

FM KUDOS

March 2018

Faces of FM



Crystal Taylor
EH&S Specialist



Brittney Breisch
Facilities Project
Procurement Asst.



Richard Morgan
HVAC Shop/Master
Mechanic



Terry Mayo
Plumbing Shop/Lead
Plumber

Happy Spring—March 20th



The trees are in full bloom and the daffodils are blossoming. Take the time to enjoy the beautiful scenery around campus. Thank a member of our grounds team for all their hard work to make our surroundings refreshed and colorful! Perfect example of “service” to our campus and the Williamsburg community!

Did you know??



As of July 1st, William & Mary will welcome it's 28th President, Katherine Rowe. Dr. Rowe will be the first woman in William & Mary's 325-year history to hold the presidency. “Rowe has a commitment to making large, complex organizations into welcoming places to learn and work so that community members from all backgrounds can thrive”.

To read more about Dr. Katherine Rowe, go to the following link:

<http://www.wm.edu/news/stories/2018/28th.php>

KUDOS to you!!



Stephen Barnett— Congratulations for receiving a monetary incentive award—“You are to be commended for your actions while serving as the project manager during the College initiative to re-key buildings throughout campus. Your organizational skills were paramount to the success of this initiative as you coordinated the replacement of nearly 2,500 cores in 43 buildings in just a few months time..... Your patience, dedication and professionalism are to be heartily commended. Facilities Management remains thankful for your continued service to our mission and the College of William & Mary as a whole”.

Jeff Beattie, Rodney Dudley, and Derick Light— “Thanks for their assistance when the contractor needed brick work shored up due to washed out foundation. They responded promptly and completed work and the contractor was able to complete their assigned work”.

~ John Buck, Contract Maintenance Supervisor

Teresa Belback— “I wanted to express my gratitude for all the great work that Teresa has done to help us out at the NMR facility. She has also provided me with some excellent flood safety tools for my wet lab”.

~ Myriam Cotton, Applied Science Faculty

Building Services Dept.— Will Payne, Chair of the Admin, Buildings, and Grounds Committee of the Board of Visitors, commended the Building Services Department for taking on and achieving CIMS certification and for implementing recycled paper products across campus. "Thanks for your commitment to quality and the environment."

Carpenter Shop— "I just wanted to thank the team in the Carpenter's Shop—Jeff, Rodney, Andy, and Steve—for their support in replacing the fire extinguisher brackets throughout Grad Plex all in one day. The issue was raised during a recent inspection and we had less than 30 days to resolve the issue. We finished on time and before the deadline."
~ Teresa Belback, EH&S Officer

Raheen Correll— "I wanted to share what an extraordinary job Raheen Correll is doing in maintaining the Office of Diversity & Inclusion. My colleagues share the same sentiment, but in my time here no one has done a more outstanding job. To add, he is also a friendly and genuine person which makes it a pleasure to bump into him. I first noticed when the sink glistened and had not ever seen it that clean. I am proud to know that this institution employs amazing people with his work ethic and am proud to call him a colleague. Please relay my gratitude and pride, but also that I will be recommending him for a diversity recognition award and would love if he could save the date for the recognition reception." ~ Dania Matos, Deputy Chief Diversity Officer

Custodial Team @ Mason School of Business—"I just wanted to drop a note of thanks and appreciation to those on the facilities team. I'm a faculty member in the Mason School of Business in Miller Hall and most of my courses begin at 8 am, which means that I'm on campus by 6 am. The staff here are incredible (especially at that hour of the morning), and always make the effort to be certain the classrooms and other areas are ready to go! They're also exceptionally pleasant (especially at that hour of the morning). Mr. John is the team member that is usually in my area, and I must say that he is awesome! He does great work every day, but I was truly appreciative of his help this morning when we experienced a power outage in Miller Ha.. He went out of his way to check on those of us preparing to teach at 8 am while we were awaiting power to return to our classrooms (and the building).: ~ Rachel Stephens, Clinical Asst. Professor

John Dutro—"Thank you for going above and beyond the usual in making sure we're all informed and in agreement about how this event will work. You managed these exceptional requests professionally and expediently, including the moving parts that are usually hidden from those requesting the event." ~ Susan Kern, ED, Historic Campus

"I would like to second Susan's remarks. What most people don't realize is that when an event is perfect—room set-up, flowers, sound system, catering, etc., - there are people behind the scenes that make that happen. In this case, you have gone above and beyond in order to make these two Law School events happen and we really appreciate your efforts on our behalf. ~ Catherine Fritzius, Executive Assistant to the Dean

"John worked extremely hard to meet the needs of the student group hosting these two events. It wasn't easy, but he never faltered, never got flustered, never delivered anything but great customer service. From where I sit, he's a pleasure to work with.

~ Bob Morman, Director, Building Services

John Dutro & Sandra Prior— "Thank you both for checking on this. Many, many thanks for all you do to keep our guests safe during these high occupancy events". ~ Steve Tewksbury, ED of University Events.

Pamela Jordan & Dwight Ivy— "I would like to thank the rest of my team (Sandra Prior, Teresa Belback, Ryan Wright) for helping with the bulb crusher training I recently held for the electricians. Their help in preparing for it and input during the training itself were very much appreciated!" ~ Crystal Taylor, EH&S Safety Specialist

HVAC Team & Mac Whitehead— "I just wanted to pass along a big thank you to Chris Ashworth's team and to Mac for their help with handling a complicated HVAC repair at School of Ed this past weekend. The heat was back on yesterday morning and everyone in the building is very grateful. I know Chris' team has been putting in a lot of long hours trying to keep everyone on campus comfortable, and I wanted to acknowledge our appreciation for their hard work."

~ Elizabeth Kiewiet, Events Manager

Jerry Kinney— In reference to a Green Fee Proposal Submittal— "Kudos to Jerry for doing this work—let's hope it allows us to purchase more tablets and both reduce our carbon footprint and allow our technicians to become more efficient. ~ Tina Sinclair, Director, Business Services

Sandra Prior— "I wanted to express my sincere gratitude for coming to our class to discuss with our students the many success stories that have benefited the health and environment around campus. When leaving class, I overheard a few students mention they really enjoyed hearing the stories from someone who solves these issues around W&M. Again, Thank you!" ~ Nathan Kidwell, Asst. Professor of Chemistry

"Thank you for doing all of the research about this odd matter (hot plates). Few of us would have believed that plates could overheat or turn on just like that. W&M is very lucky to have you as our EH&S leader." ~ Myriam Cotton, Associate Professor

Rena Zrakovi— "I appreciate you! No one has ever kept up with this stuff like you do and it is a chore!" ~ Darla Brantley, PD Office and Accreditation Manager

Customer Comments



Above is a poster created by students and presented to the staff of the Campus Post Office.

He was early and fixed the problem so quickly!!!! (To Ludwell Maint)

I am very satisfied with rapidity of solution. I will let you know tomorrow morning if I get in or not.

Quick response and follow up! Thank you!

Facilities Management rocks! Thanks for all you do!

The woman who brought our recycling bin was lovely.

Miles was friendly and helpful

Thanks for fixing my sink!! :)

Thank you so much!!!

Welcome to our team!

Hello

Brittney Breisch—FPDC
Scott Brittle—Locksmith Shop
AnnMay Prescott Brusche—Building Services
Ryan Combs—Building Services
Bonita Lee—Building Services
Tamika Maxfield—Building Services
Kenneth Storck—HVAC Shop
Moneshia Tynes—Building Services

Farewell!

**THANK YOU
&
GOODBYE**

Robin Campbell—Building Services
Kim Hawkins—Building Services

Service—Integrity—Professionalism—Teamwork—Safety