



Facilities Management
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KUDOS NEWSLETTER

April showers bring May flowers. Bring on the sunshine and warm weather!!

A member of our FM staff has been recognized by the W&M Alumni Association to receive the Staff Service Award for 2016! John Dutro will be presented the award and honorarium at the Alumni Association's Fall Awards Banquet in September. "On behalf of the Alumni Association, I want to express appreciation for your dedicated service, involvement and support. Because of your willingness to contribute time, talent, and leadership, alumni programs at William & Mary continue to be successful. Not only do you have our sincere gratitude but our most hearty congratulations in being named to receive this distinctive award." ~ Marilyn W. Midyette '75, Executive Director. Please make it a point to congratulate John on his achievement. Great job, John!

Multiple e-mails were received recognizing individuals and teams that went above and beyond to insure the mission of Facilities Management was upheld to the highest degree possible. We would like to thank you for your hard work and dedication.



KUDOS TO YOU!!

Larry Clark & Avery Vaughan – In regards to lab doors lock issues.....Larry did the research and found a solution in consultation with Avery.

"Go Locksmiths!"

- Dennis Manos
Vice Provost for Research &
Graduate/Professional Studies

Cori Harris – "Congratulations to you for a 17% decrease in overall inspection findings this year. I truly think that the energy and enthusiasm you bring to the job has inspired better compliance and fastidiousness

among the PIs and lab chiefs.”

- Christopher Del Negro
Associate Professor, Applied Science

Jeremy Smith - “I wanted to let you know about the outstanding service my office received today. Jeremy Smith was sent out to look at our ongoing issue with temperature control in our office. Jeremy took his time and troubleshot our problem. He located a couple problems he was able to fix and said he would stop by in a couple of weeks to make sure the problem was still resolved. It was great to have our issue taken seriously. Jeremy was professional and pleasant. He is a great asset to your department and the campus. Thank you.”

- Kathleen Smith
IT Business Services Manager

Robert Smith & Steve White – “I just wanted to drop a quick note to let you know how pleased I am with the whiteboard installation in our office. Robert and Steve were so wonderful to work with – both extremely kind, quick, efficient, and thorough. They were so nice to work with and did an amazing job installing our whiteboard with no mess or fuss. It is always nice to have people in the office that have great work ethic and clearly love what they do – no doubt that Robert and Steve fit into that mold! Please pass along my sincere thanks on a job well done! I realize it is probably small potatoes to both Robert and Steve – but it means a great deal to me!”

- Lisa Milne
Asst. Director for MBA Admissions

Facilities Management Team –

“David Milby, please thank the plumbers of Team 1 for working so quickly to fix the sewer backup at School of Ed. Thanks for your leadership in figuring out how to handle the cleanup. Before ServPro arrived, SOE housekeepers Althea Green and Mary Jackson were working tirelessly to try to clean the restroom floors. I have a feeling they did far more than they should have, but I wanted to pass along my gratitude for the hard work of Facilities Staff to try to fix the problem. Thanks for working so hard!”

- Elizabeth Kiewiet
Professional Development Center Coordinator

In regards to a plaque relocation - “I very much appreciate the speedy response from you and your team. I know Karen, Janet, and Lynn will be proud when they enter that hall on Saturday morning. Thank you!”

- Valerie Cushman
Director of Alumnae Initiatives

In regards to EH&S following up and supplying information on drywall dust – “Thank you so much....you guys are great!”

- Jerry Kinney
Assoc. Director Work Control