



Facilities Management
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January 2017

KUDOS NEWSLETTER

HAPPY NEW YEAR!!! We hope you had a relaxing break and are refreshed and ready for an exciting 2017!

DID YOU KNOW? Thursday, January 12th at 2:00 – 3:00 pm, W&M is offering a Personal Finance Workshop. This is an opportunity to learn about personal finance – including budgeting, planning for retirement, reducing the risk of identity theft, and other important personal finance topics. Mike Stump is a Clinical Associate Professor of Accounting in the Mason School of Business. He has a wealth of information that is both practical and insightful. This training will be located at Miller Hall, room 1082. You can register at [/forms.wm.edu/30036](http://forms.wm.edu/30036). (This event is also listed in the W&M Digest, January 5, 2017)

Thank you to all that attended our Annual FM Holiday Party. Food, fun, and fellowship, prizes, dancing, and ugly sweaters.....what more could you ask for?! If you didn't attend this year, we hope you will consider attending next year! Special thanks to Ben Owen and crew, John McFarlane, Melinda Cooke, and Shelly Givens for all the help with setting up for the party as well as Ben and John for supplying the candy, poinsettias, and additional decorations – it was greatly appreciated! Thank you to the FM Directors and Associate Directors for serving food! W&M Bookstore provided the great bags we gave as prizes and the directors contributed the gift cards.

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



KUDOS TO YOU!!

Lynette Fleming – “A huge shout out, a big thank you and a warm hug to Lynette Fleming for the fantastic job she does helping us reduce a very significant backlog of vacant positions. She assumed responsibility for helping us recruit, vet, and hire new staff just as we were faced with an historic level of vacancies – twenty-six at the start of the fall semester.” “Lynette, your hard work and dedication has really helped us during a difficult time. You do everything with a smile and you make it look so easy! We just wanted to make sure you know how much you are valued and appreciated. Thanks to you, we're half way home.”

- Bob Morman
Director, Building Services

John McFarlane & team – “I heard a number of compliments, including from Helen Reveley, about how beautiful the Christmas tree, foyer holiday arrangement, and other decorations in the President’s House are. Thanks to you and your team for your great work putting this all together.”

- Van Dobson
AVP of FM

Tim Russell – “Tim is helpful, knowledgeable and responsive and has saved me valuable time completing projects by providing instructions for computer programs such as ARC Map.”

- John Mattie
Landscape Supervisor

Rena Zrakovi – “I would like to thank you for your promptness with my new monitor and phone fix. I truly appreciate your caring spirit and work ethic.”

- Pam Jordan
Custodial Supervisor

HVAC TEAM - “I didn’t want to let another chilly day pass without letting you know of the wonderful work of your HVAC folks. My office in James Blair has long been known to be a miserable place – hot in the summer and cold in the winter. Over the last weeks the Facilities staff has dug into this problem and seem to have found the solution. I am please at the level of comfort, and deeply grateful for the diligence and professionalism that achieved the result. My guess is that you already know your strong performs, but I wanted you to be aware that others recognize them, too!”

- Deborah Love
University Counsel

Moving & Storage Crew – “I’m passing on a thank you to the Facilities Moving & Storage crew who helped move and reset furniture in the President’s House during the ceiling painting last month. They were great to work with and willing to listen to the details of the special needs of the President’s House furniture. Thanks to Nano, Dwayne, Hasheem, and Clarence.”

- Susan Kern
Executive Director, Historic Campus

Facilities Management Team –

“On behalf of the Dean’s Office, thank you for the lovely poinsettias, they are truly beautiful!”

- Cynthia Burns Flannery
Executive Asst. to the Dean of the Faculty of Arts
and Sciences

“Thanks to Rena Zrakovi and her team of party planners for their great work on the Holiday Party. You all did an outstanding job!”

- Van Dobson
AVP of Facilities Management

“During a recent tour of the Law School, several staff members shared how happy they are with our efforts in keeping the building clean and functional. In particular, they appreciate the daily work of the Building Services staff and the good work that so many FM staff members are doing to recover from the recent fire.”

- Van Dobson
AVP of Facilities Management

“Just want to thank the great group of facility workers who showed up at Swem and helped us get a very large and heavy crate into the building through the too short loading dock. I don’t know all of the names but they know who they are! The crate contained a very heavy, glass display case from Europe. It arrived after 3:00 pm. The crate was 3 inches too tall to fit in the loading dock and couldn’t be tilted. They quickly and brilliantly came up with a plan to remove the custom made pallet from the bottom with saws. End result, crate in Swem before end of day. They never let me down!”

- Carole Conger
Facilities Manager and Offsite Stacks Supervisor,
Swem Library

WELCOME to the following new FM Team members for December:

Kevin Bartlett, Grounds

The following FM Team members left W&M in December:

Barbara Smith, Bldg. Services

James Jacobs, Post Office

Carrie Lane, Bldg. Services

Tracey Conger, Business Services

Service-Integrity-Professionalism-Teamwork-Safety

