

FM KUDOS

May 2020

Faces of FM



RESILIENCE



Resilience—the capacity to recover quickly from difficulties. (toughness)

This word has popped into my head quite a bit recently. I am amazed at how, when we were hit with the COVID crisis, our department stepped into a roll of resilience. Staff members training to be the front line, if needed, to clean infected areas and possibly work in close spaces with COVID positive students. Staff members picking up their campus offices and moving it to spaces within their homes. Staff members learning safer and smarter practices to work on campus. Staff members learning new technologies to allow “continued operations”. We can all be proud as to how well we have recovered and adapted to a change in our work life, as we knew it. I look forward to seeing how we continue to show resilience in the coming months of transition to our “new normal”.

UPCOMING DATES:

5/21, 5/27—Supervisors Values in Action Workshops—you must attend one of the trainings.

5/16—Virtual Graduation

Did you know??



William & Mary now has an online KUDOS Board. This board allows you to recognize staff within the FM Dept. or across campus that have assisted you or made your life easier in some way or just made your day! Your note should thank or recognize someone for a certain action and can be casual, fun and full of W&M Pride!

Got to: wm.edu/offices/hr/currentemployees/employee-appreciation/index.php

Bravo Zulu By Van Dobson



BZ to the Advanced Cleaning Team, comprised of Dave LaPlante, Snezana Kelly, Brad Russell, Dwight Ivy, Jimmy Rios Arroyo, Crystal Taylor, Megan Beagle, Ryan Wright, and Teresa Belback. This team voluntarily trained and was called upon to disinfect areas where suspected or known COVID-19 cases existed. Your collective demonstration of Service and Professionalism is so very much appreciated.

BZ to the planning and support team that hosted the VAPPA 2020 conference. Led by Gregg Shipp, the team of Adam Witkowski, Catherine Parker, Juan Rodriguez, John Dutro, Farley Hunter, John McFarlane, Craig Beasley, Rena Zrakovi, and Jim Sirinakis did a marvelous job as hosts, tour guides, and many other roles. Your Teamwork was clearly evident and I appreciate the great pride you took in showing off your campus.

BZ to the COVID-19 PPE and supplies team made up of John Bjers, Liz Dewees, Ronnie Gray, Rossie Coleman, Kathy Mabe, Dave Zoll, Erma Baker, Bob Morman, Sharon Mikanowicz, and Teresa Belback. This team has displayed great Teamwork in identification, purchasing, storage, and issuing numerous products that are instrumental in keeping our campus a safe place to work. Your commitment to Safety is very important to the campus community and is much appreciated.

KUDOS to you!!!



Facilities Management Team— “I want to take advantage of a momentary lull to thank you again for all you did - and tried to do – to make VAPPA 2020 a success. It would not have been possible, let alone such a success, without the help of your W&M team, and I am deeply grateful for that. If we knew then that it would be the last conference of its type (non-virtual/in person) that many of us will see for quite some time, we’d have enjoyed it all the more!”

~ Michael Merriem, 2019-2020 Immediate Past President

Lonnie Peace— “Thank you Lonnie for bringing to my house, the ergonomic chair and lamp from my office in Washington Hall. It is much appreciated and will make a difference as I finish the semester with students, all of whom we are very busy serving.”

~ Regina B'tzalya, Professor of Hispanic Studies

Michael Comeaux— “Thank you for the late night call”, to fix the chiller at the President’s house.

~ Katherine Rowe, W&M President

FM Warehouse Staff— “Thank you for working with the Procurement Office to track all COVID related material items needed for the campus community then placing the necessary orders to the suppliers to replenish the warehouse inventory so

we may continue filling orders and distributing campus wide.”

~ Sharon Mikanowicz, Director of Business Services

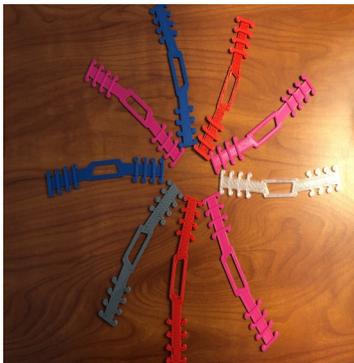
“Thank-you to Mike Terrell and Juan Rodriguez for initially getting me started in the program. And a big thank-you to Farley Hunter for coming to campus one afternoon and going through it step by step so that I could get my first project into the program.”

~ John McFarlane, Assoc. Director, Grounds & Gardens

W&M SUPPORTS FM



Mary Jo with the W&M Theater Dept. making cloth masks for the FM Staff.



Ear Savers made by W&M Makerspace.

FM is thankful for the support and teamwork to help keep our staff safe on campus during this event.

Customer Comments



Very quick service (Mack Whitehead)

Very satisfied (Terry Mayo)

Very fast response and handled perfectly! (Elmore Epps)

Thank you for all you do. Please stay safe! (Scott Brittle)

Looks great! (John McFarlane)

This screen will help provide protection for Work Control staff. The need was scoped out and installation complete in a professional and timely manner. Chris' work is very appreciated. (Chris Morgan)

Thank you very much for the new overhead lights by the sink area in the women's restroom. We love the brightness of the fluorescent lights! Thank you!!! (Mike Epperson)

Was quick and easy, thanks! (Chris Burton)

Good job, thank you! (Joshua Jannise)

Wow, they got it done very quickly. Thanks much! (Roberto Guerrero)

Very satisfied. Thank you so much! (Mike Epperson)

KUDOS to John Dutro, Terry Mayo, and Chris Ashworth. Terry arrived within minutes of speaking with John, and Chris came out a few minutes later and they quickly resolved the water leaking down the wall in the ladies' restroom.

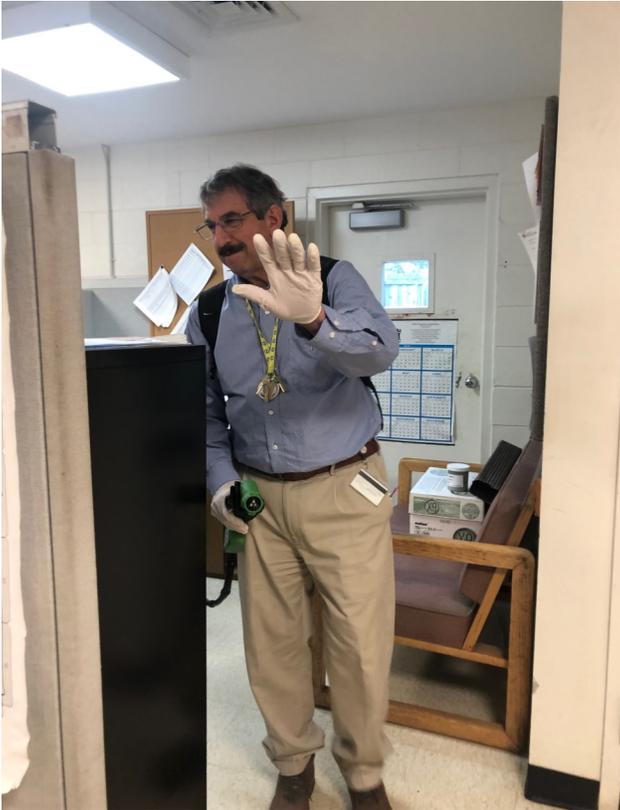
Quick response. (Joshua Jannise)

Rob was available and helpful. He did a great job! (Rob Charles)

Lightning fast! (Ryan Wright)

Extremely quick response by Plumbing Shop. Custodians were called in to clean up. Great teamwork!

FM PICTURE HIGHLIGHTS



Brad Russell cleaning COVID exposed space



Crystal Taylor modeling her cloth mask



Virtual FM Staff Meeting



Miller Hall ready for Graduation 2020