



How to Download Files from Main Photo Storage Sites onto Your Computer

Amazon Drive, from Amazon site:

1. Navigate to [Amazon Drive](#).
2. Click **Photos & Videos** in the page header
3. Select the photo(s) and/or video(s) that you would like to download. You can select up to 1,000 files or up to 5GB at once.
 - a. Note: When selecting multiple photos and videos, the items will be downloaded as a ZIP file.
4. Click **Download**.
5. Follow the on-screen instructions to download the photo(s) and/or video(s).

Dropbox

To download a **single file**:

1. Navigate to your [Dropbox](#) account.
2. Open the file you would like to download.
3. Click the “**Download**” button.
4. Your download will begin immediately.

To download an **entire folder**:

1. Navigate to your [Dropbox](#) account.
2. Find the folder you would like to download.
3. Click on the “...” next to the right of the folder’s name.
4. Click “**Download.**”
5. Your download will begin immediately as a ZIP file.

Note: You **cannot** download an entire folder if it is greater than 20GB in size or if it contains more than 10,000 files.

Facebook

To download a **single file**:

1. Navigate to your [Facebook](#) account.
2. Open the file you would like to download.
3. Hover over the image until the file's "Like," "Comment," and "Share" buttons appear.
4. Click the "**Options**" link in the bottom right corner and then select "**Download.**"
5. Your download will begin immediately.

To download **all your photos at once**:

1. Navigate to your [Facebook](#) account.
2. Click the "**Download**" icon in the top right corner of the screen.
3. Click the "**Settings**" option.
4. Click "**Download a Copy of Your Facebook Data**" at the bottom of the "**General Account Settings**" page.
5. Click "**Start My Archive.**"
6. At this point, you will need to enter your password to verify your identity.
7. You will receive an email shortly afterward telling you when your archive is ready.
8. Click the link provided in the email.
9. On the page that opens, click the "**Download**" button and type your password in again. Your archive will begin downloading as a ZIP file. (If you have used Facebook for a long time, the file will be large.)
10. When the file is downloaded, open it and navigate to the "**Photos**" folder to see all your photos.

Note: This option downloads all your Facebook data from since you started using Facebook, including wall posts, chat messages, and About You information, as well as photos and videos.

Google Drive/Google Photos

To download a **single file**:

1. Navigate to drive.google.com, then "**Go to Google Drive.**"
2. Open the file you would like to download.
3. Click the "**Download**" button.
4. Your download will begin immediately.

To download an **entire folder**:

1. Navigate to drive.google.com, then “**Go to Google Drive.**”
2. Click the Settings icon (it looks like a cog), then “**Create a Google Photos Folder.**”
3. It takes a long time for the folder to become populated, and please note that there have been many reports of missing photos.
4. This folder contains ONLY photos uploaded directly to Google Photos. Photos uploaded using “Backup & Sync” are not included.
5. Albums, descriptions, adjusted dates and edits made in Google Photos will not be attached to the photos when they are downloaded onto your computer.
6. Return to “**My Drive.**” Find and open the Google Photos folder.
7. Go into the folder of photos that you would like to download.
8. Select the drop-down under the name of the folder and click “**Download.**”
9. Your photos will be downloaded as a ZIP file.

iCloud

To download a **single file**:

1. Navigate to your [iCloud](#) account.
2. Open the **Photos** app.
3. Select the file that you would like to download.
4. Click the “**Download**” icon.
5. Your download will begin immediately.

To copy your **entire iCloud library** onto a device, use the steps [here](#) that apply to your device type and the application to which you would like to copy photos.

Shutterfly

Note: The [Shutterfly](#) website states: “Currently, **we do not offer full-resolution downloading.** However, we do have two methods by which you can get digital copies of photos: **Share Site Downloading** and the **Shutterfly mobile app.** Downloads are lower-resolution and done individually but are available immediately. Regardless of method, photos will not include any edits (cropping, color effects, red-eye, etc.) made using our online tools.”

To download from a **Shutterfly Share Site** (a private website that a Shutterfly user can create to share photos):

1. Navigate to the **Shutterfly Share Site** that houses the photo you would like to download.
2. Click the thumbnail of the photo you would like to download to view the full-size image.

3. Mouse over the full-size image to see a drop-down menu.
4. Click the “**Download picture**” option in the drop-down menu. You will be prompted to sign into your Shutterfly account if you are not already signed in. A 1600x1200 copy of the image will then be downloaded to your computer.
 - a. **Note:** If you do not see the option to download the photo, that means the owner of the Share Site has disabled this feature.

To download from the **Shutterfly mobile app**:

1. Open the Shutterfly mobile app on your iPhone, iPad, or Android device.
2. **iPhone/iPad** – Tap the photo that you would like to download to view it, then tap the share icon and select “**Save image.**”
3. **Android** – Tap the photo that you would like to download to view it, then tap the three vertical dots in the upper right corner and select “**Download.**”
4. Your download will begin immediately.

SmugMug

To download a **single file**:

1. Navigate to your [SmugMug](#) account.
2. Open the file you would like to download.
3. Click the “**Download**” button located under the photo in the gallery or in the lightbox.
4. Your download will begin immediately.

To download an **entire gallery of photos**:

1. Go to your “**Organizer**” in your [SmugMug](#) account.
2. Click “**Organize,**” then “**Organize Site.**”
3. Select the gallery you’d like to download.
4. Click the download icon, then “**Download Gallery.**”
5. When the gallery is finished downloading, you’ll receive an email with the link to the ZIP file.

YouTube

1. Navigate to [YouTube.com](#).
2. Click on your profile image in the top right corner of the screen, then navigate to “**Creator Studio.**”
3. Select “**Video Manager**” on the left-hand side of the screen, then “**Videos.**”
4. In the drop-down next to the video you wish to download, select “**Download MP4.**”
5. Your download will begin immediately.