



Facilities Management  
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September 2017

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## KUDOS NEWSLETTER

School is underway and the campus is a buzz of activity. Thank you for making our workplace a clean and pretty place to go to every day! We should all be proud!!

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**DID YOU KNOW?** Peninsula Save 30 is now offering discounted Tribe Football tickets? Go to [peninsula.save30.com](http://peninsula.save30.com) for ticketing information. Our first home game is Saturday, Sept. 16<sup>th</sup>. **Go Tribe!**

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



**KUDOS TO YOU!!-**

**Chris Ashworth & Team** – “Just a quick note to thank you for getting us back up and running. Would you please send along my, our, thanks and gratitude to the folks who worked so diligently yesterday as well.”

- Kathleen Powell  
AVP for Career Development

**John Bjers & Liz DeWees** – “Kudos to Liz and John for all the work they did in helping the university garner savings of \$20,000 since March 2016!!” \*A picture with the rebate check will be posted in FM pictures\*

- Tina Sinclair  
Director of Business Services

“Thank you all for notable effort making this program hum.”

- Erma Baker  
Director of Procurement

**Stephen Barnett** - "I'd like to say how lucky the college is to have Stephen Barnett over the lock shop. His expertise in all areas access control has resulted in cost savings and improved security! He's also a delight to work with."

- Bobbi Rawlings  
Electronic Access Control Manager

**Teresa Belback** - "Very nice catch! Thank you for your diligence in following up on items, like the bulb crushing equipment, that help our FM maintenance personnel to safely perform their work. You have a great "eye for the details" that works to the benefit of all our customers and our EH&S Team."

- Sandra Prior  
Director of EH&S

**Patrick Choi** - "Thank you, Patrick. Very nice and informative communication to our Area Directors on the fall fire drill scheduling and conduct. You represented our EH&S Team admirably!"

- Sandra Prior  
Director of EH&S

**Kathy Mabe** - "Thank you for your support and involvement during this hectic summer season working with our Maintenance Contracts Staff. You have been our communications link not only on normal procurement projects, but especially on emergency situations. You have been instrumental in assisting with numerous emergencies as they occurred, this covers various plumbing problems, mechanical repairs and roof leaks. You are just a phone call away and have been responsive as the needs arise, thus making the administrative process flow much easier. My thanks to you for being available and putting up with endless inquiries when we need you."

- JW Buck  
FM Contract Maintenance Supervisor

**David Milby** - "Thank you for following up so quickly on my SERVICE request "plea" for help with the annual ISC emergency eyewash/shower combo units inspection, testing, and certification. After you made your first contact with me for additional information about the task, it felt like the work coordination just "flowed!" It was a huge relief for me to know this important task was underway with your help. Thank for TEAMING up with my EH&S Team to perform this SERVICE. I had confidence that this task would be done well and on time because of my WORK with you in the past in which I observed your integrity, accountability and safety awareness during the execution of your service to our customers. As always, it is a pleasure to work with you, both individually and as co-members of our Facilities Management Team!

- Sandra Prior  
Director of EH&S

**Justin Mitchell** - "Thank you for teaching David Milby and his plumbing contractor the process for testing emergency eyewashes and showers! I am amazed at how quickly you learned and retained our procedure in less than a month and then were able to teach others the process! I also was very pleased that you were able to fill in for me with this training while I was in meetings all afternoon. And, I am impressed with the confidence, integrity, and accountability you bring every day to your job. You will be a great addition to William & Mary's student body this fall 2017. Even better, you will be a superb addition to the EH&S Office

Team this academic year!"

- Sandra Prior  
Director of EH&S

**Moving and Storage Team** – “I wanted to let you know that your staff did an outstanding job yesterday moving the furniture out of suite 1312 into a couple of empty offices we had available at Mt. Vernon. They maneuvered the furniture around to ensure it fit into small space. I know they were challenged but did a great job! Please accept my gratitude for their efforts to support us – even when we are not as prepared as we should have been!!”

- Ruth Gilliam  
Director, Accounting Operations

**Ron Russell, Peter Hahn, Chris Ashworth, Jeremy Smith** – “I want to thank you for saving the day on Friday morning, August 25, 2017, at Jefferson Hall. Students were moving in that morning, and room 12 has neither working receptacle outlets nor working fan coil unit. After an hour of teamwork, the problem was fixed. Room 12 gains the use of receptacle outlets and fan coil unit before 10 am. Thank you very much for your help.”

- Oot Singhaseni  
Project Manager FPDC

**Jeremy Smith** – “I wanted to take a moment to let you know I really appreciate Jeremy in HVAC. He has been great for dealing with the DuPont HVAC nonsense. He is always respectful and kind and ALWAYS lets me know what’s going on. Even if it’s bad news, he at least keeps me in the loop so I can plan accordingly. Today, he got the chillers reset and the halls are no longer raining (literally). He is coming back tomorrow to check on us....”because this is someone’s home”. That is a wonderful mentality to have. He’s a keeper in my opinion.”

- Jess Raymond  
Assist. Director for Community Development

**Gregg Shipp and Tina Sinclair** – “The banners look terrific! Thanks for your attention to detail and making sure we got this right. Looking forward to a festive year on Jamestown and Richmond Roads.”

- Jeremy Martin, Ph.D.  
Assoc. Provost and Asst. to the President

**Ryan VanTassel** – “Thank you for helping me with my duct work in inspection at McGlothlin-Street Room 225. Not only were you prepared so that opening the port and removing the steel rod within was easy, you were so UPBEAT and POSITIVE for so early on a Friday morning. I couldn’t help but feel UPBEAT as well. It was a joy working with you and I look forward to more opportunities to TEAM up with you on WORK tasks!”

- Sandra Prior  
Director of EH&S

**Facilities Management Team** –

Regarding tree removal at Dinwiddie Hall - “Please pass along my appreciation to our team members

who were involved in this recovery. Their good work does not go unnoticed.”

- Van Dobson  
AVP of Facilities Management

Regarding the installation of a private air conditioner – “Thank you guys so much for doing this for me! It was very gracious of you to help me out with the installation and I appreciate all of your efforts, you have made my day and year! You guys are very much appreciated here and I know all other students would say the same. If there is ever any need you have for volunteers or assistants, let me know, I will help your departments however I can.”

- Student

With open arms, the Facilities Management Building has welcomed the new drinking fountain/bottle fill station in the main hallway. Thank you to all that were responsible for the approval and installation of this fountain. When you’re in the building, take advantage of filling your bottles and helping the environment at the same time!

- FM Staff

**WELCOME** to the following new FM Team members:

Jeff Brancheau, Director of FPDC  
Snezana Kelly, Quality Control Coordinator  
Juan Rodriguez, Warehouse Consultant  
Coleta Vidal, Custodial Worker  
Ryan Wright, EH&S Safety Specialist

The following FM Team members have left W&M:

Angela Cintron, Custodial Worker  
Elizabeth Jones, Office Services Specialist  
Joseph McNichol, Turf Equipment Specialist

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**Service-Integrity-Professionalism-Teamwork-Safety**