



Facilities Management
P.O. Box 8795
Williamsburg, VA 23187-8795
(757) 221-2275

October/November 2017

KUDOS NEWSLETTER

This month's Kudos is a double issue for October and November.

Please mark your calendars. Our annual holiday party, "FM Festive Fun", is set for December 15th, from 11:00 – 1:00. We will be having our 2nd annual Ugly Sweater contest so start decorating your sweaters now!!

Please join us in congratulating the following FM staff on recent awards they received:

Althea Green – "One Brick Higher Award – 2017 Employee of the Year" – The One Brick Higher Award is a special honor at William & Mary. It is presented to Building Services staff who go beyond the requirements of their role to improve the lives of those around them, increase the effectiveness of the workplace and prevent or solve problems. It is given to those who undertake their work with extra vitality, extra care, extra creativity, and extraordinary effort.

Andrew Gilstrap – Received a monetary incentive award – "Andrew's humanity and effectiveness make him an outstanding ambassador and role model. His impact in such a brief time is out-sized to the position he fills and he is an invaluable resource to this department and to Facilities Management."

DID YOU KNOW? The Staff Assembly meets monthly and is an organization that represents the interests of all staff of William & Mary. With the support of the Provost and the Board of Visitors, the Staff Assembly relays staff concerns, interests and issues to the appropriate channels. FM is fortunate to have the following Staff Assembly Members on their team: Charmaine Gordon-Wilson, Building Services, Gloria McIntyre, Post Office, Bobbi Rawlings, Ops & Maint., Crystal Taylor, EH&S. Please do not hesitate to ask them questions about this W&M resource.

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



KUDOS TO YOU!!-

Jeff Beattie – Recognized during the Res. Life staff meeting for "helping with DuPont".

- Chris Durden
Director of Housing Operations

Mike Bristow – Recognized during the Res. Life staff meeting for “the quick response on frosting windows in Jefferson”.

- Chris Durden
Director of Housing Operations

John Buck and Mack Whitehead - Recognized during the Res. Life staff meeting for “the large list of items in the graduate complex that are getting attention.”

- Chris Durden
Director of Housing Operations

Bob Chretien and Tre'Don Stuckey – “It is always great to get a positive response from folks after we try our best at whatever we try to accomplish. Thank you for your effort in assisting me.”

- Matthew Trowbridge
University Arborist

John Dutro – “Thank you for working on improving the appearance of the Veteran’s Services office area.”

- Steve Tewksbury
ED of University Events

Kevin Dye – “Just a quick note of thanks for your help getting the custodial closets in Hardy and Lemon Halls painted this summer. These two buildings are pilot/showcase buildings for our new vendor managed inventory (VMI) program. You and the contractor both went above and beyond what was expected and I wanted you to know how much the people who work in those buildings appreciate that. I also want to say what a pleasure it is to work with you. This incident is typical of my experience working with you - if there’s a way to make it happen or to go that extra mile, you always seem to do it. Facilities Management is fortunate to have people like you doing things like this.”

- Bob Morman
Director, Building Services

Carla Franson - “Carla went way above and beyond to get the documents signed and back to me before the end of the day (barely) on Friday. Thanks again, Carla.”

- Michael Wintz
Accruent

Jeff Harris – “A big Thank You for helping our students blow up their oversized ball for a game. Jeff saved the day and the game when a student needed help after the air pump he was using failed. Daniel and his classmate were relieved when Jeff assisted them by using a leaf blower to continue and finish the task.”

- Donna DeGrace
Work Control

Charles Jackson – “A big thank you for following through so quickly and thoroughly with building information for the annual Space Survey. Your help was appreciated.”

- Rena Zrakovi
FM Staff Admin. Assistant

Jerry Kinney and Donna DeGrace - "Just a note to express my appreciation for all your assistance. Jerry, you were so patient and kind to point me in the right direction to fill out the work order and Donna, when we realized the crew didn't move the furniture upstairs, you were very gracious to let me know you'd inform them and send them back, at a time when you are all so busy! And, a shout out to your moving and lifting crew! They were eager and ready to assist. This is all to say the Cohen Career Center is grateful and appreciative of the service that is provided!"

- Kathleen Powell
Assoc. VP for Career Development

Curtis Parker - "Please extend my thanks and appreciation to Curtis Parker who works for Building Services. My fifteen year old son was attending a soccer camp and misplaced his wallet in the auditorium where the group was meeting. Mr. Parker recovered my son's wallet and turned it in with \$91 in cash and a gift card intact. His honesty and integrity are the highest traditions of William & Mary and reflect positively on your department."

- Parent

Tim Russell - "Tim Russell has been very supportive of the Energy Team's effort to map the building spaces to specific air handling units. He has also provided valuable information regarding the size and occupancy of rooms in order to determine the proper ventilation rates. His efforts are much appreciated."

- Farley Hunter
Assoc. Director, Utilities

Matthew Trowbridge and Crew - "We would like to thank you for the great job the W&M crew did in removing the tree limb and cleaning up!! We so much appreciate your "good neighbor" assistance!"

- A William & Mary neighbor

Avery Vaughan - "Thanks so much for helping us resolve our issue and with such expediency. Avery's time and work is greatly appreciated."

- Fanchon Glover, Ed.D.
Chief Diversity Officer

Adam Witkowski and Gregg Shipp - "Thank you for your great work in getting the Barrett Hall structural repairs completed in time for fall move in. Despite the uncertainty, you pulled the right team together, sorted through solutions, and made it happen!"

- Van Dobson
AVP of Facilities Management

Adam Witkowski and Jeff Brancheau - "Sam said he thought the ISC4 kickoff yesterday went very well, better than he expected. Thanks for leading us through the discussion."

- Van Dobson
AVP of Facilities Management

Facilities Management Team –

Landscaping Crew – “I would like to give a big kudos to the Landscaping team at the College of William & Mary! Every time I ride down the road around these grounds, it is just amazingly gorgeous no matter what time of the year it is, no matter what the season it is, and no matter how bad the weather is....it’s always gorgeous.....so tipping my hat to you guys! Great job!!!”

- Williamsburg Resident

W&M Homecoming Football Game Support – Jeremy Condron, Craig Beasley, John Cotman, Ryan Wright, David Tidwell, David Milby, Roberto Guerrero – “I want to extend my sincere thank you to each of you for your support at Saturday’s Homecoming game. I truly appreciate your patience and flexibility throughout the many changes that came our way. I enjoyed working with all of you very much. I could not have asked for a better group of people for our team! You made my job easy because of your professionalism, integrity, teamwork, and focus on service and safety.”

- Sandra Prior
Director, EH&S

Team at OTP – “I just wanted to send a quick thank you to the guys that came to One Tribe Place to fix my overflowing and leaky toilet this afternoon! I understand it was quite the project, but I appreciate the hour and half they spent working in my cramped bathroom. I had to take a phone call just as they were finishing up, and I didn’t get a change to say thanks in person. So thank you for all the work you don on campus!”

- Student

Welcome to the following new FM staff:

Coleta Vidal, Building Services
Payton Jamerson, Building Services
Connie Pellecer, Building Services
Raheen Correll, Building Services
Ferdinand Hilario, Building Services
Larry Piker, Building Services
Roger Bradley, Ops & Maint.
Jovan Scott, Building Services
Kevin Stubbs, Building Services

The following FM staff have left W&M:

Angela Citron
Michael Turnage
Eric Lamb
Towanda Lynn
Andrew Pekarski