

WELCOME TO THE NEIGHBORHOOD!

Living in a home is a wonderful and exciting experience with new responsibilities, including placing and removing your trash from the street each week, mowing your lawn, trimming shrubs, and removing waste from your yard.

We encourage you to get to know your neighbors and exchange contact information. Friendly neighbors can be a great resource for each of you.

TENANT RIGHTS

Know what you are entitled to as a tenant! Virginia has a tenant and landlord act that outlines the responsibilities of both landlords and tenants.

Contact Elizabeth Spach at 804-718-5615 or visit the tenantlandlordinfo@dhcd.virginia.gov website for more information.

GOING AWAY

If you go away for an extended period, stop your mail by contacting the Post Office at 757-229-0838.

The Police Department has a house check program in which officers perform a periodic check of your home while you are away. Check the Police Department website for information.

Make sure that the heat in your home is set at a reasonable temperature during colder months to prevent pipes from freezing and damaging your home while you are away. If your home is heated by oil, ensure that enough oil is available to keep the furnace running during your absence.

Leave a light on or set one on a timer to give the appearance someone is home.

NOISE ORDINANCE

Noise exceeding 55 decibels between 11:00 p.m. and 7:00 a.m., and above 65 decibels between the hours of 7:00 a.m. to 11:00 p.m. is prohibited (The city regulates noise in Chapter 12: Public Nuisances, which is enforced by the Police Department). Keeping your neighbors informed and providing them with contact information in advance may help alleviate a noise violation. For additional information, contact the Police Department at 757-220-2331 or review the ordinance at williamsburgva.gov/police.

RENTAL OCCUPANCY ORDINANCE

Three unrelated individuals may live in a single-family dwelling. An increase from three to four individuals may be allowed if certain conditions are met as outlined in the City Code. Contact your landlord to determine if your home qualifies for an increase to four tenants. For more information on the Rental Occupancy Ordinance, contact the Planning Department at 757-220-6130.



Student Renters Guide 2022-2023



City of Williamsburg
401 Lafayette Street
Planning Department
757-220-6130

Important Phone Numbers

Emergency 911

Police (Non-Emergency)

757-220-2331

Fire (Non-Emergency) 757-220-6220

Campus Police 757-221-4596

Water & Sewer 757-220-6188

Code Compliance 757-220-6134

Dominion Energy 1-888-667-3000

Virginia Natural Gas

1-866-229-3578

Cox Communications 757-224-1111

WATA Bus 757-259-4093



Basic City Services for Your Home

TRASH COLLECTION (757-220-6140)

COLLECTION DAY—NEVER MISS IT AGAIN!

- Sign up for automatic garbage and recycling collection day reminders at www.williamsburgva.gov/garbage. Automatic reminders can be received via text, email, Twitter, or phone. You can also upload it to your calendar. Check out the tab “What Goes Where?” to find out how to dispose and recycle items.
- The city collects trash once a week. The day varies depending on your location.
- The city provides a BLUE LID trash container that must be brought to the curb by 7:00 a.m. on the morning of pickup with the front of the container facing the street. Items left on the ground and not in a City Container will not be picked up. Please remove your container from the street to your side or rear yard no later than the evening of pickup.

RECYCLING COLLECTION (757-220-6140)

- Recycling pickup occurs on trash collection day every other week. The city provides a TAN LID recycling container that must be brought to the curb by 7:00 a.m. on the morning of pickup with the front of the container facing the street.
- Items must be placed in a City recycling container. Items placed on the ground will not be picked up.
- Please remove your container from the street to your side or rear yard no later than the evening of pickup.

BULK COLLECTION (757-220-6140)

- Residents at each home may call the city for a bulk pickup three times a year.
- Two items are allowed for each pickup, and they must be placed at the curb on the arranged pickup day.
- Discarded building materials are not picked up by the city and must be discarded by the property owner or tenant.

PARKING (757-220-2331)

- Parking is allowed only in areas designated for parking on the property, not including the grass.
- Certain on-street parking areas in the city are posted for “Resident Parking Only,” which require purchasing a Resident Parking Pass. Purchase passes at the City Finance Office, which requires proof of residency and a copy of your vehicle registration.
- If your vehicle registration does not contain your current address, a copy of your signed lease or other proof of residency may be used instead. Park in front of your own house, not your neighbors, when possible.

BICYCLE SAFETY (757-220-2331)

- Student safety in Williamsburg is of utmost concern. Many students travel in the city via bicycle. Bicycling tips:
 - ◆ Obey all traffic signs, signals, lights, markings & wear a bike helmet.
 - ◆ Ride in the direction of travel on the right-hand side of the street.
 - ◆ Register your bike with the Finance Department/ university.
 - ◆ Please store your bike in a side or rear yard when not in use.
 - ◆ Lock your bike and use lights at night.

PROPERTY MAINTENANCE (757-220-6134)

- You and your landlord are responsible for maintaining your property as a city resident. (Chapter 12 of the City Code regulates issues with weeds, grass, trash, and the maintenance of premises)
- Mow and edge grass to the curb or pavement edge. Put away lawn furniture and other items from the front yard to a side or rear yard when not in use.
- If you have concerns or questions on property maintenance, please get in touch with Codes Compliance.