

Ombudsperson Report for 2007

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Activities for January - July 2007

- 5 inquiries total between January and July 2007
 - 3 phone calls or emails that were informational and did not lead to further discussion
 - 2 issues that led to further discussion with faculty, the Director of Graduate Studies, the department, and the Dean of Graduate Studies. The issues were resolved to the satisfaction of the students and the faculty.
 - 1 issue carried on from the previous year that was resolved in the fall 2007.

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Activities for July - December 2007

- Orientation session for new graduate students, August 2007.
- Orientation session for new TAs and TFs – dealing with problem students, learning climate, August 2007.
- 5 inquiries total between August and December 2007
 - 3 resolved over email exchanges
 - 1 resolved after several meetings with the graduate student
 - 1 resolved after talking with the advisor, meeting with the Director of Graduate Studies, and meeting with the Dean of Graduate Studies

Issues raised:

- *delay of grade reporting
- *harassment by student from another university
- *dispute over standing in program
- *dispute over financial aid
- *failure of graduate student to complete work (complaint raised by the advisor)