



Facilities Management
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KUDOS NEWSLETTER

Welcome to the first edition of our Facilities Management Kudos Newsletter! Every month we will be highlighting individuals and teams that have been recognized by students, faculty, or staff for their hard work in making the campus of William and Mary the best it can be. Make sure to congratulate any of your team members listed in the newsletter and if you would like to commend any of the Facilities Management Team for a job well done, please send your comments to Rena Zrakovi at rbzrakovi@wm.edu.

Facilities Management supervisors are very proud of the teamwork exhibited by all departments in previous weeks. Summertime is a very busy time for the Facilities Management Department as preparations are made for the upcoming school year and the welcoming of new students. This busy period lasts long after new students have made William & Mary their new home.

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



KUDOS TO YOU!!

Liz DeWees - "I want to thank you for your foresight and diligence getting the refrigerator replaced in the President's House. I was especially impressed with your understanding of the problem and getting the approvals in advance so everything could work the moment Mrs. Reveley made decision about which model to buy. Thank you for managing the supplier, the delivery, and us."

- Susan Kern
Executive Director, Historic Campus

John Dutro - "I cannot adequately express how grateful we are to John for his patience, pleasantness and endless assistance during both the lengthy planning period and throughout the weekend. We had over 4,000 people attending events stretching from Tuesday to Sunday and received consistently positive feedback, in large part thanks to John's efforts. John went above and beyond his role and did everything to

