



Facilities Management
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March 2017

KUDOS NEWSLETTER

What a great Soulful Celebration we had in honor of Black History Month!! Thank you to all who participated, cooked some wonderful food, and donated items and prizes. We captured some great pictures which will be posted on the website in the near future. Sharing fellowship with our FM Team is always enjoyable especially when a Soul Train is involved!! Thank you Cori Harris for your hard work in making this event a success!

DID YOU KNOW? W&M Libraries offers training resources at Lynda.com? Lynda.com is a constantly growing library of over 2,000 video courses and over 107,000 tutorials in streaming video format, and new material is added every week. Courses are offered at different skill levels in over 140 specialties. Subjects covered include Office and Google software as well as photography, design, etc. Go to www.wm.edu/training/lynda for more information.

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



KUDOS TO YOU!!

Ben Owen & crew - "I give many thanks to Ben and his crew for their attention to the Law School in advance of each of these events. While Ben took care of our requests (like trimming back the shrubs in our parking lot and cleaning the North Wing interior garden) he also took care of a number of things because they just needed to be done. For example: blowing the parking lots free of the winter sand and debris, keeping the front and student lounge plazas blown and ensured we had winter flowers planted; and trimming back and clearing some old shrub limbs from between the hedge and the school. We very much appreciate Ben's work to keep the exterior of our school looking so very nice and his thoughtful attention to detail."

- Lizabeth AS Jackson
Assoc. Dean, W&M Law School

Dave Rudloff & CRT Team - "I want to share my many thanks with you and your Code Review Team members for providing us this thorough report on the Kaplan Arena floor occupancy in support of W&Ms

commencement. I am especially grateful for the quick turnaround on the request for guidance given that commencement is “just around the corner”. The floor seating determination, in combination with the excellent work that Steve Stafford did last year to resolve the stage occupancy issue, enables my EH&S Team to provide definitive and coordinated support to our Student Affairs customers’ commencement planning and conduct. It also gives us tools that help us, as well as our W&M Police, ensure the safety of all occupants during the event. Bringing resolution to the Kaplan Arena occupancy questions in support of W&M commencement is definitely a great example of all five FM Values at work – Service, Integrity, Professionalism, Teamwork and Safety!

- Sandra Prior
Director, EH&S

Law School Custodial Staff – “I wanted to send a note of thanks and acknowledgement for the housekeepers who care for the Law School. We dedicated our new wing a week ago and today begin hosting our accreditation site team for a three-day visit. While we know the housekeepers take such pride in keeping the Law School looking nice, they were especially on top of things in advance of these two events. They each responded quickly to requests for extra attention here or there and were attentive to many areas that we didn’t think to ask them to care for. I am so grateful to the work of your teams, their pride in their work, and their willingness to go the extra mile so the law school shines.”

- Lizbeth AS Jackson
Associate Dean, W&M Law School

Building Maintenance Staff – “Gregg, I wanted to give a shout out to all your staff for their extra attention to the Law School these past couple of weeks. The first week of February we hosted a dedication ceremony for our new wing and today, Sunday, we begin a 3-day site visit from our Accreditation entity, the American Bar Association. Gloria has made many requests – some asking for swift help – in advance of these events. We all so appreciate your team and the work they do to help each school or department represent the best of W&M!”

- Elizabeth AS Jackson
Associate Dean, W&M Law School

Facilities Management Team –

“This is Room 331 OTP. Just want to say thank you so much for fixing our light!!”

- Jessica
Student

“Rich came by and wanted to thank everyone for their help in the Trinkle Hall leak yesterday. He was very pleased that everything went so well and everything was taken care of.”

Service-Integrity-Professionalism-Teamwork-Safety