



Facilities Management
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December 2016

KUDOS NEWSLETTER

The end of 2016 is getting close and we are excited to spend some time as a team at our Holiday Party scheduled for December 16 at 11:00 am – 1:00 pm in the Campus Center, Trinkle Hall. Please make sure to sign up for an item to bring as well as your RSVP. We will have cornhole boards, bingo, dancing and new this year, an “Ugly Holiday Sweater” contest!! No excuses because ugly sweaters fit well over uniforms!! ☺

DID YOU KNOW? The W&M Leadership and Business Podcast will be celebrating one year of publication very soon. If you’re not a subscriber, you are missing some great discussions from expert guests on a variety of topics that give insight and advice relevant to all professionals. You may subscribe to the weekly podcast or listen to a single past episode at <http://mason.wm.edu/programs/cce/podcast/>.

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



KUDOS TO YOU!!

Wayne Boy and Ron Russell – “Thank you for an amazing job! In the past 20 years, I cannot remember when the parking lot at Kaplan Arena has looked so good and clear of construction materials. As we start the basketball season, this will have a very positive impact and project a very favorable impression on our alumni and fans. Thank you.”

- Steve Cole
Assoc. Athletics Director – Internal Admin & Operations

Mike Bristow – “They liked your plaque cover. Thanks for your creativity, Mike.”

- Van Dobson
AVP of FM

EH&S Team – “Thank you so much for completing such a thorough inspection of Thomas’ living space.”
“Please send our appreciation and thanks to all the members of the maintenance department that assisted in this mold mystery.”

- Parent
Lion M

In Response to the above parent note - “The Facilities Management staff did all of the investigation and the work, especially Sandra Prior and Cori Harris. I will convey your thanks to everyone involved. Let us know if you have any further concerns or questions.”

- Chris Durden
Director of Housing Operations

Business Services Team – “Thank you and your folks for everything they do to help us”.

- John Buck
Maintenance Contracts Supervisor

Cori Harris – “Corinta Harris was instrumental in addressing the recent spill of resin in the Main Plant. Being new to the University, I was unfamiliar with how to determine if the material was hazardous and what means were available for disposal. Cori proved up to the task, coordinating the sampling of the material as well as facilitating final disposal. She worked directly with the Main Plant personnel and provided timely updates. She exceeded my expectations throughout the process”.

- Farley Hunter
Assoc. Director of Utilities

Bob Johnson – “I would like to extend a special KUDOS to you for your assistance over the last few months. Your willingness to coach and provide assistance with fire safety concerns is greatly appreciated. Most recently, you welcomed the opportunity to be the liaison between Williamsburg Fire Dept. and Facilities Maintenance & Operations during an incident on campus. Bob, your innate ability to lead and work as a team member was displayed in this role – as personnel responded to your requests, and followed your guidance during the incident. Thanks again for your service, teamwork, and assistance in maintaining a safe and healthy campus.”

- Cori Harris
EH&S Specialist

“I, too, want to extend KUDOS to you for your support in coaching EH&S to independence on all things “fire safety.” Over the past two months, we have learned a lot, both from you and your team, on our building fire detection systems, especially the older, more unique systems that challenged us during our performance of fire drills and other training support tasks. I also appreciate that you made your staff available to us on a moment’s notice to assist us when we call for guidance. And most recently, Bob, I appreciate your willingness to serve as a fire watch on our behalf for special event(s) when needed. Thank you for all that you do to keep our university community protected and for being our Partner in Safety!”

- Sandra Prior
Director, EH&S

“Thanks again for all that you did yesterday. You played an invaluable role in response to the fire at the Law School. Working alongside the fire department, you helped ensure firefighters were on scene as soon as possible. Your coordination efforts allowed a seamless response between Facilities Management and the fire department and ensured the safety of building occupants and first responders.”

- Jason Kremer
Assoc. Director of Maintenance

Dave McKinley – “I would like to extend a KUDOS to you for providing Sandra and I training on two diverse fire maintenance systems. Your grace and talent to teach, provide practical instruction, and feedback is greatly appreciated. Since the training, we have successfully used the skills and knowledge you provided on several occasions. Thanks again.”

- Cori Harris
EH&S Specialist

“I, too, want to extend a huge KUDOS to you for teaching Cori and me how to disable and/or reset two of our more unique fire detection systems. I was especially appreciative that you responded right away during our last fire drill to assist us with silencing and resetting the system when we could not figure it out. I think the three of us, together, learned something new about the system that day. I enjoyed your relaxed demeanor and sense of humor as you walked us through resetting the system. And, David, I was very impressed by your concern for our safety and how you demonstrated first, then had us perform the disable/reset steps while you observed and gave us feedback. With your guidance, we gained a new skill that enabled us to safely perform these tasks on our own in service to our customers. Thank you for all you do for our EH&S team and for our university community.”

- Sandra Prior
Director, EH&S

Ron Russell – “I would like to extend a KUDOS to you for your assistance during the month of November. Most recently, your ability to triage and communicate a safety concern on campus, initiated an immediate and smooth response from various departments. Ron, you provided ongoing communication throughout the event, maintained a positive attitude, and assisted both internal and external organizations. On behalf of EH&S, thank you for investing your time and energy into the safety of people and the environment.”

- Cori Harris
EH&S Specialist

“I also want to extend my thanks to you for your thorough and timely response today. Several people at the scene shared with me how pleased they were with the response actions and that your effort was key to bringing these efforts together. I appreciate that you took time to orient me to the event timeline and to walk me through the event location.” “Separate from the support you provided today, I extend KUDOS to you, Ron, for assisting me with the calculations to determine the number of nitrogen gas cylinders one of our faculty can safely store in his lab without creating an oxygen deficient atmosphere. Your quick action and continued follow through with the building architect to help me answer this inquiry, for me, is an example of what I believe teamwork, service, integrity, professionalism and safety look like when put into practice on the job. Thank you!”

- Sandra Prior
Director, EH&S

Rena Zrakovi - "Thank you for all your help these past couple weeks with my Evals."

- Mike Bristow
Maintenance Team Supervisor

Facilities Management Team -

In regards to the W&M Law School fire - "We are thankful for the quick and coordinated response by William & Mary Police, the Williamsburg Fire Department, and Facilities Management."

- Sam Jones, Chair
W&M Emergency Mgmt Team

WELCOME to the following new FM Team members for November:

Marlon McConnell, Bldg. Services
Dwayne Anderson, Bldg. Services
Wayne Atkinson, Bldg. Services
Clay Hamilton, Bldg. Services
Althea Tyler, Bldg. Services
Shar-les Ashby, Bldg. Services
Amanda Haynesworth, Bldg. Services
Shameika Fields, Bldg. Services

The following FM Team members left W&M in November:

Marques Holmes, Bldg. Services

Service-Integrity-Professionalism-Teamwork-Safety