms.

I would promise to keep her safe.
I would promise to always be by her side.
I would promise to do everything I could to see that radiant smile and sparkle in her eyes.

I was so fortunate that she came down my corridor. So many more are out there who haven’t walked the corridors. So many more to be saved. At least I could save one.

I rescued a human today.

The Whale and the Tragic Gap (Caroline Fairless, April 21, 2011)

I want to offer this story against the tapestry of Parker Palmer’s essay “The Broken-Open Heart” in the March/April 2009 issue of Weavings magazine. In his musings on “the tragic gap” – Parker defines it as the gap between what is and what could and should be – he names the cost of not being able to abide the tension of the gap: cynicism, on the one pole, and irrelevant idealism on the other.

It occurs to me as I write this, that unless and until we are able to ground ourselves in the tragic gap… we cannot even glimpse the world as it could or should be. In other words, if we focus only on the brokenness, we lose our vision of what could be. Likewise, if we opt against the reality for the sake of a shallow feel-good patina, we still can’t hold our vision of what could be. So! The tragic gap it is, and that said, here’s a story:

Not long ago the San Francisco Chronicle featured a story about a humpback whale so tangled in the lines of heavy crab pots, that not only was her migration to Baja halted, but she had to struggle to rise to the water’s surface for her every breath. The Marin County Marine Mammal Station sent out a plea for help, and within a short time, rescue divers were in the water. It took them more than an hour to cut the lines already digging into the whale’s blubber, while this magnificent creature simply remained still, contrary to the humpback’s natural inclination to eschew human contact. As the divers finally released the last of the ropes and weights from her battered body, she swam with them for a while, nudging each one in turn, then headed south. The gentle humpback changed lives that day, breaking open human hearts to allow for the embrace of an ever greater circle; breaking open human hearts with her clear recognition that the divers meant her no harm, only good, giving substance to the notion that we are all interdependent citizens of one great earth community.

That the divers could simultaneously assess the risks – both to body and of failure – and turn toward the possibility of successful outcome, says to me that they were living in the tragic gap, where imagination is a 360 degree enterprise.

Terry Tempest Williams writes, “The open space of democracy provides justice for all living things – plants, animals, rocks, and rivers – as well as human beings.” Divers and creature of the waters were of one community that day, and it was a day of justice, justice forged from the tragic gap.
Integrating Critical Reflection and Assessment of Student Learning

**.... self-report**

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly disagree</th>
<th>Strongly agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>I often find it difficult to provide evidence in support of my position. (accuracy)</td>
<td>1 2 3 4 5 6</td>
<td></td>
</tr>
<tr>
<td>I usually examine complex issues from multiple perspectives before reaching my own judgment. (breadth)</td>
<td>1 2 3 4 5 6</td>
<td></td>
</tr>
<tr>
<td>I usually express ideas that I disagree with in a way that those who believe them think is fair to their position. (fairness)</td>
<td>1 2 3 4 5 6</td>
<td></td>
</tr>
</tbody>
</table>

**.... authentic evidence**

**DEAL Model Critical Thinking Rubric excerpts** (Ash & Clayton, 2009; various)

www.criticalthinking.org]

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Accuracy</strong></td>
<td>Consistently makes inaccurate statements and/or fails to provide supporting evidence for claims</td>
<td>Makes several inaccurate statements and/or supports few statements with evidence</td>
<td>Usually but not always makes statements that are accurate and well-supported with evidence</td>
<td>Consistently provides examples, illustrates points, defines terms, and/or expresses ideas in other ways</td>
</tr>
<tr>
<td><strong>Clarity</strong></td>
<td>Consistently fails to provide examples, to illustrate points, to define terms, and/or to express ideas in other ways</td>
<td>Only occasionally provides examples, illustrates points, defines terms, and/or expresses ideas in other ways</td>
<td>Usually but not always provides examples, illustrates points, defines terms, and/or expresses ideas in other ways</td>
<td>Consistently provides examples, illustrates points, defines terms, and/or expresses ideas in other ways</td>
</tr>
<tr>
<td><strong>Depth</strong></td>
<td>Fails to address salient questions that arise from statements being made; consistently over-simplifies when making connections; fails to consider any of the complexities of the issue</td>
<td>Addresses few of the salient questions that arise from statements being made; often over-simplifies when making connections; considers little of the complexity of the issue</td>
<td>Addresses some but not all of the salient questions that arise from statements being made; rarely over-simplifies when making connections; considers some but not all of the full complexity of the issue</td>
<td>Thoroughly addresses salient questions that arise from statements being made; avoids over-simplifying when making connections; considers the full complexity of the issue</td>
</tr>
<tr>
<td><strong>Breadth</strong></td>
<td>Ignores or superficially considers alternative points of view and/or interpretations</td>
<td>Gives minimal consideration to alternative points of view and/or interpretations and makes very limited use of them in shaping the learning</td>
<td>Gives some consideration to alternative points of view and/or interpretations and makes some use of them in shaping the learning</td>
<td>Gives meaningful consideration to alternative points of view and/or interpretations and makes very good use of them in shaping the learning</td>
</tr>
<tr>
<td><strong>Fairness</strong></td>
<td>Consistently represents others’ perspectives in a biased or distorted way</td>
<td>Occasionally represents others’ perspectives in a biased or distorted way</td>
<td>Often but not always represents others’ perspectives with integrity</td>
<td>Consistently represents others’ perspectives with integrity (without bias or distortion)</td>
</tr>
</tbody>
</table>
**Critical Reflection Product: Personal Growth Category (as written)**

*NOTE: Produced as the last step in a critical reflection process that combined oral and written reflection using the DEAL Model; first draft*

*I learned that* when working with other people I try not to impose on them by making them feel any unwanted sense of commitment or obligation to do extra work. I feel that this has become a weakness for me because it creates some uncertainty surrounding my interactions with others by not fostering the formation of well-defined goals and firm deadlines.

*I learned this by* looking back at e-mails and letters I have recently written to people and seeing how open-ended I leave them. Karen (my fellow SL group member) pointed out to me that Ms. Black said about the letter that I gave her that she was not sure what needed to be done with it. In looking at that letter and the ones we gave to Dr. Jones (the principal at the school) and Sue (the parent we are partnering with), I realized that there was only one mention of any action that needed to be taken, and even that was not emphasized. Because I have not heard back from neither Dr. Jones nor Sue and only heard from Ms. Black because I directly approached her, it is a fair assessment to say that the letter did not lay out my goals and purpose clearly enough to push these people toward action.

*This learning matters because* I have seen that my hesitancy to directly ask people to perform a task or even to merely provide a response has negatively affected my interactions with others by limiting my productivity because of a lack of directedness, which might be further complicated if people interpret this lack of forcefulness as a sign of me having little passion for the project and thus not motivating them to action or possibly not establishing reliable communication to give them the opportunity to take part in the process. However, this can also be looked at as a strength when operating within the model of service-learning because this tendency to refrain from imposing on others should ensure that I do not overstep my bounds and take full control of the project and neglect the community partners’ wishes.

*In the future, I will* try to be more goal-directed in my correspondences with others and try to establish a sense of accountability on their side of the partnership so that we may work in a reciprocal relationship where I can clearly lay out our goals and deadlines while also respecting the individual and his or her input. While the line between being too forceful and being respectful of the individual is blurry, I believe it comes when both parties are not receiving mutual benefits from the partnership and when any member of the partnership drowns someone’s voice out. Setting reasonable deadlines for replies or steps toward action when asking for assistance is a solution, but when doing this, I will need to remain conscious of when my aversion for imposing on others is hindering my intentions to be more forceful.

<table>
<thead>
<tr>
<th>DEAL Bloom-based Rubric for Personal Growth</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
</tr>
<tr>
<td>-----</td>
</tr>
<tr>
<td>Identifies a personal characteristic that you now understand better as a result of reflection on experience</td>
</tr>
</tbody>
</table>

PHC Ventures, 2023
patti.clayton@curricularengagement.com www.curricularengagement.com

15
One main attribute we have discussed that a servant-leader should have is foresight, or the ability to anticipate what will happen based on patterns observed from the past. In “The Servant as Leader,” Robert Greenleaf says that foresight is “the ‘lead’ that the leader has” and that “once he loses this lead and events start to force his hand...he is not leading.” However, I have learned that although our group has lacked foresight in some aspects of this project and that to a certain extent events are limiting our choices as servant-leaders, we have not totally “lost our lead”... and we still have the choice of how we will respond to the current status of the project.

I learned this when we discussed the challenges we were experiencing with the project. We talked about how we were discouraged that our lack of foresight had caused us to waste a lot of time trying to fix technological problems at the sites when we should be working on sustainability for the project. We realized that we may not be able to firmly establish a new and permanent “home” program to take on the responsibility of the computer project or fix all the technological problems that still exist at the sites. We felt that we had no choice but to simply give up these objectives—that is, that our lack of foresight had taken away our “lead”—since the pressure we were experiencing from time seemed to be forcing our hand and leaving us no options. However, [our instructor] asked us if not being able to completely fulfill an objective meant that we could not progress towards it at all. This question helped us to realize that while we may not be able to fully complete everything we wanted to with this project, we still can make interim steps towards those goals. We can establish preliminary contact with possible “home” programs for the project and compile a report of these options. We can locate a source of technological support for future participants in the project who will be able to take care of the technological problems we cannot fix. In short, our choice of actions at this point may be limited by our lack of foresight earlier on in the project, but we still... can direct the progress of this project before our involvement with it ends.

This learning matters because it has reinforced both to me and to my group members the importance of foresight when trying to achieve goals and also caused us to find alternate ways of working towards those goals when our lack of foresight brings us into situations of limited options. My group and I discovered that we do not agree that lacking foresight causes a leader to “lose [his or her] lead” as Greenleaf states. Even though our efforts have been compromised by our lack of foresight, we can utilize other leadership skills to retain our “lead” in this project. We can... be flexible and learn to work within the limitations that our lack of foresight has resulted in.

In light of this learning I will spend some time after our meeting with the [organization’s] manager to foresee what situations may come up in the last five weeks of this project, write these ideas down, and share them with my group members. Since there are so many challenges and changes that may yet arise in this project, it will be hard to predict them. As Greenleaf states, foresight often requires a leader to have a “feel for patterns,” and one important way for me to recognize and sense patterns in the progress of this project is by reflecting on my past experiences and current involvement with this project. Also, I can be thinking of what choices still remain for us as we seek to come as close to completing our objectives for this project as possible, and how we can act upon these choices.
## Drafting Bloom-based Rubrics (* = sometimes you might flip 5 and 6)

<table>
<thead>
<tr>
<th>Learning Goal</th>
<th>1 (Identify)</th>
<th>2 (Explain)</th>
<th>3 (Apply: Recognize it when you see it)</th>
<th>4 (Analyze: CCCC = causes and consequences / compare and contrast)</th>
<th>5 (Synthesize / Create)</th>
<th>6 (Evaluate)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Students will understand academic concept (generic)</strong></td>
<td>Identifies a specific academic concept that you now understand better as a result of reflection on experience</td>
<td>Explains the academic concept (so that someone not in your class would understand it)</td>
<td>Applies: Considers how this academic concept emerges in your experience (e.g., When did you see it, or note its absence? How did, or could, you or someone else use it?)</td>
<td>Analyzes: Compares and contrasts your initial understanding of the academic concept with your experience of it OR Compares and contrasts the concept as presented in a text, lecture, etc. with the concept as encountered in your experience</td>
<td>Develops an enhanced understanding of the academic concept in light of the experience (nuances, complexities)</td>
<td>Evaluates the complete-ness of the concept and/or of your understanding of the concept and/or of its use by you or others</td>
</tr>
<tr>
<td><strong>Students will understand various ethical theories</strong></td>
<td>Identifies a theory of ethics</td>
<td>Explains that theory in your own words so that someone unfamiliar with it would understand it</td>
<td>Gives an example of the presence or absence of that theory in a particular situation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Students will understand the complexities of relationships between individual rights and the common good</strong></td>
<td>Defines “individual interests/rights” and “common good”</td>
<td>Explains “individual interests/rights” and “common good” in your own words so that someone unfamiliar with these concepts would understand them</td>
<td>Gives an example of the presence or absence of “individual interests/rights” and “common good” in a particular situation</td>
<td>Compares and contrasts what an “individual interests/rights” focus would prioritize in this situation with what a “common good” focus would prioritize</td>
<td>Proposes at least two potential resolutions of the tension between “individual interests/ rights” and “common good” in this situation</td>
<td>Evaluates these potential resolutions in terms of their long-term consequences and justifies your judgment as to the most appropriate resolution accordingly</td>
</tr>
<tr>
<td><strong>Thinking from the perspective of the discipline (from Jameson, Clayton, &amp; Ash, 2013)</strong></td>
<td>Identify two or more constructs or theories from the discipline.</td>
<td>Explain those constructs or theories in your own words so that someone not in the discipline could understand</td>
<td>Apply these constructs or theories to a given situation—how would each interpret or explain the situation?</td>
<td>Analyze these constructs or theories through comparing and contrasting the explanations each provides in making meaning of the situation—(e.g., what does one reveal that another obscures)</td>
<td>Synthesize these constructs or theories into a larger, integrated framework, noting the associated tension points.</td>
<td>Evaluate the explanatory power of the larger integrated framework – (e.g., what is enhanced and what is still incomplete)</td>
</tr>
<tr>
<td>Learning Goal</td>
<td>1 (Identify)</td>
<td>2 (Explain)</td>
<td>3 (Apply: Recognize it when you see it)</td>
<td>4 (Analyze: CCCC = causes and consequences / compare and contrast)</td>
<td>5 (Synthesize / Create)</td>
<td>6 (Evaluate)</td>
</tr>
<tr>
<td>------------------------------------------------------------------------------</td>
<td>--------------------------------------------------</td>
<td>--------------------------------------------------</td>
<td>-------------------------------------------------</td>
<td>---------------------------------------------------------------------</td>
<td>-------------------------</td>
<td>--------------</td>
</tr>
<tr>
<td>Understand the complexities of access to power (*)</td>
<td>Identify multiple sources of power</td>
<td>Explain these sources of power in my own words such that others who are not familiar with them can understand</td>
<td>Provide examples of the presence and absence of these sources of power in the context of my service-learning project (i.e., who is and is not using power from which sources)</td>
<td>Compare (similar?) &amp; contrast (different?) the access to each of these sources of power experienced by all the stakeholders in the context of my service-learning project, including what enables and what hinders that access and the consequences (positive and negative, short-term and long-term) of that access on the situation overall and on the stakeholders</td>
<td>Critique the level of equity in access to power sources in this situation (i.e., do stakeholders all have similar levels of access to power? should that be changed and why? what trade-offs would come along with changing it?)</td>
<td>Produce an alternative set of processes to enhance the level of equity in access to power in this situation.</td>
</tr>
</tbody>
</table>
WORKSHEET: Designing a CR Strategy

Students enrolled in a course on “Humans and the Environment” picked up trash at a local lake alongside senior citizens one Saturday morning in September and helped construct new habitats at an animal sanctuary in a community an hour from campus one Saturday morning in October (different classes in the department had signed up for different Saturday mornings through the semester). Before each activity they learned about the organization they would be working with from its website and wrote about their expectations and objectives; after each activity they discussed it in class and wrote a two-page critical reflection essay analyzing the experience from personal, civic, and academic perspectives.

Issues to Consider in Designing a Critical Reflection Strategy

A- Cultivating “Safe Yet Critical” Spaces for Reflection
What can make a reflection space “unsafe”?

How can a reflection space be made “safe”?

What makes a reflection space “un-critical”?

How can a reflection space be made “critical”?

How can a reflection space be made “safe yet critical”?

B- Learning How to Learn through Critical Reflection
Challenges of learning through critical reflection on experience ...

Learning through critical reflection involves ...
  ➢ What knowledge?
  
  ➢ What skills?
  
  ➢ What attitudes / dispositions / values?

Possibilities for cultivating the ability to learn through critical reflection ...
  ➢ “First day” of class activities
  
  ➢ ?
Some Design Considerations for my CR Strategy

(a) Givens (maybe)
   a. Semester schedule – any flexibility?
   b. Everyone’s schedule constraints – any flexibility?
   c. Everyone’s prior experience with CEL / CR
   d. Things will emerge, shift

(b) Preparation
   a. For CEL, through CR
   b. For CR

(c) Before / during (throughout) / after CE

(d) Number of partners / projects

(e) Multiple modes
   a. Who? – SOFAR ... ... indiv, collaborative
   b. Where? – in class, out of class, online, on-site
   c. How? – written, oral, audio-visual, embodied, etc

(f) Generating, deepening, and documenting learning
   a. Academic learning – map to evolving course content
   b. Civic learning
   c. Personal growth
   d. Metacognition
   e. Other

(g) Improving partnership quality and community outcomes

(h) ???
APPENDIX A
Example #3: DEAL-Based Critical Reflection Session Framework, excerpts

Describe (objectively)
- When did this experience take place? Where did it take place?
- Who else was there? Who wasn’t there?
- What did I do? What did others do? What actions did I / we take? What did I / we communicate?
- Who didn’t speak or act? Did I / others laugh, cry, make a face, etc.?

Examine – Academic Learning
- What specific academic material is relevant to this experience? Explain the concept, theory, etc clearly and concisely so that someone unfamiliar with it could understand it. How did the material emerge in the experience (When did I see it or note its absence? How did or should I or someone else use it?)?
- What academic (e.g., disciplinary, intellectual, professional) skills did I use / should I have used? In what ways did I / others think from the perspective of a particular discipline and with what results?
- In what specific ways am I understanding of the material or skill and the experience the same and in what specific ways are they different? What are the possible reasons for the difference(s) (e.g., bias, assumptions, lack of information on my part or on the part of the author / instructor / community?)

Examine – Civic Learning
- What was I / someone else trying to accomplish? Why? In taking the actions I / they did, was the focus on symptoms or underlying causes? Was the focus (symptom or cause) appropriate to the situation? How might I / they focus more on underlying causes in the future? What trade-offs will be associated with doing so?
- What roles did each person / group / organization involved in the situation play and why? What alternative roles could each have played?
- In what ways did differences in power & privilege emerge in this experience? What are the sources of power & privilege in this situation? Who benefits and is harmed? How might any inappropriate dependencies be eliminated?
- What is in the interest of the common good in this situation? In what ways is the individual good (mine / others) linked to and/or contrary to the common good? What tradeoffs between them are involved?
- How does this experience help me to better understand my partner organization’s vision, mission, and strategies? What does it reveal about the relationship between the organization and those it serves? What does it suggest about how this relationship might be improved?

Examine – Personal Growth
- What assumptions or expectations did I bring to the situation? How did they affect what I did or didn’t think, feel, decide, or do? To what extent did they prove true? If they did not prove true, why was there a discrepancy?
- How did this experience make me feel? Why? How did I handle my emotional reactions (e.g., What did I do as a result of my feelings? Was I in control of my feelings?)? Should I have felt differently? Why or why not?
- In what ways did I succeed or do well in this situation (e.g., interacting with others, accomplishing tasks, handling difficulties) and what personal characteristics helped me to be successful (e.g., skills, abilities, perspectives, attitudes, tendencies, knowledge)? In what ways did I experience difficulties (e.g., interacting with others, accomplishing tasks,) and what personal characteristics contributed to the difficulties (e.g., skills, abilities, perspectives, attitudes, tendencies, knowledge)?
- How did I interpret the thoughts, feelings, decisions, and/or behaviors of others [e.g., How do I think others felt? What assumptions and expectations do I think others brought to the situation (including their assumptions about me)]? What evidence do I have that my interpretations were or were not accurate?

Articulate Learning (in each category)
“I learned that” … Express an important learning, not a statement of fact and not only in the context of the experience
“I learned this when” …. Connect the learning to specific activities and critical reflection that gave rise to it
“This learning matters because” … Consider how the learning has value, in this situation and in broader terms
“In light of this learning I will ” … Set specific, assessable goals; consider benefits and challenges involved
Example Critical Reflection Assignment #4:

Let’s Go Take a Walk and Think Like Mountains
(to the tune of “Let’s Go Fly A Kite” from Mary Poppins)

Describe our experience of walking around campus during class this morning (see generic “Describe” prompts and develop as needed)

Examine that experience

In A Sand County Almanac, Aldo Leopold writes: The cowman who cleans his range of wolves does not realize that he is taking over the wolf’s job of trimming the herd to fit the range. He has not learned to think like a mountain. Hence we have dustbowls, and rivers washing the future into the sea…. Perhaps this is behind Thoreau’s dictum: In wildness is the salvation of the world. Perhaps this is the hidden meaning in the howl of the wolf, long known among mountains, but seldom perceived among men.

1. Individually: What do you think Leopold means by “think like a mountain”? Come up with 3 distinct possible interpretations and draw each of them on a large sticky note. Place your sticky notes on the piece of flip chart paper provided.

2. As a group: Share your 3 possible interpretations with one another. Organize the full set of sticky notes into clusters of similar interpretations and label each cluster. Divvy up the resultant clusters across pairs in your group.

3. As a pair:
   a. Note specific examples of what you encountered on our walk that suggest the influence of each of your interpretations (clusters).
   b. Note specific examples of what you encountered that suggest that each of your interpretations (clusters) has not been influential.
   c. What might explain the difference between the ways in which thinking like a mountain seems to have – and seems not to have – been influential in various aspects of what we encountered on campus this morning? (e.g., extent of planning; interference of other forces)

4. Individually, drawing on your discussion in pairs: What metaphor would you use to convey your best understanding of “thinking like a mountain” to your peers if you were trying to encourage it? Draw it on another large sticky note and add it to your group’s flip chart.

5. As a group: Share your metaphors with each other. Come up with an integrated metaphor that draws on each of your individual metaphors and represents your group’s consensus regarding how best to convey the idea to your peers in a way that encourages its adoption. Present your integrated metaphor to the rest of the class.

Articulate Learning (about “thinking like a mountain”)

- I learned that ....
- I learned it through/when/by ...
- It matters because ...
- In light of this learning I will ...
Example Critical Reflection Assignment #5 (structured using DEAL & Bloom)

Describe the experience (objectively and in some detail)
- When did this experience take place? Where did it take place?
- Who else was there? Who wasn’t there?
- What did I do? What did others do? What actions did I / we take? What did I / we communicate?
- Who didn’t speak or act? Did I / others laugh, cry, make a face, etc.?
- Etc

Examine the experience [Learning goal for this example: Better understand sources of power]
1. Based on our readings/discussions to date, individually identify 2 sources of power (write each on a card)
2. What do each of these mean (explain each, in your own words, on its index card)?
3. Combine your index cards with those of your neighbor. For each unique index card: Who held power in this experience from that source? Which of these power sources, if any, were not present?
4. Discuss with your neighbor: Did anyone in this experience hold power that derives from other sources besides these? Who and what might those sources be?
5. Together, produce a set of index cards that represents all of the sources of the power present in this experience.
6. Together, put this full set of index cards in order, left to right, from the least influential to the most influential sources of power in this experience.
   - Which of the least influential sources of power do you think should have been more influential and why?
   - Which of the most influential sources of power do you think should have been less influential and why?
   - What would have to have been different for the re-ordering you judge best to have actually happened? Think about what would have had to have been different within individuals, within relationships, within organizations, within cultures, etc.

Articulate Learning [about sources of power]
“I learned that” …
- Express an important learning, not just a statement of fact
- Provide a clear and correct explanation of the concept(s) in question so that someone not in the experience could understand it.
- Explain your enhanced understanding of the concept(s), as a result of reflection on the experience
- Be expressed in general terms, not just in the context of the experience (so that the learning can be applied more broadly to other experiences)

“I learned this when” …
- Connect the learning to specific activities that gave rise to it, making clear what happened in the context of that experience so that someone who wasn’t there could understand it.

“This learning matters because” …
- Consider how the learning has value, both in terms of this situation and in broader terms, such as other organizations, communities, activities, issues, professional goals, courses, etc.

“In light of this learning” …
- Set specific and assessable goals; consider the benefits and challenges involved in fulfilling them
- Tie back clearly to the original learning statement.
Example Critical Reflection Assignment #6 (structured using DEAL & Bloom)

Describe (objectively) – boot camp to date

- When did this experience take place? Where did it take place?
- Who else was there? Who wasn’t there?
- What did I do? What did others do? What actions did I / we take? What did I / we communicate?
- Who didn’t speak or act? Did I / others laugh, cry, make a face, etc.

Examine that experience [Learning goal: Better understand my own orientation to reciprocity / co-creation]

According to Amy Mondloch, “we are all teachers, learners, and leaders. We just have to give ourselves the opportunity to fill each of these roles. It’s hard. Sometimes the work spins by so quickly, it’s easy to skip this … Without it, however, the challenges build and the successes shrink.”

(2009, p. 146)

1) What do I think Mondloch means by “we are all teachers, learners, and leaders”? How would I explain this idea in my own words (e.g., to my students)?

2) On a scale of 1 (not at all) to 10 (extremely) to what extent did I individually enact “we are all teachers, learners, and leaders” in that experience?

<table>
<thead>
<tr>
<th></th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
</table>

Provide some examples of when I DID and DID NOT enact it to support my judgment

3) What were some of the causes/sources of/reasons behind my enacting it to the extent that I did? What were some of the consequences (including trade-offs)?

4) In this light, what changes would I make in my participation in the experience in order to have “better” enacted “we are all teachers, learners, and leaders”? In thinking about this, what do I mean by “better”?

What is another context (in the future) in which I want to try to enact this “better” version of “we are all teachers, learners, and leaders”?

In what specific ways do I expect enacting this “better” version to be easy / difficult?

Why is it important to me to do this?

Articulate Learning [about my orientation to reciprocity / co-creation]

- “I learned that” … Express an important learning, not a statement of fact and not only in the context of the experience
- “I learned this when/through” …. 
- “This learning matters because” … Consider how the learning has value, in this situation and in broader terms
- “In light of this learning I will” … Set specific, assessable goals; consider benefits and challenges involved
Example Critical Reflection Assignment #7 (structured using DEAL; extended; music)

This critical reflection activity will help us to think more about one of the principles of ethical and civic responsibility we have been examining: empathy. It has 5 parts, which will be spread over two weeks, and uses the DEAL Model of Critical Reflection that we have been working with this semester. As you think and write and talk with your group members in response to these prompts, remember to use the Standards of Critical Thinking to help deepen your reasoning. Please submit Part I, Part III, and Part Vb (your Articulated Learning). You will have the opportunity to revise (Part VI) your Articulated Learning (AL) in response to feedback per the Critical Thinking and Academic Learning rubrics, which will also be used to grade your final AL.

Part I:

a) Write a paragraph explaining what the word “empathy” means to you, drawing on your own life experience as well as on our discussions and readings to date (quote and cite as appropriate). Write as if you are conveying your current best understanding of empathy to someone who has not been part of our class.

b) Then listen to John Denver sing “So You Say the Battle is Over.” On a scale of 1 (not at all) to 10 (completely), to what extent does your understanding of empathy (“a”) emerge in this song (consider both what the writer/singer himself experiences and what he might be trying to evoke in listeners)? Explain your judgment in a paragraph, with specific references to both the song and what you wrote in “a.”

c) Empathy understood as sadness—experienced-along-with-someone-in-distress—has long been studied as a catalyst to taking action on behalf of others. More recently, however, the notion of empathy experienced as anger on behalf of another's distress or victimization ("empathic anger") has begun to be investigated as a catalyst to taking action. In what ways do you interpret John Denver's song in terms of "empathic sadness" and in what ways do you interpret it in terms of "empathic anger"?

Part II: During your time with your service-learning community partners this week

a) Be on the lookout for expressions of empathy (as either or both sadness and anger). If it is appropriate, confirm whether what you are observing is, in fact, empathy and try to learn more about it.

b) Note any other forms of empathy you observe (besides sadness or anger).

c) Note any moments in which you yourself experience empathy. Empathy-as-sadness? Empathic anger? Other?

Part III (begin use of DEAL):

a) Guided by the prompts in Chapter 5 of Learning through Critical Reflection, DESCRIBE your service-learning experience last week, objectively and in detail

b) EXAMINE that experience through the lens of your thinking in Part I and Part II about empathy:

   i. Do you believe that others you encountered experienced empathy? If so, empathy-as-sadness, empathic anger, or other? What do you think triggered their experience(s) of empathy?

   ii. Did you yourself experience empathy? If so, empathy-as-sadness, empathic anger, or other? What do you think triggered your experience(s) of empathy?

   iii. In what specific ways are empathy (others'; yours) as it emerged in your SL experience last week and empathy as you discussed it in Part I (a, b, and c) similar? Different?
Part IV: Find another song (or perhaps poem) that you believe expresses and/or evokes empathy. Listen to it (and bring it to class on Tuesday). Be prepared to share in what specific ways is it similar to and different from “So You Say the Battle is Over” in terms of being an expression and/or attempting to evoke empathy (as sadness; as anger; other)?

Part V (continue use of DEAL):

a) In your SL project groups (in class on Tuesday), share the song (or poem) you found.

b) EXAMINE: After all four songs/poems have been shared:
   
i. Discuss the ways in which you find them to be (or not to be) expressions of or attempts to evoke empathy (sadness; anger; other).

   ii. In what specific ways are empathy (others’; yours) as it emerged in your experience last week and empathy as you find it in these songs (or poems) similar? Different?

   iii. Determine and discuss which of the songs (Denver’s, the one you found, the ones your group members found) is least and most likely to serve as a catalyst for each of you to act on behalf of others. What are some of the similarities and differences in the ways you and your group members experience empathy as a catalyst to action?

   iv. In light of this discussion, if you wanted to catalyze a friend to action related to the community issue your service-learning project addresses, would you try to evoke empathy-as-sadness or empathic anger (or other)? Why? And what, specifically, might you do to evoke that empathy?

c) As homework on Tuesday night, ARTICULATE a LEARNING about empathy (begin by looking back at the paragraph about empathy you wrote in Part Ia and considering any changes in your understanding since then), using the following format:

   **“I learned that”** ...
   
   • Express an important learning, not just a statement of fact
   • Provide a clear and correct explanation of the concept(s) in question so that someone not in the experience could understand it.
   • Explain your enhanced understanding of the concept(s), as a result of reflection on the experience
   • Be expressed in general terms, not just in the context of the experience (so that the learning can be applied more broadly to other experiences)

   **“I learned this when”** .... Connect the learning to specific activities that gave rise to it, making clear what happened in the context of that experience so that someone who wasn’t there could understand it.

   **“This learning matters because”** ... Consider how the learning has value, both in terms of this situation and in broader terms, such as other organizations, communities, activities, issues, professional goals, courses, etc.

   **“In light of this learning”** ...
   
   • Set specific and assessable goals; consider the benefits and challenges involved in fulfilling them
   • Tie back clearly to the original learning statement

Part VI: Revise your Articulated Learning and resubmit the final version along with the first draft (with feedback). Attach a half-page explanation of your revisions; conclude that half-page with one question you would like most like to continue exploring as you think more about empathy as a principle of ethical and civic responsibility.
Example Critical Reflection Assignment #8:
In-Class Activity and Critical Reflection (Meanings of Service)


Activity

Project the following two quotes:

- “One who serves takes care to make sure that other people’s highest priority needs are being served. The best test, and difficult to administer, is: do those served grow as persons; do they while being served, become healthier, wiser, freer, more autonomous, more likely themselves to become servants? And, what is the effect on the least privileged in society: will they benefit, or, at least, will they not be further deprived?” —Robert Greenleaf

- “If I knew for a certainty that a man was coming to my house with the conscious design of doing me good, I should run for my life.” —Henry David Thoreau

Place a collection of items on a table in the room. Items might include: pens, coins, pieces of colored paper, a scarf, a bottle of water, fresh flowers, food (a plate of bagels, a bag of cookies, an apple), a book, etc. Virtually any collection of items will suffice, but you may be able to accomplish certain objectives through the materials you choose to include (e.g., if you want your students thinking about cultural associations with food, then include a food item that has cultural connotations; if you want your students thinking about issues related to reading, then include a book or other written document). Be careful to have some variety in the items (e.g., more than just 2 or 3 items) but also to avoid having too many items (e.g., more than 10).

Divide the class into two or more groups, depending on class size, and give them the following instructions: “In light of the two perspectives on service represented by these quotes, in your groups develop a plan to be of service using the materials provided. Present your plans to the other group(s). Be ready to move on to another activity in 15 minutes.” Do not warn the students when they are running out of time or answer questions about how they should approach their task. After 15 minutes, call the activity to an end. If the students have not completed the activity (including presenting to one another), at your discretion (depending on your objectives and constraints) give them additional time.

Reflection on the Activity

Provide a worksheet with reflection prompts (such as those that follow) and ask the students to reflect collaboratively in their groups, with each student taking notes on his/her own worksheet, including any private thoughts he/she has but does not share with the group. Be sure to include prompts that focus their attention on the learning objectives you have for this activity.


2. Examine the activity:
   i. Personal growth:
      1. In what ways did I/we respond to the perspectives on service? To the task of producing a “service plan”? Why did I/we respond as I/we did (e.g., what previous experiences or expectations influenced me/us)?
      2. What skills or abilities did I/we have but not use, and why? What skills or abilities did I/we not have that would have been useful, and how can I/we develop them?
      3. What assumptions did I make (e.g., about the instructor’s role, about the particular materials provided) and how did they influence how I undertook the task?
   ii. Civic learning:
      1. What roles were played by the various members of my group? Were there roles that should have been played that no one assumed? How did we determine who would play what role?
      2. What were the extent we were successful in accomplishing the task we were given? Did we complete it on time? Did we present our plan effectively? What else might “success” mean, as we judge our efforts? How might we have approached the task differently, in order to be more successful?
      3. What alternative “service plans” might we have produced? Why did we produce the one we did? Is this the “best” plan we could have produced? What would have had to change in order for us to have produced a better plan?
   iii. Academic learning:
      1. What specific elements of our “service plan” emerged from our engagement with the perspectives on service? What did we agree with and try to adopt? What did we disagree with and try to avoid?
      2. In this activity and more generally, is it difficult to translate the perspective on service offered by Greenleaf into concrete action? Why or why not? Is it of value to try to do so? Why or why not?
      3. What questions about the nature of service does our engagement with these perspectives lead us to identify? In what ways might these be important questions as our service-learning project unfolds throughout the semester?

3. Articulate one or more specific learnings from this discussion.

Ask each group to share some of the most important learnings they achieved through reflection on this activity and then as a class set goals for future action.

PHC Ventures, 2023
patti.clayton@curricularengagement.com

www.curricularengagement.com
APPENDIX B: Example Guided Journal

Critical Reflection Strategy in Patti’s course on environmental ethics
[NOTE: Think of each entry as its own reflection mechanism]

Each student will keep a running journal throughout the semester. The focus of the journal will be a particular nonhuman animal, a plant or type of plant, or a natural setting / place. The purpose of the journal is to help focus your attention on the role and significance of the selected animal/plant/place (and, indirectly, the natural world in general) in your life. Reserve Reading #1 (Bass) should be considered a model for the type of personal reflection the journal is to be a vehicle for.

You will add new sections to the journal continually throughout the semester, with periodic feedback from the instructor; and you will submit the complete, attractively bound journal for grading at the end of the semester; single-spaced type, photographs, drawings, poems, etc. are all encouraged as is going beyond the particular questions posed here in your reflection. The criteria for evaluation include depth of reflection, quality of linkages to course materials, and extent to which personal insights / experiences are developed and integrated. One single-spaced page per entry should be considered the minimum length, and you should set aside approx 1 hour to compose the first draft of each entry, with additional time to revise the drafts.

**Part I:** Identify the animal/plant/place selected as the focus of your journal. Explain your selection: Why is this particular animal/plant/place important to you? How is your relationship with it different than your relationship with other animals/plants/places that you did not select? In general terms, what does this relationship add to your life? Share at least one specific story from this relationship.

**Part II:** Spend some time with the animal/plant/place: look, touch, smell, listen. Describe in detail. Who IS this entity that you have this relationship with? What intellectual and emotional responses accompany your reflection? What specific memories, stories does this reflection elicit? (If you are unable to visit with your journal focus this semester, bring out photographs or recall vivid memories.)

**Part III:** Respond to the Bass reading. What memories, images, thoughts of your animal/plant/place do his stories bring to mind? In what ways are your experiences with this animal/plant/place similar to and/or different from the experiences Bass relates and why? This entry should include specific relevant quotes from Bass.

**Part IV:** Using as a model the “Others” reading, write a similar letter from your animal/plant/place to you. Put yourself in his/her/its place and creatively try to capture his/her/its perspective, his/her/its end of the relationship, his/ her/its interests and desires, his/her/its understanding of what the two of you bring to one another’s existence, etc.

**Part V:** To what extent and in what ways does your relationship with this animal/plant/place shape your personal identity? How would you be different as a person without this relationship? What are the most important lessons you have learned from this animal/plant/place and from your relationship with him or her? Again, share specific stories.

**Part VI:** To what extent and in what ways is this animal/plant/place an important part of your sense of family and community? How do you interact differently with others (human or nonhuman) because of what you have learned or ways you have grown in this relationship? Again, share specific stories.

**Part VII:** Think of a difficult question or issue you are facing in your life at the present time (or one you expect to face in the near future ... for example, how to deal with a conflict in your family, whether you plan to have a child, what you want to major in, whether you want to go to graduate school, problems you face at work, choosing a career field, an issue in a personal relationship, etc.). In your mind, take this issue to your journal focus and explore it there, with him/her/it. Then reflect on the issue from this virtual perspective (how do you think about the issue differently when you locate it here with your journal focus? does the resolution seem clearer or more difficult? what insights does this perspective bring to your thinking about the issue? etc.).
Part VIII: Respond to the environmental values discussion in general. What values are particularly associated with this animal/plant/place (or his or her species, or this type of place) – in your own mind? in our society at large? What values would you draw on in order to convince someone to change the way they interact with this animal/plant/place?

Part IX: Interview someone who has a relationship with a similar animal/plant/place. How does this person view his or her relationship and how does this compare and contrast to your own experience? What do you think accounts for the similarities and differences? What do you most like or admire about this person’s experience in his or her relationship, and what about it, if anything, concerns you?

Part X: CAPSTONE ENTRY Bass writes that “the land, and our stories, have marked us” and shares several examples of how his encounters with the Texas hill country have helped to form his understanding of, respect for, and treatment of the more-than-human world. In this capstone journal entry, you too are to tell your "story" (who you are, what you care about, what you most value, what you believe in, etc.) as it is a produce of your relationship with this animal/plant/place.

The specific question to launch this capstone entry is this: in what ways is your own environmental ethic a product of this relationship?

So, you will first need to identify elements of your personal environmental ethic, drawing on course material in compare / contrast mode to so (noting, for example, which of the specific ideas we have encountered this semester you find most meaningful in your own life and which you find least relevant) but not limiting yourself to concepts we have explored this semester if there are other elements of your environmental ethic which we have not touched on. You will need to identify and explain at least 5 such elements of your personal environmental ethic.

Then you will need to relate each of these elements of your personal environmental ethic to your relationship with your journal focus, identifying specific ways in which these elements have been shaped by this relationship. For example, perhaps you find the preservationist position more meaningful than the conservationist position and you can in part trace this element to an encounter with your journal focus at which point you appreciated his/her/its intrinsic value and began to question the anthropocentrism of your society. Or, for example, perhaps you find Taylor's Rule of Fidelity meaningful in part because you once deceived your journal focus and then regretted having done so.

Once you have explored the extent to which this relationship has helped to shape your personal environmental ethic, move beyond this one relationship and consider how elements of your personal environmental ethic have been shaped by other relationships and experiences, with humans and non-humans alike. For example, perhaps you believe that respect for life suggests (or does not suggest) ending a life filled with suffering, whether a human or a nonhuman life, because of an experience you had watching a grandparent suffer through a terminal illness without recourse to euthanasia. Or, for example, perhaps you place great emphasis on the bequest value of the more-than-human world, not because of your relationship with your journal focus but because you grew up on a family farm and want to pass this experience along to your own children.

Conclude this capstone journal entry with an overview of the ways in which this personal environmental ethic will shape your life after this course. How, specifically, would you like your life to manifest the elements of your personal environmental ethic which you have been exploring here? What steps will you take to bring your choices more in line with your personal environmental ethic?

This capstone journal entry should be more involved and thus longer than the previous entries. A bit of repetition from earlier entries is acceptable (for example, you may reference here a particular story you shared in an earlier entry if it is pertinent to your discussion). Feel free to explore here any aspects of our course you have not touched on earlier in the journal.
APPENDIX C: 10 Tips for Designing Critical Reflection

1. “Everything is reflection-worthy”: Few if any details are too small or insignificant to have meaning, and all experiences—whether designed for learning or serendipitous—as well as readings, observations, events, etc. present opportunities for a wide range of learning.

2. Critical reflection is the part of experiential learning that generates, deepens, and documents learning. When used in this capacity, it needs to be understood not as “touchy-feely,” non-grade-able, private, stream-of-consciousness but rather as a reasoning process that is analytical, integrative, assessable, subject to public critique, and structured/guided.

3. Critical reflection can generate learning outcomes that include knowledge, skills, attitudes/values, and behaviors. If it is to generate assessable learning, critical reflection should be guided in accordance with the desired learning outcomes.

4. Reflection can be guided by a facilitator orally, by a set of written prompts, or by other methods. This guidance should enable the learner to generate learning and then assist them in articulating it coherently and cohesively, in part so as to inform future learning and action.

5. Reflection activities can be written or oral or both, and they can be individual or collaborative or both; perhaps the strongest reflection combines all four possibilities. Reflection can involve physical movement, drawing, audio-visual elements… the possibilities are limited only by the facilitator’s creativity.

6. Critical reflection can be designed iteratively and therefore build on itself cumulatively. Relatedly, it is helpful to use a pre-mid-post structure that focuses the learner’s attention on changes in his/her assumptions and reasoning processes and on progress toward fulfilling objectives.

7. An overall reflection strategy may integrate multiple reflection mechanisms. A reflection strategy answers the questions:
   a. “When do we reflect?” (at what points during the experience or course or project)
   b. “Why do we reflect?” (toward what learning objectives)
   c. “Where do we reflect?” (in what settings, geographic or virtual)
   d. “Who reflects?” (learners alone or together, with facilitators, with other participants)
A reflection mechanism answers the question: “How do we reflect?” (with what guidance, in what structure)

8. It is useful to begin designing a reflection strategy or mechanism by considering such questions as:
   a. Who are the learners (what experience, skills, etc. do they bring and not bring)?
   b. Who is the facilitator, if there is one (what experience, skills, etc. does he/she bring and not bring)?
   c. What are the objectives?
   d. What are the constraints?

9. Reflection requires a “safe yet critical” space: the risks associated with meaning making need to be acknowledged and minimized while adhering to high standards of reasoning. While reflection is not about generating one right answer, not all reasoning is equally valid. Reflection can be used to support learners in making reasoned judgments that are well-supported with evidence and that result from consideration of multiple perspective—not merely expressing opinions.

10. Learning through critical reflection is often an unfamiliar (counter-normative) process, which requires intentional capacity-building: many learners need to learn how to learn through critical reflection. Facilitators modeling reflection can be an important part of such capacity-building and can enhance their own learning as well.
Which tips are most significant to me?

Which tips would I revise and how?

What additional tips do I recommend?

Specific enhancement(s) I might make to my approach(es) to reflection, in light of the “Tips”: