



# Family Resource Guide

WILLIAM  
& MARY

# Family Resource Guide

## 2025–2026

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This pdf, provided by William & Mary Family Engagement, will be updated once per year and posted for those who wish to print out our Resource Guide. For the most up-to-date information contained in this guide, visit

[wm.edu/offices/communityvalues/families/resources-tools](https://wm.edu/offices/communityvalues/families/resources-tools)

# Nuts & Bolts

## Auxiliary Services

[wm.edu/auxiliary](http://wm.edu/auxiliary)

(BOOKSTORE, CONFERENCE SERVICES, DINING, PARKING & TRANSPORTATION, POSTAL SERVICES, PRINT SHOP, TRIBE CARD)

Auxiliary Services supports campus life by providing essential resources for students, faculty, staff and guests. Our services include the Spirit Shop & Bookstore for textbooks and merchandise, dining through varied meal plans and venues, and conference services for events and meetings. The Office of Parking & Transportation Services ensures accessible campus mobility, while Postal Services handles mailing needs and the Print Shop offers custom printing solutions. The Tribe Card serves as the official campus ID, providing access to facilities and payment options. Committed to enhancing the university experience, our dedicated team delivers reliable services that contribute to student success and community engagement.

## Campus Bookstore

[bookstore.wm.edu](http://bookstore.wm.edu)

601 Prince George Street | (757) 221-1651

The William & Mary Spirit Shop & Bookstore, operated by Barnes & Noble College Booksellers, is the university's retail location for textbooks, general books and William & Mary memorabilia.

## Dining Services

[wm.edu/dining](http://wm.edu/dining)

[dining@wm.edu](mailto:dining@wm.edu)

(MEAL PLANS, DINING DOLLARS, SPECIAL DIETS, CAMPUS DIETITIAN)

All undergraduate students residing in campus-managed housing are required to have a meal plan. Meal plans, accessed through your Tribe Card (student ID), include meal swipes and Dining Dollars. Meal swipes can be used in residential dining facilities and Dining Dollars are used as a cash equivalency at all retail dining locations. There is a wide variety of options on campus. There are two all-you-care-to-enjoy facilities (with one open from 7 a.m. – midnight daily) and ten retail-style locations, featuring national brands like Chick-fil-A, local partners and food trucks. Follow us on social at @wmdining.

## Dining Wellness

[williamandmary.campusdish.com/HealthAndWellness](http://williamandmary.campusdish.com/HealthAndWellness)

[gvbarbaro@wm.edu](mailto:gvbarbaro@wm.edu)

(ALLERGY CONCERNS, DIETARY RESTRICTIONS, HEALTHY EATING)

The WM Dining Wellness Manager is here to enhance safe dining experiences for all students. If a student has food allergies or other special dietary restrictions, the Wellness Manager, alongside culinarians and dining staff, is here to support them. The Wellness Manager also supports any students looking to improve their wellness through food, and those looking to gain nutritional knowledge. As a registered dietitian, the Wellness Manager emphasizes an all-foods fit mindset and is here to start a dialogue on any dining nutrition questions.

*ESPECIALLY FOR FAMILIES*

## FERPA: Family Educational Rights and Privacy Act

[wm.edu/offices/registrar/facstaff/ferpaandbanner](http://wm.edu/offices/registrar/facstaff/ferpaandbanner)

The Family Educational Rights and Privacy Act is a federal law that affords students certain rights with respect to their education records and defines situations in which the university may release information from student records with student consent. These rights transfer from the parents to the student when the student either turns eighteen years old or enters a postsecondary educational institution, regardless of age.

## Financial Aid

[wm.edu/financialaid](http://wm.edu/financialaid)

[aid@wm.edu](mailto:aid@wm.edu) | (757) 221-2420

(FAFSA, FEDERAL WORK STUDY, STUDENT EMPLOYMENT OPPORTUNITIES)

As a public university, we work hard to keep the cost of our exceptional education affordable, and we commit our resources to need-based aid. The Financial Aid office provides information on scholarships, grants, loans and student employment and federal work-study opportunities.

## Financial Operations (Bursar's Office)

[wm.edu/offices/financialoperations/sa](https://wm.edu/offices/financialoperations/sa)  
bursar@wm.edu | (757) 221-1220

(STUDENT ACCOUNTS, COLLECTION OF TUITION, FEES, MEAL PLANS, HOUSING, AND OTHER UNIVERSITY CHARGES)

The Financial Operations department at William & Mary and the Virginia Institute of Marine Science is responsible for providing comprehensive accounting and bursar services in support of the university's primary mission of education, research and public service.

## Insurance Requirement

[wm.edu/studentinsurance](https://wm.edu/studentinsurance)

The university requires all full-time students and all F-1 or J-1 international students to have health insurance coverage throughout the entire school year as a condition of enrollment due to the extremely high cost of healthcare and the importance of adequate health insurance coverage. Every academic year, these students must either elect to enroll in or waive out of the Student Insurance Plan to comply with this requirement. Students with other adequate healthcare coverage must file a Waiver Request to avoid being billed for and enrolled in the W&M-sponsored Student Insurance Plan.

### ESPECIALLY FOR FAMILIES

## Parent Proxy

[wm.edu/offices/communityvalues/families/resources-tools/proxy](https://wm.edu/offices/communityvalues/families/resources-tools/proxy)

Proxy Access provides students with the ability to grant permission to their parents or guardians to view certain pages of information currently available in their student's Banner account. The student manages the creation of a proxy and the pages they can view. If a William & Mary student has granted you proxy access to their student information, you will receive an email with a temporary web link and temporary PIN.

## Parking & Transportation

[wm.edu/parkingandtransportation](https://wm.edu/parkingandtransportation)  
parked@wm.edu | transport@wm.edu | (757) 221-4764

(PARKING DECALS, VISITOR PARKING, SPECIAL EVENT PARKING, BIKE ALLIANCE, AIRPORT TRAVEL, ZIPCAR, WATA)

Parking and Transportation services at William & Mary are dedicated to providing William & Mary students, faculty and staff with a safe and organized campus, and the ability to get you where you need to go.

### ESPECIALLY FOR FAMILIES

## Passphrase

[wm.edu/passphrase](https://wm.edu/passphrase)

Passphrase is a new verification system designed to verify the identity of individuals requesting information from student education records. No information from student education records may be disclosed without consent of the student or an applicable exemption under the student records privacy policy. Established Release Types include: Academic Release, Financial Release, Conduct/Honor Release.

## Student Accountability & Restorative Practices

[wm.edu/sarp](https://wm.edu/sarp)  
sarp@wm.edu | (757) 221-2509

(STUDENT HANDBOOK, HONOR & CONDUCT CODES, RESTORATIVE PRACTICES)

We help students restore their community when harm has occurred. Our community values include personal and academic integrity, respect for the rights of others and accepting personal responsibility. These values are reflected in the Honor Code, the Student Code of Conduct and other university policies. SARP staff members provide services for students, faculty and staff involving the university's values and facilitate processes when student actions impact others. SARP also fosters meaningful student leadership through service opportunities on the Honor Council, Conduct Council and the Conduct & Honor Advisor Program.

## Student Health Insurance

[wm.edu/sites/studentinsurance/plan](https://wm.edu/sites/studentinsurance/plan)

The Student Health Insurance Plan, designed especially for the students of W&M, is a school-sponsored group health plan that offers comprehensive benefits that is compliant with the Affordable Care Act and is a high-level Gold plan. The UnitedHealthcare StudentResources (UHCSR) policy, underwritten by UnitedHealthcare Insurance Company, is intended to provide healthcare benefits at a reasonable price for professional services obtained from the on-campus Student Health Center and outside the campus utilizing a national network of healthcare providers and facilities. The Plan is a one-year term policy that begins on August 1 and ends on July 31 each year. All full-time students are eligible for and all F-1 or J-1 international students are required to enroll in this Student Health Insurance.

## Tribe Card Services

[wm.edu/tribecardservices](http://wm.edu/tribecardservices)

[tribecard@wm.edu](mailto:tribecard@wm.edu) | (757) 221-2105

(TRIBE CARD)

Here at the Tribe Card Services Office, we unite William & Mary through a secure and reliable single card system that makes it easy for you to access goods and services all over campus. Whether you're looking to check out a book from Swem library, hit one of the treadmills at the W&M Rec Center, or grab something to eat, make sure you've got your W&M ID card!

## University Registrar

[wm.edu/registrar](http://wm.edu/registrar)

[registrar@wm.edu](mailto:registrar@wm.edu) | (757) 221-2800

(TRANSCRIPTS, DEGREE AUDITS, TRANSFER CREDITS, RESIDENCY, CO-ENROLLMENT PROGRAMS, VETERAN BENEFITS)

The Office of the University Registrar supports the primary educational mission of William & Mary. We offer assistance and service to students, faculty, staff, alumni, parents and all other members of the William & Mary community. Whether you need to submit transfer credits, get help registering for classes, or get a transcript to send off for that great new job, we have you covered.

## William & Mary Postal Services

[wm.edu/postalservices](http://wm.edu/postalservices)

[wmpostoffice@wm.edu](mailto:wmpostoffice@wm.edu)

(SHIPPING AND RECEIVING MAIL)

We provide timely, reliable, and accurate processing and distribution of William & Mary's internal and external mail. Your CSU/mailbox number is for a virtual mailbox that you will keep until you withdraw or graduate. You will receive an email notification for EVERY piece of mail that you receive. Your CSU # is located on the home page of the housing portal.

### ADDRESSING MAIL TO STUDENTS ON CAMPUS

#### Via U.S.P.S.

Student Name  
CSU #  
P.O. Box 8795  
Williamsburg, VA 23187-8795

#### UPS/FedEx/DHL/Amazon

Student Name  
CSU #  
200 Stadium Drive  
Williamsburg, VA 23187

# Academics

## College of Arts & Sciences

[wm.edu/as](http://wm.edu/as)

[wm.edu/majorsminors](http://wm.edu/majorsminors)

(UNDERGRADUATE STUDIES AND GRADUATE STUDIES)

The College of Arts & Sciences offers eight graduate programs and more than 100 undergraduate majors, minors and pre-professional programs. These programs allow students to experience the breadth and depth of knowledge across the disciplines.

## The Charles Center

[wm.edu/as/charlescenter](http://wm.edu/as/charlescenter)

(STUDENT RESEARCH, HONORS THESES, ACADEMIC INTERNSHIPS, SCHOLARS PROGRAMS, STUDY AWAY)

The Charles Center is W&M's hub for transformative undergraduate research experiences beyond the classroom and across disciplines. Our Honors and scholars programs, research and journalism initiatives and research-centered internships create opportunities for students to put their liberal arts & sciences education into practice in mentored settings. We support undergraduate research at all stages — from idea to dissemination — through hands-on experiences that prepare students for lives and livelihoods of purpose. One out of every five W&M students benefits annually from Charles Center mentoring and programming as summer research or internship awardees, James Monroe Scholars, WMSURE Scholars, 1693 Scholars, Sharpe Community Scholars, journalism program participants or Honors students.

## Global Education

[wm.edu/studyabroad](http://wm.edu/studyabroad)

[wmabroad@wm.edu](mailto:wmabroad@wm.edu)

(STUDY ABROAD, EXCHANGE PROGRAMS)

William & Mary is the #1 public university for study abroad participation. Over 55% of all undergraduates study abroad in their W&M careers. More than 840 undergraduate students study abroad each year in more than 55 countries around the world. The Global Education Office awards over \$700,000 for study abroad scholarships annually. Study abroad allows students to meet the educational objectives of the COLL 300 requirement.

## Joint Degree Programme

[wm.edu/standrews](http://wm.edu/standrews)

(INTERNATIONAL JOINT DEGREE PARTNERED WITH UNIVERSITY OF ST ANDREWS IN SCOTLAND)

The Joint Degree Programme between William & Mary and the University of St Andrews is one of the few international undergraduate joint degrees offered with a U.S. university. Students complete two years at each institution and earn a single diploma — a Bachelor of Arts (International Honours) with the insignia of both institutions. The Programme offers students a greater range of academic experiences than either school can offer on its own. It gives students the opportunity to experience two distinct intellectual and national cultures. Their studies will have more breadth than a traditional St Andrews degree as well as more specialization than is usual at William & Mary.

## Mason School of Business

[mason.wm.edu](http://mason.wm.edu)

[info@mason.wm.edu](mailto:info@mason.wm.edu) | (757) 221-4100

(UNDERGRADUATE AND GRADUATE PROGRAMS)

The Raymond A. Mason School of Business prepares students to lead with integrity, creativity and purpose. Through rigorous undergraduate and graduate programs, we equip future business leaders to think critically, act ethically and drive meaningful change in their organizations and communities. Rooted in William & Mary's tradition of service and innovation, the Mason School of Business develops principled professionals ready to meet the evolving challenges of a global economy.

## The Advising Center

[www.wm.edu/as/advising/](http://www.wm.edu/as/advising/)

[advising@wm.edu](mailto:advising@wm.edu) | (757) 221-2476

(PRE-MAJOR ADVISING, MAJOR ADVISORS, FELLOWSHIP ADVISING, PEER ADVISORS, PRE-PROFESSIONAL PROGRAM ADVISORS)

The Advising Center (formerly the Office of Undergraduate Academic Affairs) administers W&M's academic advising structure. Undergraduate students work with faculty advisors to plan and accomplish their academic goals and have access to additional support through professional advisors in the Advising Center, pre-professional program advisors and Peer Advisors. As a hub for advising, we help students connect with faculty advisors, explore curricular and co-curricular opportunities and access resources that empower them to achieve personally and professionally fulfilling goals.

## Reves Center for International Studies

[wm.edu/reves](http://wm.edu/reves)

[international@wm.edu](mailto:international@wm.edu)

(INTERNATIONAL COLLABORATIONS, GLOBAL EDUCATION, GLOBAL ENGAGEMENT, INTERNATIONAL STUDENTS AND SCHOLARS)

The Reves Center for International Studies is the hub of globalization and global engagement at William & Mary and home of the Global Education Office and the Office of International Students, Scholars and Programs. The Reves Center supports and promotes the internationalization of learning, teaching, research and global engagement across the university and around the world.

## School of Education

[education.wm.edu](http://education.wm.edu)

[wmsoe@wm.edu](mailto:wmsoe@wm.edu)

(UNDERGRADUATE AND GRADUATE PROGRAMS)

The School of Education prepares thoughtful, engaged educators and counseling professionals through innovative teaching and strong community partnerships. We offer undergraduate pathways in teaching, including the B.A.Ed., second major and minors. Our graduate programs feature flexible online and on-campus certificates, as well as master's and doctoral degrees, designed for working professionals, career changers and recent graduates across teaching, leadership and counseling.

## Swem Library

[libraries.wm.edu](http://libraries.wm.edu)

[libraries@wm.edu](mailto:libraries@wm.edu) | (757) 221-3072

(GET HELP & SUPPORT, BORROW BOOKS, QUIET STUDY SPACES, ACCESS TECHNOLOGY)

W&M Libraries have more than one million books, journals and films. Students can access our e-resources, such as e-books, databases and streaming video, from anywhere in the world. Our librarians offer research support via in-person consultations and a 24/7 online chat. Swem Library, the main library on campus, provides varied study areas, including group study rooms, a dedicated quiet study floor, collaboration booths, the state-of-the-art Reeder Media Center with studios and equipment for checkout and more.

## Washington Center

[wm.edu/dc](http://wm.edu/dc)

(D.C. SEMESTER PROGRAM, D.C. WINTER SEMINARS, D.C. SUMMER INSTITUTES, D.C. SUMMER SESSION, GLOBAL SCHOLARS PROGRAM, VERIFIED, MODERN LEADERSHIP)

The Washington Center is W&M's "campus in the city," delivering year-round applied learning, professional development and career exploration for more than 450 undergraduates each year. For over 20 years, students have traded classroom lectures in Williamsburg for internships, alumni mentorship and personalized support in the nation's capital. Study in D.C. programs are open to all majors and offer a place of belonging and discovery, grounded in purpose-driven, place-based learning. In partnership with its Advisory Board, the Center awards more than \$100K in scholarships annually to ensure these transformational opportunities remain accessible. Located in Washington, D.C. — home to W&M's largest alumni network — the Center offers students unique proximity to internship pathways, professional networks and one-on-one coaching that build confidence and launch careers. The Center also serves as a hub for lifelong learning and engagement, gathering students, families, alumni, faculty and partners through events and programs that bring the W&M community together.

## Writing and Communication Center

[wm.edu/as/wcc](http://wm.edu/as/wcc)

[wccenter@wm.edu](mailto:wccenter@wm.edu)

(ONE-ON-ONE WRITING SUPPORT)

At the Writing and Communication Center, we help students strengthen their writing and communication skills by providing resources, workshops and individual support for all kinds of assignments and projects. Students from all disciplines and levels are welcome to receive help with academic essays, presentations, personal statements, applications, creative writing, digital communication and more.

# Campus Life

## Athletics

[tribeathletics.com](http://tribeathletics.com)

(TEAMS, SCHEDULES, TICKETS)

With 23 Division I sports teams, athletics is an integral part of the educational experience at William & Mary. Our responsibility is to deliver a holistic experience with high standards of performance, providing an environment where champions of uncompromising character, fully engaged with campus and the community, prepare to make a positive impact in a complex and changing world.

## Campus Recreation

[wm.edu/campusrec](http://wm.edu/campusrec)

(757) 221-3310, opt. 3

(FITNESS & WELLNESS, INTRAMURALS, SPORT CLUBS, TRIBE ADVENTURES, AQUATICS & SAFETY, AND EQUIPMENT RENTAL)

Campus Recreation, housed at the Bee McLeod Recreation Center, is your on-campus resource for multi-dimensional wellness: the department provides spaces and programs to make social connections, cultivate positive mental and emotional health and foster physical fitness. Explore the Miller Gymnasium, Multi-Activity Court, Racquetball and Squash Courts, Cardio and Weight Equipment, Climbing Wall, Pool, Sauna and Locker Rooms at the Bee McLeod Recreation Center. Engage in programs such as Group Fitness and Wellness Classes, Personal Training, Sport Clubs, Intramurals, Outdoor Recreation and Aquatics, as well as informal recreational opportunities at the Bee McLeod Recreation Center.

## Center for Inclusive Excellence

[wm.edu/thecenter](http://wm.edu/thecenter)

[thecenter@wm.edu](mailto:thecenter@wm.edu) | (757) 221-2300

The Student Center for Inclusive Excellence ("The Center") champions student access, belonging and community connection through affirming spaces, cultural programming and student-centered engagement, empowering every student to thrive as their authentic self at William & Mary. Throughout the academic year, the Center hosts a variety of signature events and programs designed to foster identity exploration, cultural curiosity, meaningful conversation and student-centered education. These programs create space for students to connect across communities, engage in critical dialogue and celebrate the richness of our diverse campus.

## Civic & Community Engagement

[wm.edu/cce](http://wm.edu/cce)

(757) 221-3263

(WEEKLY VOLUNTEERING, YOUTH PROGRAMS, ALTERNATIVE BREAKS, CIVIC LEADERSHIP, VOTER ENGAGEMENT, PAID INTERNSHIPS AND GRANTS)

Together with members of William & Mary and our broader communities, Civic & Community Engagement cultivates equitable and transformational relationships and provides programming and resources for students to become lifelong community-centered leaders. Students can always find upcoming opportunities on W&M GivePulse, our campus platform for community engagement.

## Fraternity & Sorority Life

[wm.edu/fsl](http://wm.edu/fsl)

(FRATERNITIES, SORORITIES, HOW TO JOIN, RESOURCES)

William & Mary's Fraternity & Sorority community is comprised of many different components. Not only are we made up of 1,800+ members belonging to 30+ chapters, but we are also a community with three governing councils (and executive boards), an honor organization and staff.

## Residence Life

[wm.edu/residencelife](http://wm.edu/residencelife)

[myroom@wm.edu](mailto:myroom@wm.edu) | (757) 221-4314

(MOVE IN, MOVE OUT, HOUSING, COMMUNITY ENGAGEMENT ON CAMPUS)

Residence Life creates a living environment where William & Mary students can flourish personally and academically. By partnering with our residents, we foster caring, responsible communities in which students can define what it means to live alongside others and take ownership of their community's growth as empowered leaders. With a wide range of housing options and more than 150 trained student and professional staff members, we strive to make every residential experience welcoming, safe and comfortable.

## Student Affairs

[wm.edu/studentaffairs](http://wm.edu/studentaffairs)

[studentaffairs@wm.edu](mailto:studentaffairs@wm.edu) | (757) 221-1236

(CAMPUS LIVING, COMMUNITY VALUES & CONNECTION, HEALTH & WELLNESS, PLANNING STRATEGY & INTEGRATIVE PRACTICES, STUDENT ENGAGEMENT & LEADERSHIP, STUDENT SUCCESS)

Through student-centered programs, policies and services, the Division of Student Affairs supports the academic enterprise and our students by preparing them to learn, engage and grow with integrity, wellness and purpose. Our vision is to create an engaging learning environment where community is strengthened and individuals flourish.

## Student Leadership Development

[wm.edu/offices/studentleadershipdevelopment](http://wm.edu/offices/studentleadershipdevelopment)

[tribelink.wm.edu](http://tribelink.wm.edu)

[leadership@wm.edu](mailto:leadership@wm.edu)

(CLUBS & ORGANIZATIONS, FRATERNITY/SORORITY LIFE, LEADERSHIP DEVELOPMENT INITIATIVES, STUDENT GOVERNMENT, HAZING PREVENTION)

At William & Mary, we believe that student leadership development is a cornerstone in supporting our students to

become engaged citizens. Leaders develop a skill set to adapt to change, craft creative solutions and seize opportunities. Getting involved gives students a limitless practice field where they receive our support. Check out TribeLink for the directory of recognized student organizations.

## Student Unions & Engagement

[wm.edu/sue](http://wm.edu/sue)

(EVENT PLANNING AND EXECUTION, ALMA MATER PRODUCTIONS, STUDENT EMPLOYMENT, STUDENT UNIONS OPERATIONS)

Student Unions & Engagement cultivates intentional and inclusive experiences and physical spaces for all students to gather, enjoy, belong and flourish at William & Mary. Our work is centered in The Sadler Center and touches all parts of campus. We support student organizations and university offices in their event management and execution and offer meaningful campus involvement through AMP (the student event board) and our student employment program. We seek to create a cherished part of the W&M experience for all!

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# Support Resources

## Academic Wellbeing

[wm.edu/academicwellbeing](http://wm.edu/academicwellbeing)

[academicwellbeing@wm.edu](mailto:academicwellbeing@wm.edu) | (757) 221-1327

(TUTORZONE, TIME MANAGEMENT & STUDY SKILLS, ACADEMIC SUPPORT, SUCCESS COACHING, BODY DOUBLING, FINAL EXAM SCHEDULE ADJUSTMENT REQUEST (FOR EXTENUATING CIRCUMSTANCES), INSTITUTIONAL WITHDRAWALS/RE-ENROLLMENTS)

The office of Academic Wellbeing strives to guide students to the successful completion of their educational goals. By connecting students with professionals who understand that life extends beyond the classroom, Academic Wellbeing aims to take a holistic approach in helping students navigate both the academic and extracurricular aspects of their lives. Our team of student-centered professionals seeks to create an accessible, responsive and constructive space in which students can learn and practice the skills necessary to be active, independent and confident learners.

In addition to assisting students with common academic concerns, our office helps students further develop a sense of personal responsibility and accountability, navigate and find

avenues to participate in university and campus culture and hone their decision-making skills. Recognizing that our students are people first, our goal is to support the overall person first and foremost. We hope that students leave our office feeling heard, understood, and connected to meaningful and thoughtful allies. Whether students need help tackling a particularly busy pre-break week, balancing the demands of a full-time job with their coursework or something else, Academic Wellbeing is here to help.

## Adaptable Resolution Initiatives

[wm.edu/gbvras](http://wm.edu/gbvras)

[emcascone@wm.edu](mailto:emcascone@wm.edu) | (757) 221-7478

Sadler Center, Suite 368

Adaptable Resolution (AR) is a voluntary, remedies-based, structured process between parties involved in a sexual misconduct complaint that balances support and accountability and addresses harm without resulting in formal disciplinary action.

## Care Support Services

[wm.edu/care](http://wm.edu/care)

[care@wm.edu](mailto:care@wm.edu) | (757) 221-2511

(CARE CONCERNS/CONCERNS ABOUT STUDENT WELLBEING, STUDENT EMERGENCY NOTIFICATION REQUESTS, NON-CLINICAL CASE MANAGEMENT/G.R.O.W. PROGRAM)

Care Support Services compassionately assists and empowers students in managing interpersonal, academic and wellness concerns by offering advocacy and connection to resources.

## Career Development & Professional Engagement

[wm.edu/career](http://wm.edu/career)

[career@wm.edu](mailto:career@wm.edu) | (757) 221-3231

The Office of Career Development & Professional Engagement offers career development programs, services, connections and resources designed to help students and alumni navigate rapid change and thrive from their first job to their last.

ESPECIALLY FOR FAMILIES

## Family Engagement

[wm.edu/families](http://wm.edu/families)

[families@wm.edu](mailto:families@wm.edu) | (757) 221-2508

(FAMILY ORIENTATION, FAMILY WEEKEND, WEBINAR SERIES, CARE PACKAGES)

We want parents and families to have all of the resources necessary for their William & Mary experience to be as enriching and rewarding as possible. We recognize that having a student in college can be both an exciting and challenging experience. Our goal and vision is to help ease that process while providing resources, student stories, opportunities for involvement and a parent support network.

## The Haven

[wm.edu/thehaven](http://wm.edu/thehaven)

[thehaven@wm.edu](mailto:thehaven@wm.edu) | (757) 221-2449

Sadler Center, Suite 146P

(CONFIDENTIAL RESOURCE FOR GENDER-BASED VIOLENCE/HARASSMENT)

The Haven is a confidential resource center for students impacted by sexual violence, sexual harassment, relationship abuse or intimate-partner violence, stalking and other gender-based discrimination. Students can meet with either professional staff or a trained peer advocate. The Haven provides support, information and resources in a confidential setting.

## Information Technology

[wm.edu/it](http://wm.edu/it)

[support@wm.edu](mailto:support@wm.edu) | (757) 221-4357

(COMPUTER SUPPORT, SUPPORT CHAT, EMAIL, PASSWORDS)

William & Mary Information Technology is a service-based organization with creative solutions for all your technology needs.

ESPECIALLY FOR FAMILIES

## Parent & Family Giving

[advancement.wm.edu/volunteer-leadership/pfc](http://advancement.wm.edu/volunteer-leadership/pfc)

[familygiving@wm.edu](mailto:familygiving@wm.edu)

The Office of Parent & Family Giving partners with families to enhance the William & Mary experience through philanthropy, engagement and community building. Gifts to the Parents Fund provide support to high-impact areas across campus, including Campus Living, the Charles Center, Career Development & Professional Engagement, Health & Wellness, the Student Center for Inclusive Excellence, Student Leadership Development, Student Success and others that enhance student life and academic success. The Parent & Family Giving team is here to help facilitate your most meaningful impact at William & Mary and ensure that your students have the resources and opportunities they need to thrive.

Leadership support is recognized through the Sadler Circle, which honors families who give \$2,000 or more annually to the Parents Fund. The Parent & Family Council stewards families who make an annual gift of \$10,000 or more to the Parents Fund and commit to considering other giving opportunities that reflect their philanthropic capacity and areas of personal passion at William & Mary. Parent & Family Council families are invited to campus meetings and events with university leaders and act as effective ambassadors for the university.

## Student Accessibility Services

[wm.edu/sas](http://wm.edu/sas)

[sas@wm.edu](mailto:sas@wm.edu) | (757) 221-2512

(ACCESSIBILITY, MOBILITY, ACCOMMODATIONS)

Student Accessibility Services works to create equitable educational opportunities for students with disabilities. The staff work with faculty and university offices to offer a variety of services for all William & Mary students with disabilities. SAS provides students with reasonable and appropriate accommodation for the duration of their time at the university and seeks to empower students to be agents and advocates for their needs.

## Student Transition Engagement Programs

[wm.edu/step](http://wm.edu/step)

[step@wm.edu](mailto:step@wm.edu) | (757) 221-1431

(ORIENTATION, MOVE-IN, MYTRIBEGUIDE, CONVOCATION, COMMUNITY & DISTINCTIVE POPULATION CONNECTIONS, UNIVERSITY RINGS, TRANSITION COACHING & SUPPORT, FIRST-YEAR & TRANSFER HONOR SOCIETIES)

STEP supports the transition of students in, through and out of their unique W&M experience by helping to develop

community while providing services, outreach and support encompassed within year-round Community and Distinctive Population Initiatives. We host signature annual programs such as New Student Orientation, Weeks of Welcome, Off Campus Education & Housing Fairs, Transfer Celebration Week and our Find, Form, & Focus Your Experience (F3 YE) opportunities. The office also supports larger university traditions such as Opening Convocation, Charter Day and Commencement Weekend.

## Student Veteran Engagement

[wm.edu/osve](http://wm.edu/osve)

(APPLICATIONS, TRANSFER OF CREDITS, SUPPORT SERVICES, VA EDUCATION BENEFITS)

The Office of Student Veteran Engagement (OSVE) supports campus by connecting military and veteran students with resources across the university and beyond. Staff assist with finding academic support and research, internship and employment opportunities. They also serve on the Military & Veteran Affairs team, coordinating initiatives across all schools and programs, working to expand veteran enrollment and seeking support for other university veteran programs.

# Health & Safety

## Center for Mindfulness & Authentic Excellence

[wm.edu/offices/wellness/ohp/cmax](http://wm.edu/offices/wellness/ohp/cmax)

(AUTHENTIC EXCELLENCE INITIATIVE, HEALTH COACHING, BUILDING CONNECTIONS & BRIDGING DIFFERENCES)

The Center for Mindfulness and Authentic Excellence helps students cultivate resilience and well-being through programs like Self-Care Over Soothing, Health Coaching and Mindfulness practices. The center emphasizes the importance of optimizing — not maximizing — wellness across all eight dimensions of health, empowering students to flourish personally and academically.

## Counseling Center

[wm.edu/counselingcenter](http://wm.edu/counselingcenter)

(757) 221-3620

(MENTAL HEALTH, RELATIONSHIPS, FAMILY CONCERNS, IDENTITY DEVELOPMENT, PERSONAL GROWTH)

The Counseling Center, located in the McLeod Tyler Wellness Center, offers a range of mental health services to students wanting help with personal concerns. Our staff specializes in the

developmental issues and clinical concerns common to college students such as relationship and family issues, academic and personal stress, identity development and personal growth.

## Emergency Information

[wm.edu/emergency](http://wm.edu/emergency)

(TRIBE ALERTS, EMERGENCY MANAGEMENT TEAM, EMERGENCY NOTIFICATION SYSTEM)

William & Mary is committed to providing a safe and secure environment for its students, faculty, employees and visitors to learn, teach, work and enjoy our beautiful campus and all it offers. In pursuit of that goal, the university takes a comprehensive approach to protecting the campus community and preparing for any emergency. Although a university campus is among the safest places you can be, we work every day to make our campus safer. William & Mary employs a structured tiered system for campuswide notifications through Rave Mobile Safety. Not all alert methods are used in every situation, but the multi-platform system ensures you receive important updates regardless of the incident. For more information, please check out our Stay Informed websites.

## Health Promotion

[wm.edu/offices/wellness/ohp](http://wm.edu/offices/wellness/ohp)  
wellness@wm.edu | (757) 221-1439

*(SELFCARE OVER SOOTHING [SOS], EVENTS WITH ALCOHOL TRAINING [EAT], I CAN I WILL COURAGE INTERVENTION, WORKSHOPS AND TRAINING ON A VARIETY OF HEALTH TOPICS)*

Health Promotion, located in the McLeod Tyler Wellness Center, works to enhance the overall health and wellness of the W&M campus community through evidence-informed prevention efforts. By advancing a holistic and multidimensional view of wellness, we promote a culture of healthy behavior and choices that improve quality of life.

## Student Health Center

[wm.edu/health](http://wm.edu/health)  
(757) 221-4386

*(PRIMARY CARE SERVICES, PHYSICAL, MENTAL HEALTH, SOCIAL HEALTH)*

Located in the McLeod Tyler Wellness Center, the Student Health Center provides a full range of primary care services. All full-time students with a completed Health Requirement Form are eligible to receive care here.

## Timely Care

[timelycare.com/wm](http://timelycare.com/wm)

William & Mary partners with TimelyCare, a virtual platform that expands mental health and wellness resources beyond our on-campus Counseling Center. Students can access licensed providers in all 50 states at no cost if they have paid the W&M Health-Fee. Online students pay a nominal fee of \$12 per semester, and no insurance is required.

Students can choose their provider based on availability, specialization and identity with flexible scheduling — including evenings and weekends.

Download the TimelyCare app and connect with care that fits your needs.

### Services include:

- TalkNow: 24/7 on-demand mental health and emotional support.
- Counseling: Ongoing, appointment-based sessions (up to 12 per year).
- Psychiatric support: Available with referral.
- Health coaching: Unlimited access worldwide to support healthy lifestyle habits.

## W&M Police Department

[wm.edu/police](http://wm.edu/police)  
(757) 221-4596

WMPD is part of the University's Division of Public Safety. William & Mary police officers are fully certified through the Commonwealth of Virginia and receive the same training as municipal police officers. WMPD practices community policing through community partnerships. WMPD's core values include integrity, professionalism, fair and impartial policing and community focus. We are an accredited agency through the Virginia Law Enforcement Professional Standards Commission (VLEPSC). WMPD is a full-service police department and is available 24/7/365. We have patrol, investigations and emergency communications functions and offer personalized safety plans to community members. Our focus is keeping the William & Mary community safe and facilitating an environment where people feel safe. on Response to an Active Shooter Incident, Alcohol and Other Drugs Awareness; and victim/witness support services.