



Facilities Management  
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May 2017

## KUDOS NEWSLETTER

Another academic year has come to an end with Commencement on May 13<sup>th</sup>. Congrats to the class of 2017 and a BIG thank you to the FM team for a job well done! As we head into the summer season, please remember to stay hydrated and encourage your fellow workers along the way.

**DID YOU KNOW?** FM has their very own Human Resources Specialist! Deborah DeGuzman is located in Room 120 in the FM Building. She is a knowledgeable and committed human resource professional who is available to assist you in areas of hiring & recruitment, employee relations, compensation & performance management, staff development and training as well as benefits administration. Please contact Deborah at 221-2258 or [drdeguzman@wm.edu](mailto:drdeguzman@wm.edu). Stop in and say "Hi", and welcome her to our team....we are very lucky to have this resource so easily available to our FM Team!

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



**KUDOS TO YOU!!-**

**Liz DeWees** - "Thank you, Liz. This is perfect; exactly what I needed and very, very helpful. The impact of the changeover is obvious just looking at the total spend year-to-year. If the current trend continues, we will have cut our hand soap expense in half. I appreciate all your efforts in supporting this program from the beginning. Could not have done this without you!"

- Bob Morman  
Director of Business Services

**Andrew Gilstrap** - "I just wanted to take a minute to spread some cheer about Andrew Gilstrap. He was a tremendous help to both me and Rich during the DuPont flood incident a week or so ago. He not only managed the clean up, he heard our concerns, he kept us informed, and followed up constantly.... He just made it happen and I really appreciate it. We are lucky to have him."

- Jess Raymond, M. Ed  
Asst. Director for Community Development

**Jamee Kuehner** – “Thanks for jumping in and saving this project!!”

- Tina Sinclair  
Director, Business Services

**John McFarlane & Team** – “The Alumni House gardens look absolutely gorgeous. Please pass along my sincere thanks and compliments to your crew. It makes a real difference to have the home for our alumni looking so good...And it’s about to look even better!”

\*\*a picture of the garden has been posted to “Misc. Pictures” on the left side of the Kudos page\*\*

- Matthew Lambert  
VP of University Advancement

“Indeed they look splendid and every morning when the grounds crew is on site, I thank them for taking such good care of us. There was a gentleman hand watering some of the grass this afternoon on the College Terrace side of the house. I pulled my car over and rolled down the window to thank him as well. It is a great source of pride for all of us and we sincerely appreciate the time and attention the landscaping team provides. Thanks again!”

- Marilyn Midyette  
Executive Director, Alumni Association

“This is just a word to say how great I think W&M’s grounds are looking this spring. I’ve never seen the PH garden so beautiful – boxwood lush, flowers lovely, borders and walks looking good. The Wren Yard is wonderfully green, and all the improvements you made here, there and yonder on the campus in recent years, are coming fully into their own. Many, many thanks to you and your troops. When the campus looks so glorious, it raises everyone’s spirits.”

- Taylor Reveley  
President

**John Mattie and Mike Horsley** – “Thank you to you and Mike Horsley for fixing the drop inlet at JB Hall.”

- John McFarlane  
Assoc. Director, Grounds and Gardens

**Bob Morman and Team** - “Thanks to you and your staff for the extra effort put into the relationship with the science departments.”

- Van Dobson  
AVP of Facilities Management

**Bobbi Rawlings** - “Thank you for taking the time to help me with reinstalling CleanUp on my desktop. I realize it’s inconvenient to deal with this remnant from 2012, but you and I are the only ones who know anything about its origin. And, despite being five years old, it still fills a need. Because of your efforts, I was able to recover critical data for an important project – data that isn’t available anywhere else. Your expertise was timely and very much appreciated.”

- Bob Morman  
Director, Building Services

**Facilities Management Team –**

Regarding a tire hazard caused by a drain cover – “Thanks. Very quick, nice job.”

- Bernie Kulas  
Asst. to the VP for Research

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**Service-Integrity-Professionalism-Teamwork-Safety**

