



Facilities Management
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April 2017

KUDOS NEWSLETTER

Have you noticed the beautiful flower gardens all around campus?? Well, the Williamsburg Area Council of Garden Clubs has!! William & Mary Landscape Department was awarded a Certificate of Appreciation for the College Corner and Sundial Garden as well as the President's House Garden for "your contribution to the preservation & enhancement of our community". Please make sure to congratulate John McFarlane, Ben Owen, and their crew on being recognized for their hard work! And make sure to take time to see the flowers!!

DID YOU KNOW? You can now access Lynda.com through the Cornerstone System. Using Cornerstone to access Lynda.com courses links your learning to your performance plan. This will make it easier to record completed trainings to be referenced at the time of your annual evaluation. A step-by-step Users Guide for accessing the courses has been posted on the Welcome Page. Go to cornerstone.wm.edu to get started. There are information sessions being offered by HR periodically, please watch for this information in the W&M Digest.

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



KUDOS TO YOU!!

Carpenter Team - "Your guys were there in 5 mins. Very impressive!"

- Steve Tewksbury
Exec. Director of University Events

Charmaine Gordon-Wilson & Barrett Staff - "I just wanted to give a shout out to Mrs. Charm and the Barrett Staff for always keeping Barrett clean and friendly. I am so thankful for them and really hope to keep seeing them around! Keep up the great work!"

- Student

Clay Hamilton - "I am writing to let you know about an exceptional employee here at the college. Since his arrival in Andrews Hall, Clay has done an exceptional job keeping our building looking terrific. Studio art is

a messy enterprise and the moment one area is cleared, another pops up. Clay manages to keep everything under control for us. He is professional at every turn and a delight to meet each time I enter the building.”

- Elizabeth Mead
Assoc. Professor of Art

HVAC Team - “You have a good crew!”

- Diane Dudley
Branch Libraries Assist.

Jason Kremer – “Thank you, Jason, for helping coordinate the concert support so quickly! And a huge thanks from me to your team members who volunteered to work at the concert! Truly a great example of Facilities Management’s “One Team” approach to customer service.”

- Sandra Prior
Director of Environment, Health, & Safety

Tim Russell – “Matt Trowbridge is working on an assessment/rating of the trees at the ropes course. Tim has gone above and beyond to help Matt Trowbridge by putting together a map and tying it to the information sheets about the overall health and safety of each individual tree. Thank you very much to Tim for his help”.

- John McFarlane
Assoc. Director, Gardens & Grounds

Alphonso Walker – “I just wanted to send along a huge thank you to Alfonso. I asked him to vacuum a little, and he was just amazing, getting into nooks and crannies, and just obviously taking great care. It was really appreciated and he keeps things looking professional and inviting here. Thank you!”

- Carolyn Wilson
Special Collections Research Center Asst.

Facilities Management Team –

“Thank your crew for doing such a good job and in a timely manner. The work was done and the lot was restored for use before noon.”

- Sandra Scott
Parking Enforcement Supervisor