



Facilities Management  
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June 2017

## KUDOS NEWSLETTER

Sum, sum, summertime!!! Remember to stay hydrated during these hot summer months. Get out in the sunshine and enjoy lunch! There are picnic tables next to the Campus Center and another one next to the FM Bldg. Great way to relax in the fresh air and refresh for the 2<sup>nd</sup> half of your day!

**DID YOU KNOW?** FAMIS, the work management system used by Facilities Management, is moving to the cloud. The move requires an outage of the system from June 22<sup>nd</sup> at 5:00 pm until July 5<sup>th</sup> at 8:00 am. During that time, the online service request system will be unavailable. To submit a service request during the outage, or for questions about the outage, email Work Control at [workor@wm.edu](mailto:workor@wm.edu) or call 757-221-2270. You can also go to <http://www.wm.edu/offices/facilities/notices/famis-is-moving-to-the-cloud.php> for updates and information.

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



**KUDOS TO YOU!!-**

**John Dutro** - "I want to thank you and your team for your help with Alumni Weekend and our recent 3L event. Thank you for your quick responses, help, and patience. We couldn't do what we do without your help and time. Thank you!"

- Morgan Hutter  
Law School

**Epes Elmore** - "Great job, Epes! Thank you for your devotion to our customers' needs. When I think of our FM Values, you are among those who immediately come to mind for your service, professionalism, integrity, teamwork, and attention to safety! It was a pleasure working with you on this project. We are "One Team" in FM!"

- Sandra Prior  
Director of EH&S

**Larry Jackson** – “Larry recently took the initiative to address an emergency light hanging from its wires and a water fountain leaking on the floor in Nicholson Hall. The timely completion of these tasks prevented potential injury and water damage.

- Farley Hunter  
Asst. Director, Utilities

**Emiliano Villarin & team** – “The gentlemen you sent to the CGA Lab today to take items to surplus, were fantastic. They were very professional. I just wanted to let you know they did a great job!”

- Pat Luke  
Admin Assist, Center for Geospatial Analysis

### **Facilities Management Team –**

“The changes the tech made yesterday morning made a big difference, especially in the easternmost light of the center double light. Between his “tweaking” and the deflectors, I think you’ve gotten them to the point where we can certainly live with the results. Thank you so much for your efforts and patience.”

- A. Edwards

**WELCOME** to the following new FM Team members:

Angela Cintron, Bldg Services  
Dierdre Richards, Bldg Services  
Elvin Watkins, Bldg Services

The following FM Team members have left W&M:

Wayne Boy, FPDC  
Gregory Caldwell, Bldg Services  
Russell Chandler, Maintenance  
Caleb Harwicke, Grounds

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**Service-Integrity-Professionalism-Teamwork-Safety**