The Annoying Pop-Up Asking for your Credentials in Office 2007

1. Are you seeing the following pop-up? (Figure 1)

(Figure 1)

2. Please type in your Campus User Name (same as mywm or oracle calendar): (Figure 2)

(Figure 2)
3. Please type in your **Campus Password** (same as mywm or oracle calendar): *(Figure 3)*

![Image](image1.png)

*(Figure 3)*

4. Click **OK**. *(Figure 4)*

![Image](image2.png)

*(Figure 4)*

5. Next, Go To **Tools**. *(Figure 5)*

![Image](image3.png)

*(Figure 5)*
6. Click on **Account Settings.** (Figure 6)
7. **Double-click on your Exchange Email Account** as shown below: *(Figure 7)*
8. Select **More Settings**. (Figure 8)

(Figure 8)

9. Select the **Connections Tab**. (Figure 9)

(Figure 9)
10. Make sure “Connect to Microsoft Exchange using HTTP” is Unchecked. (Figure 10)
11. Click **OK**. *(Figure 11)*

![Microsoft Exchange Configuration Window](image1)

12. Click **OK**. *(Figure 12)*

![Microsoft Office Outlook Restart Warning](image2)
13. Click **Next**. *(Figure 13)*

(Figure 13)

14. Click **Finish**. *(Figure 14)*

(Figure 14)
15. Click Close. (Figure 15)

(Figure 15)

16. Close Outlook. (Figure 16)

(Figure 16)

17. Finally Reopen Outlook. There should be no pop-up. Please submit a helpdesk request if the pop-up still occurs.