

Tribe Transition Webinar Q&A: Tribe Guide 101

GENERAL QUESTIONS

- *Who should the student contact if they cannot access the Tribe Guide with their log in credentials?*
 - Your student should send an email to step@wm.edu - Student Transition Engagement Programs manages the Tribe Guide and your student's myTribeGuide.
- *Is there a PDF version of the Tribe Guide to print out?*
 - At the top of the Family Checklist Page you can click "Print this page" to mark your progress as you go!
- *Is there a shuttle that goes to either the Norfolk or Richmond airport?*
 - An airport shuttle service is available during academic breaks like Thanksgiving break, winter break, and spring break. More information can be found [here](#).

STUDENT & FAMILY EVENTS

- *How long will family orientation last?*
 - From roughly 8 AM – 5 PM on [Friday, August 21](#).
- *At what point in the orientation do we say “see you later” to our student, i.e., when do families and students go their separate ways?*
 - Plan for an afternoon or early evening "see you later" on Thursday, August 20. You will not see or spend meaningful time with your student after this point as they will be busy with their own orientation activities.

HOUSING & ROOM SELECTION

- *To access the housing application does the student need to first complete the New Student Inventory?*
 - Yes, those first steps should be completed before accessing the application.
- *How does my student search for first-year halls and determine best fit?*
 - You can filter for first-year dorms and read about each one [here](#).
- *If my student fills out a housing contract application but doesn't have a roommate yet, can she add a roommate selection later on? Can she do so after the deadline for filling out the housing application?*
 - Yes - students can skip that section and return to it later. And can do so after the application deadline. They will need to create a roommate group before selection begins.
- *My student plans to be traveling during June when room selection occurs. Can I log in on her behalf and choose a room if she receives the earliest timeslot in her roommate group?*
 - No, no one other than the student can use their credentials to log in to W&M systems. If your student will have no access to internet to select a room, they should make someone else in their roommate group the leader, and their roommate can make the selection.
- *Are students expected to move in on or before Thursday, August 20th?*
 - All new students will move in on Thursday, August 20 by appointment. Your student will receive information about how and when to sign up for an appointment around mid-July.
- *I'm confused that students select housing by May 29 but get roommates later?*
 - Students complete the housing contract by May 29 but do not select housing at that point. Room selection begins mid-June.
- *What is a roommate group?*
 - A roommate group is the group of students who decide to be roommates or suitemates with one another. Learn more about this process [here](#).
- *Does each student select a move-in timeslot separate from their roommate?*
 - Yes, each student selects their own move-in timeslot. This means that your student and their roommate can coordinate to move in at the same time or opposite ends of the day, depending on what your family would prefer.

HEALTH FORMS

- *Is there a W&M form for submitting health history? Does the student have to have a current physical?*
 - A physical is not mandatory, but a copy of their Immunization Record is. This and other information must be uploaded to the Online Health Portal. See [here](#) for more details.

ACADEMICS

- *My daughter requested her AP credits to be sent but the College Board will not be sending them until July. Is that timely for registration considerations for freshman year?*
 - For a specific question regarding AP credits, please contact regist@wm.edu at the Registrar's Office. Otherwise, scores are due to W&M [at the start of July](#).
- *Will there be a discount to purchase laptops?*
 - Our bookstore might run sales or deals - but we haven't seen those details quite yet! You can get in touch [with them directly](#) to inquire.
- *Is there a way to see all the important semester dates?*
 - Access the Academic calendar [here](#), and view W&M Events [here](#) to keep up with campus events!