



Facilities Management
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KUDOS NEWSLETTER

HAPPY NEW YEAR!!! What a start! Thank you to all staff that worked hard to make campus a safe place to be after Jack Frost visited! It is not easy to go to work in such conditions, especially when most of the area is home, but your hard work is very much appreciated and necessary to our campus community. Without you, the university would not be able to resume "business as usual" as quickly as it was able to.

Congratulations to the following FM Staff that received monetary incentive awards:

Jerry Kinney, Alice Manis, Tim Russell, Debbie Watts, Terri Drake – "To be awarded for exceptional work performed while serving on the FAMIS Implementation Team that allowed the upgrade to the Cloud be as seamless as possible. All of this was done while maintaining our current work load, closing out the fiscal year, and dealing with staff shortages."

David Tidwell, Garland Burton, Craig Beasley – "You are to be recognized for your actions in response to the electrical power outage caused by a faulty transformer at the Swem Library Boiler/Chiller Plant. Your close coordination with Dominion Power, Hampton Roads Crane and Rigging, and Branscome was paramount to getting the oversized crane close enough to lower the transformer into place. This coordination along with your timely decisions allowed for the full restoration of chilled water to multiple buildings including Jones Hall, Morton, Hall, Miller Hall, Phi Beta Kappa Hall, Small Hall, and Andrews Hall. In doing so, you ensured these buildings were conditioned within a normal temperature range. This was especially important because the first day of classes was the following day. Your ability to act under pressure for an extended period of time was instrumental in response to this incident. Your dedication and professionalism are to be heartily commended. Facilities Management remains thankful for your continued service to our mission and the College of William & Mary as a whole."

Craig Beasley, Teresa Belback, Bob Johnson – "You are to be commended for your actions in response to the fuel spill at the Swem Library Plant. Your immediate actions after discovering the spill, dramatically limited the size of the spill to one that was easily contained. In doing so, you saved the college tens of thousands of dollars in the costs associated with the clean-up and all follow-on repairs. Your ability to act quickly was instrumental in response to this incident. Your dedication and professionalism are to be heartily commended. Facilities Management remains thankful for your continued service to our mission and the College of William & Mary as a whole."

David Tidwell – "You are to be recognized for your actions in response to the electrical power outage fuel spill at Swem Library Plant. Your immediate actions following the spill in support of EH&S to contain the spill saved the college tens of thousands of dollars in the costs of cleanup and follow on repairs. Your ability to act under pressure for an extended period of time was instrumental in response to this incident. Your dedication and professionalism are to be heartily commended. Facilities Management remains thankful for your continued service to our mission and the College of William & Mary as a whole."

Brad Russell – “For the past thirteen months, Brad led the team preparing Building Services for our Cleaning Industry Management Standards (CIMS) assessment, a third-party accreditation of processes and procedures that evaluates best business practices for custodial organizations. This team also developed an integrated (operations, quality control, safety, & sustainability) training program based on the brand new Cleaning Industry Training Standard (CITS), making this department one of the very first to do so. The assessor noted in his evaluation that our submittal packet was the most comprehensive and best prepared he had ever received.

Brad’s hands-on leadership of the CIMS/CITS team has resulted in Building Services receiving the industry’s CIMS-GB (Green Building) certification, with a special honors designation. William & Mary is the first in-house provider in the nation to receive this level of industry-recognized certification for both its residential and academic custodial operation. As a direct result of his efforts and dedication the University can use the accreditation in recruitment literature and to promote its ongoing leadership in sustainability.”

DID YOU KNOW? Capitol Square Healthcare in downtown Richmond, a pilot health and wellness center is open for all state employees. Since it opened, the center has received an overall 99 percent employee satisfaction rating. Whether you are looking for a primary source of health care or you have a last minute health concern, Capitol Square Healthcare can help. Capitol Square Healthcare offers a wide range of preventive care, primary care and acute care services for state employees, their covered spouses and covered children ages two and older. In addition, you can get a free annual exam with lab tests and a free flu shot. Call Capitol Square Healthcare at 844.342.1791 to make an appointment or for more information.

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



KUDOS TO YOU!!–

FM Festive Fun Committee (Ben Owen, Beverly Brown, Dawn Alleman, Deirdre Richards, Snezana Kelly, Rena Zrakovi, Teresa Belback) – “Thank you all for hosting a great party. What a fine display of teamwork and service in putting this all together. It’s wonderful to have so many of our staff come together for such a wonderful event and it’s a real morale booster for our team to have fun at work. I know planning an event like this is hard work and can be stressful. Kudos, you all did very well!”

- Van Dobson
AVP of Facilities Management

FPDC Team – Jeff received a call from a student who was impressed with the level of capability that the university has with regard to construction. She is very excited about the projects under construction and what the future holds for W&M!

John McFarlane, Ben Owen, and Team – “The holiday decorations that went up at the President’s House are spectacular! The wreaths on the doors, front and back, are truly beautiful – more beautiful than I’ve ever seen before at the PH. What you created for Wren side front doors and surrounding area is especially striking, though the wreath on the Richmond Road door is also a compelling, multifaceted creation. And the two giant pots of seasonal greenery flanking the PH steps to the Wren Yard, with their myriad white lights, look great. Thank you and your troops very much. Helen and I, plus countless others, will enormously enjoy what you’ve wrought.”

- Taylor Reveley
President

Bob Johnson – “Thank you for scheduling and executing the 6 am fire alarm testing at the Alumni House and for your help with the re-routing of the fiber optic”.

- Adam Witkowski
Senior Project Manager

Bob Morman & Team – Regarding the University Newsfeed article titled “Facilities Management Awarded Highest CIMS Sustainability Certification”:

“It’s a great article, Bob, telling a very positive story. Thanks for proactively taking this on.”

- Van Dobson
AVP of Facilities Management

“Proud to be a part of this FM team and kudos to Bob and all of his team.”

- Tina Sinclair
Director, Business Services

“Very nice article, Bob. The article reflects the dedication and community shared among the Building Services team members!”

- Sandra Prior
Director, EH&S

“In case you missed it, our very own Facilities Management is the first university in the nation to be awarded the CIMS sustainability certification!”

- Calandra Waters Lake
Director of Sustainability

In reference to the above note: “Very cool. Thanks and congratulations to Van and all the Facilities Staff.”

- Dennis Taylor
Professor Emeritus

Ron Russell – “Thank you for attending and helping out with the 6 am fire alarm testing at the Alumni House, all inspections on other projects, and coordination with CRT. Always much appreciated.”

- Adam Witkowski
Senior Project Manager

Facilities Management Team –

“Campus looks great! We are conducting interviews today and Mac & Jeff salted and shoveled not only one, but both entrances. They are both always helpful! Thank you!”

- Jeremy Martin
Assoc. Provost and Asst. to the President

“While the rest of us are toasty warm at home on a snow day, you all are out making campus safe for us to return to work and the campus we love. Thank you to Facilities Management Staff for all your hard work during this unanticipated start to spring 2018 semester.”

- Card signed by Student Leadership
Development

Welcome to the following new FM staff:

Angela Ballestas, Building Services

Mark Benjamin, Building Services

Latoya Braxton, Building Services

Eli Moore, Building Services

Cierra Owens, Building Services

Lisa Salvitti, Building Services

Service-Integrity-Professionalism-Teamwork-Safety