

## Access the VPN using Duo Authentication (PC)

This document will cover downloading and installing the Global Protect Client for VPN access. It will also demonstrate how to use the client to connect to the campus network.

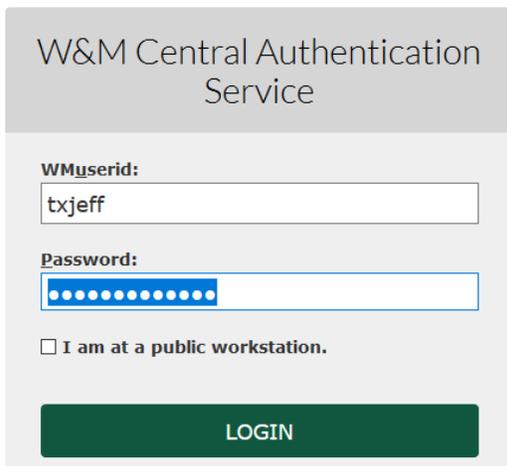
1. Download the GlobalProtect VPN agent
2. Install the GlobalProtect Agent
3. Run the GlobalProtect Agent

### Download the GlobalProtect VPN agent

In a web browser go to

<https://gp.wm.edu>

Login with your W&M username and password.



W&M Central Authentication Service

WMuserid:

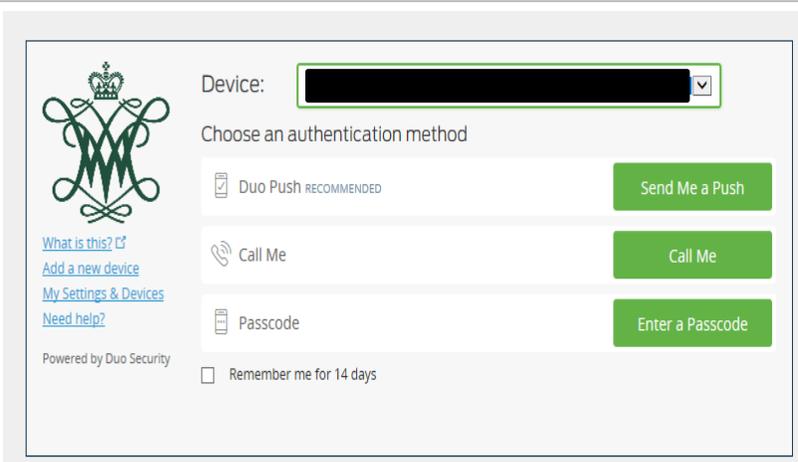
Password:

I am at a public workstation.

**LOGIN**

Authenticate using your preferred DUO method.

\*DUO setup can be accessed at <https://2f.wm.edu>.



Device:

Choose an authentication method

DUO PUSH RECOMMENDED **Send Me a Push**

Call Me **Call Me**

Passcode **Enter a Passcode**

Remember me for 14 days

Powered by Duo Security

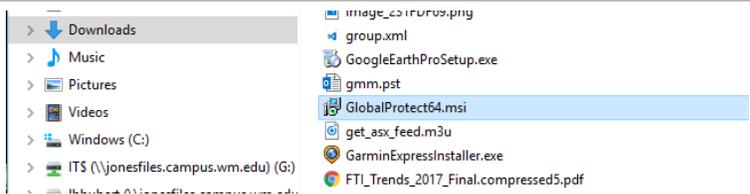
[What is this?](#) [Add a new device](#) [My Settings & Devices](#) [Need help?](#)

Download Windows 64 bit GlobalProtect agent and run the installer.

\*If the 64 bit software fails, download the available 32 bit version.



Click on the Downloaded file to begin installation

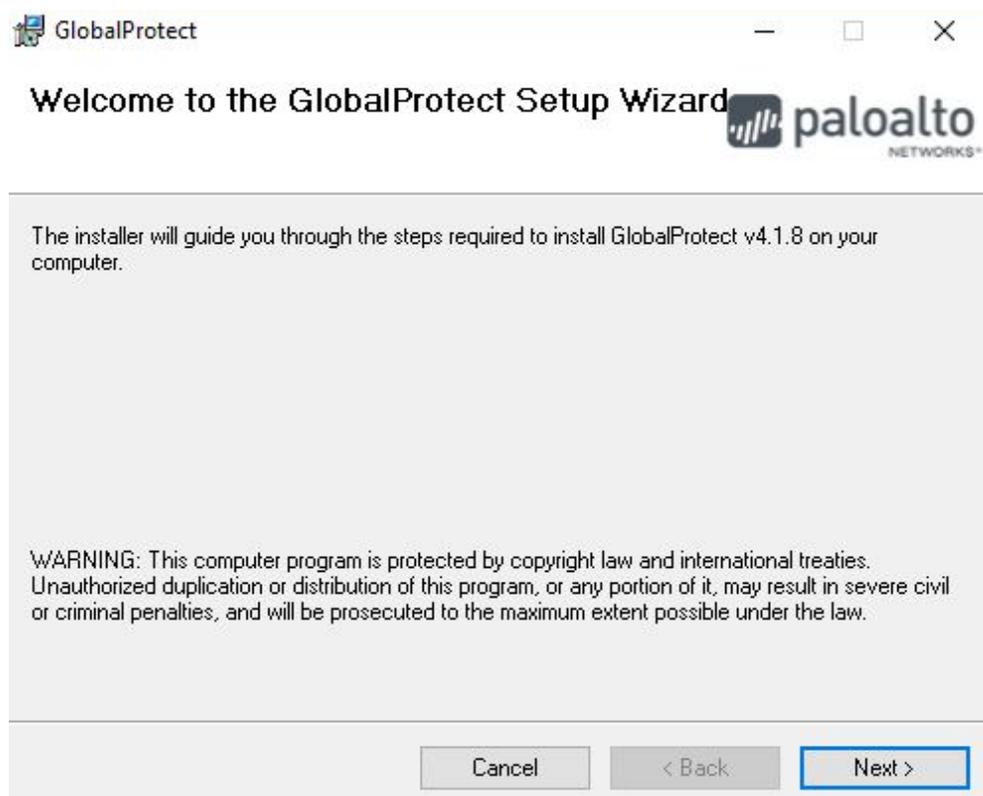


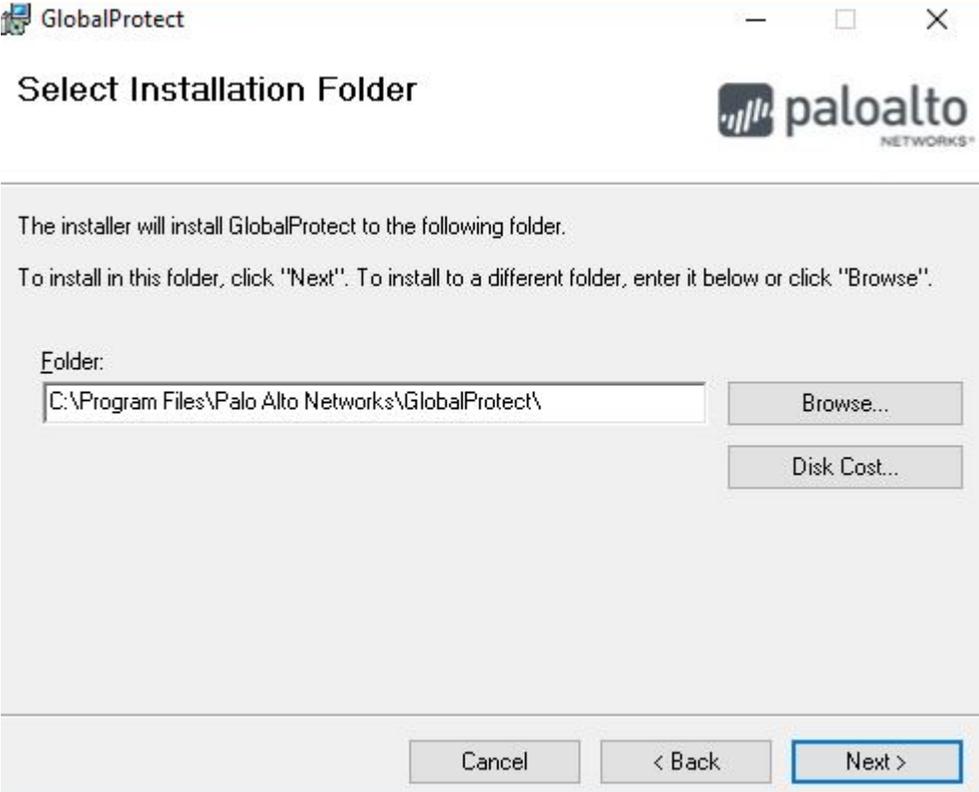
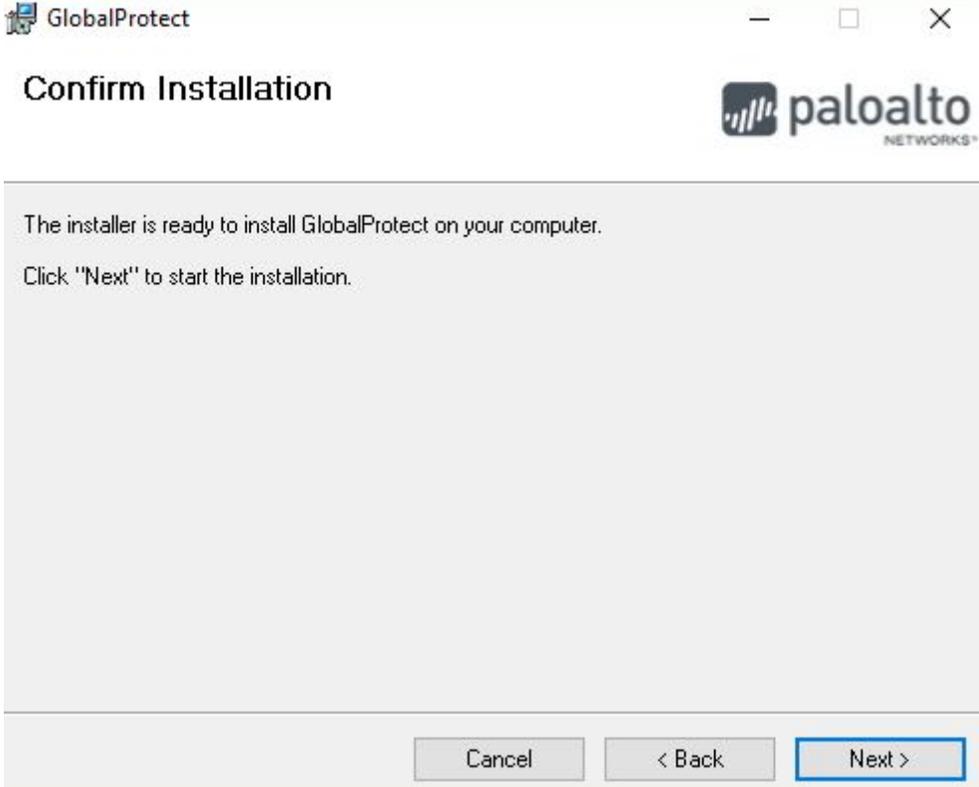
**Install the GlobalProtect Agent**

Follow through the installation selecting the default options.

On the Welcome screen

Click Next

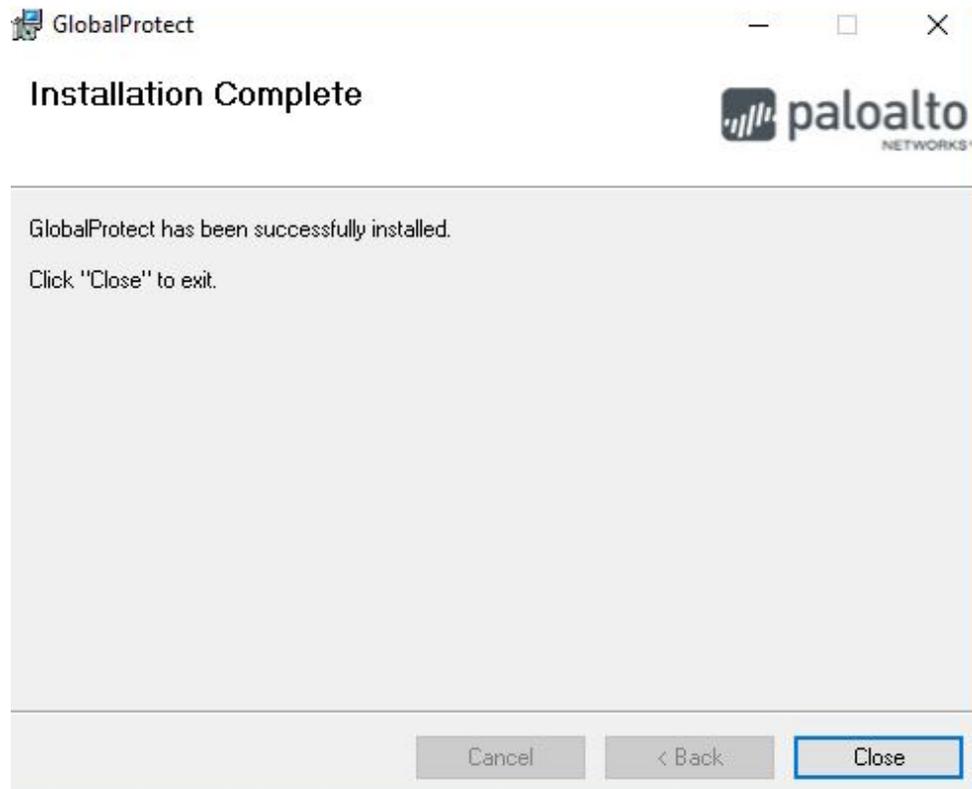


<p>On the Select Installation Folder screen</p> <p>Click Next</p>	
<p>On the Confirm Installation screen</p> <p>Click "Next"</p> <p>You may be asked to "Allow this program to make changes"</p> <p>Select "Yes"</p>	

On the Installation Complete screen

Click Close

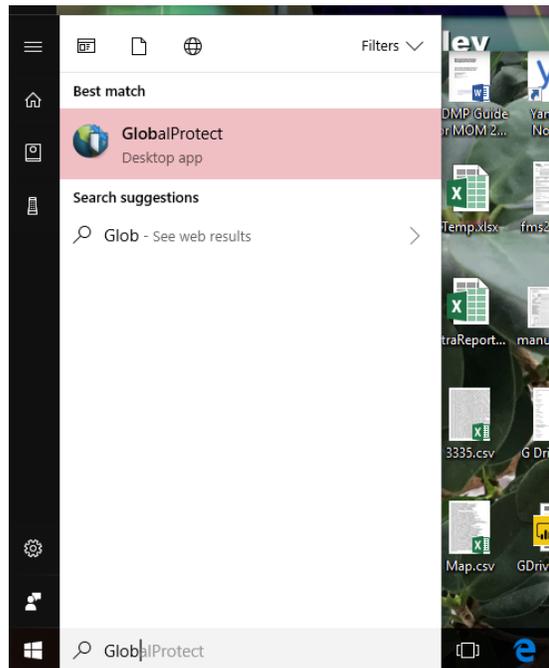
Installation is now complete

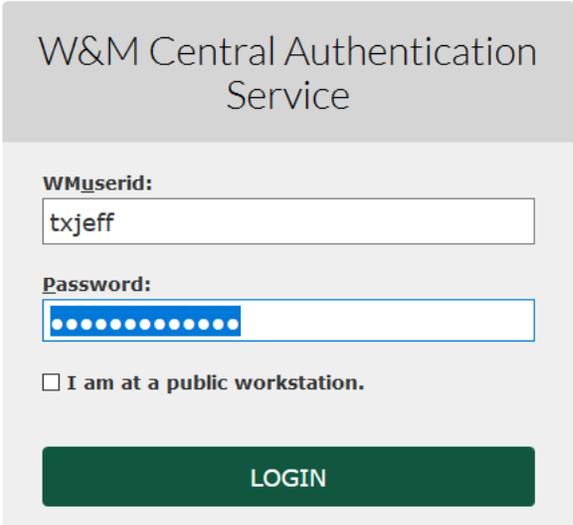
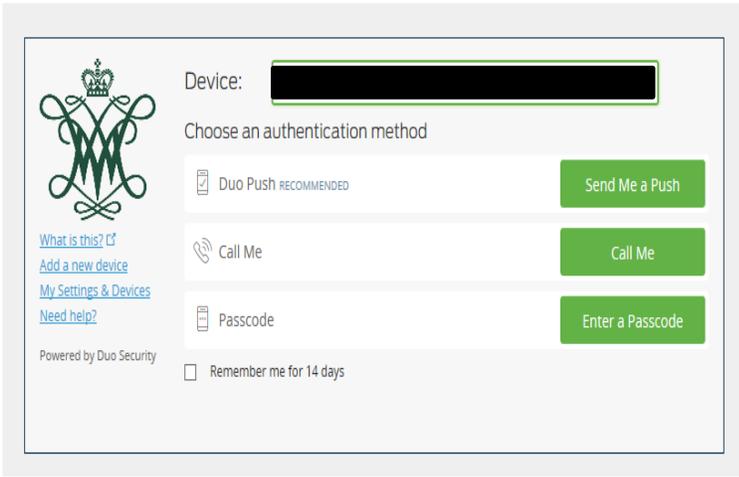


**Starting Global Protect**

Locate the GlobalProtect client by pressing the Start key and typing "Global Protect" then selecting the app

\*In some cases, GlobalProtect will open after the installation is complete



<p>Enter the information below</p> <p>Portal: gp.wm.edu</p> <p>Username: Your WMusername</p> <p>Password: Your Password</p> <p>Click Connect</p>	 <p>The screenshot shows the GlobalProtect login interface. At the top, it says 'GlobalProtect' with a gear icon. Below is a globe icon with a checkmark. The main heading is 'Welcome to GlobalProtect' followed by the instruction 'Please enter your portal address'. There is a text input field containing 'gp.wm.edu' and a blue 'Connect' button.</p>
<p>Username: Your WMusername</p> <p>Password: Your Password</p> <p>Click Login</p>	 <p>The screenshot shows the 'W&amp;M Central Authentication Service' login page. It has a grey header with the service name. Below are two input fields: 'WMuserid:' with the value 'txjeff' and 'Password:' with masked characters. There is a checkbox for 'I am at a public workstation.' and a dark green 'LOGIN' button.</p>
<p>Authenticate using your preferred DUO method.</p>	 <p>The screenshot shows the Duo authentication page. On the left is the William &amp; Mary crest. The main area has a 'Device:' field with a blacked-out value. Below is the heading 'Choose an authentication method' with three options: 'Duo Push RECOMMENDED' (with a 'Send Me a Push' button), 'Call Me' (with a 'Call Me' button), and 'Passcode' (with an 'Enter a Passcode' button). At the bottom, there is a 'Remember me for 14 days' checkbox and the text 'Powered by Duo Security'.</p>

After Duo authentication, you should see a pop-up window letting you know that you are connected. You can now connect to all William & Mary resources as if you were on-campus.

