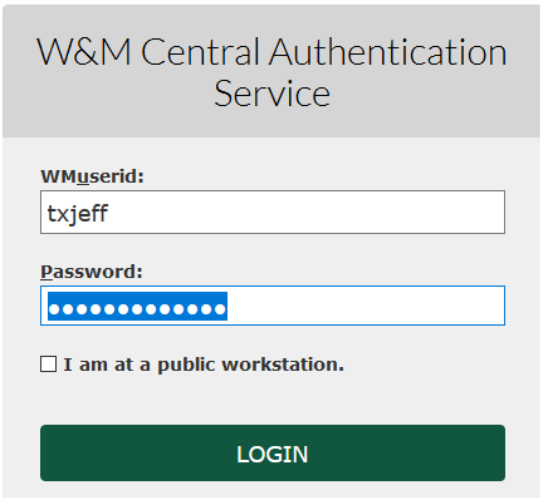
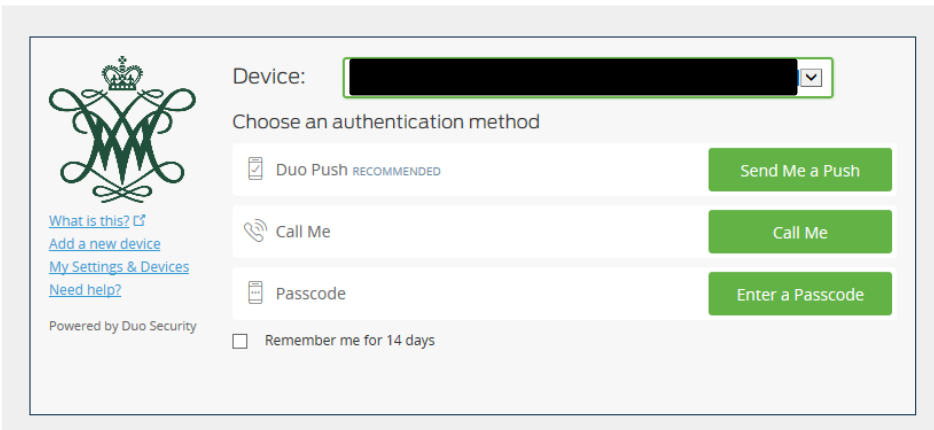


Access the VPN using Duo Authentication (MAC)

This document will cover downloading and installing the Global Protect Client for VPN access. It will also demonstrate how to use the client to connect to the campus network.

1. Download the GlobalProtect VPN agent
2. Install the GlobalProtect Agent
3. Run the GlobalProtect Agent

Download the GlobalProtect VPN agent

<p>In a web browser go to</p> <p>https://gp.wm.edu</p> <p>Login with your W&M username and password.</p>	 <p>The screenshot shows the 'W&M Central Authentication Service' login interface. It includes a 'WMuserid:' field with the text 'txjeff', a 'Password:' field with masked characters, and a checkbox for 'I am at a public workstation.' A green 'LOGIN' button is at the bottom.</p>
<p>Authenticate using your preferred DUO method.</p> <p>*DUO setup can be accessed at https://2f.wm.edu.</p>	 <p>The screenshot shows the Duo Authentication interface. It features the William & Mary crest logo, a 'Device:' dropdown menu, and three authentication options: 'Duo Push RECOMMENDED' with a 'Send Me a Push' button, 'Call Me' with a 'Call Me' button, and 'Passcode' with an 'Enter a Passcode' button. There is also a 'Remember me for 14 days' checkbox and a 'Powered by Duo Security' note.</p>

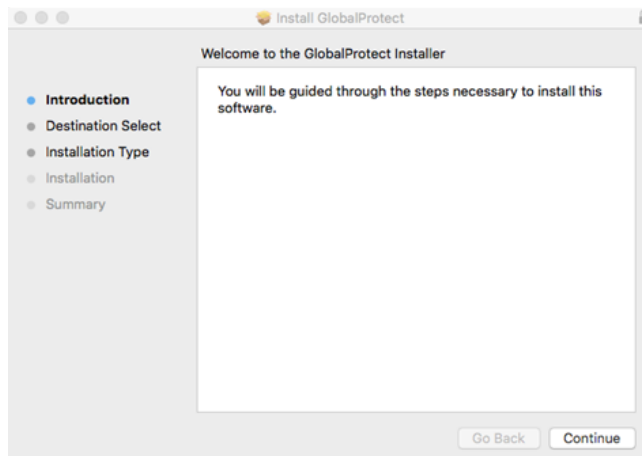
Download the Mac 32/64 bit GlobalProtect agent and run the installer.



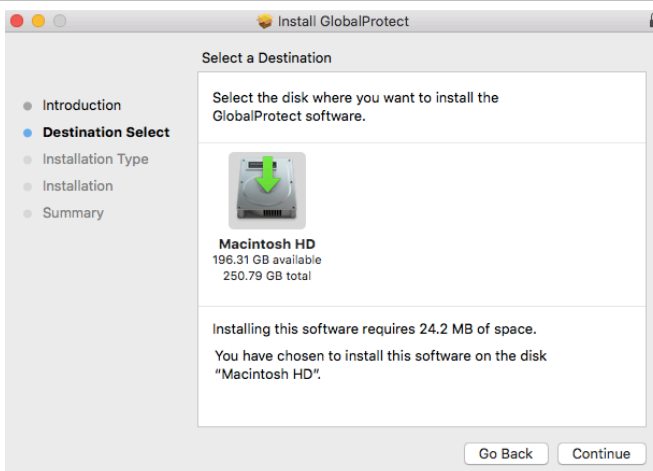
Install the GlobalProtect Agent

Follow through the installation selecting the default options.

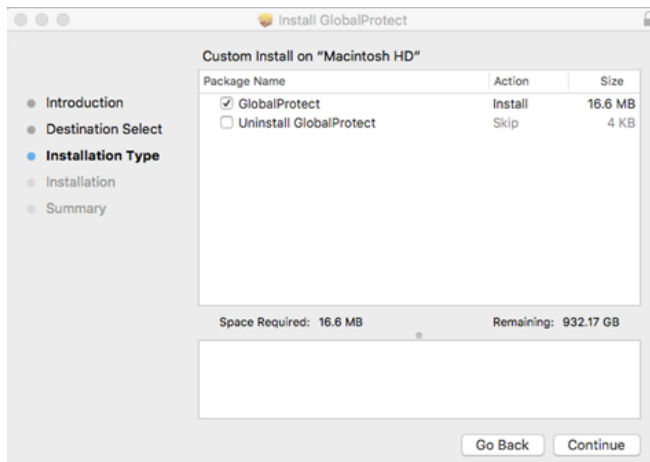
Click **Continue**



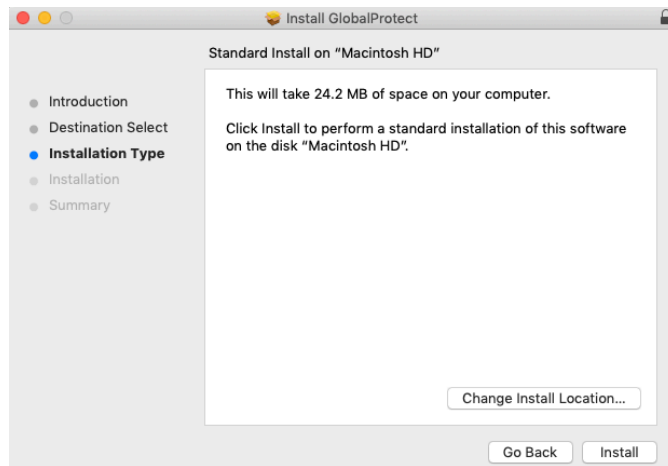
Click **Continue**



Click **Continue**

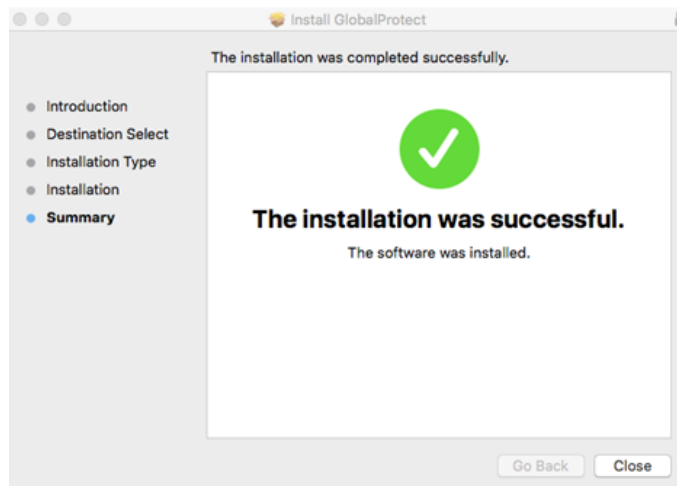


Click **Install**



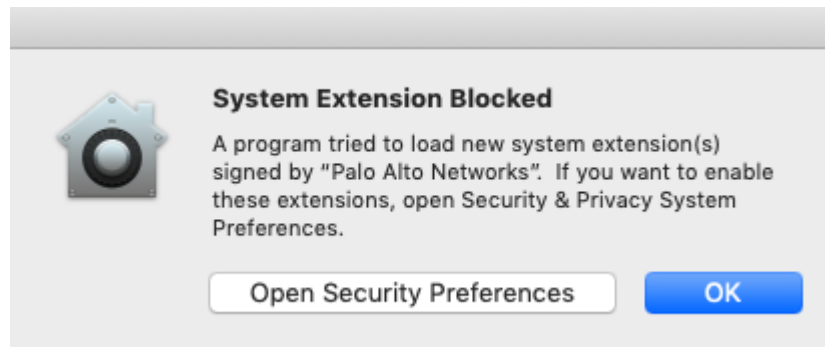
The software has been installed.

Click **Closed**



If this Dialog Box appears

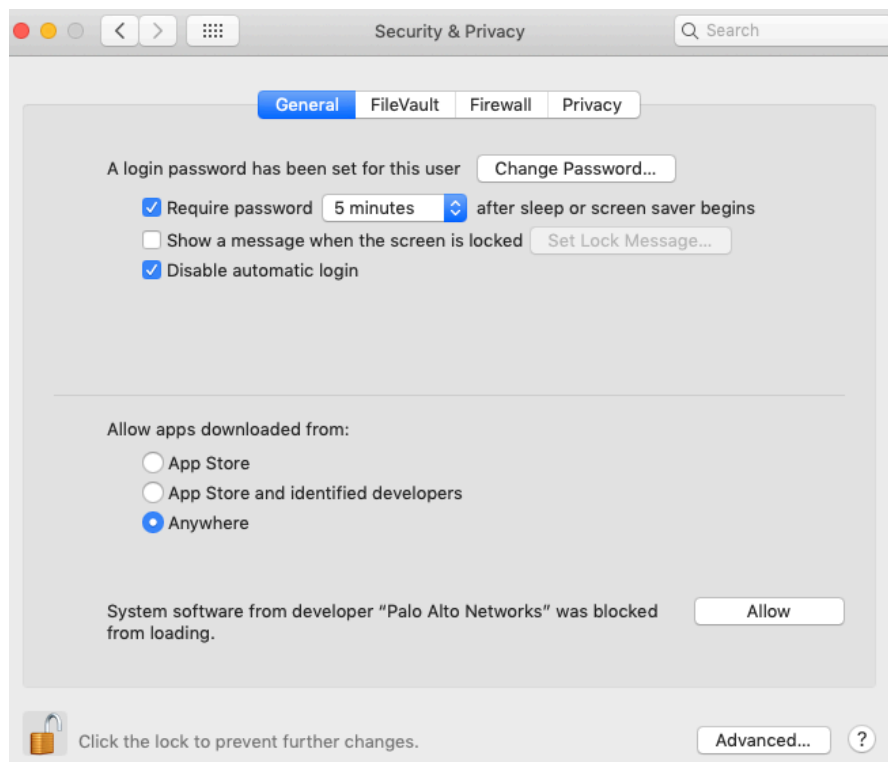
Click **Open Security Preferences**



Click the **Lock** to Allow Changes

Enter **Mac Password** when asked

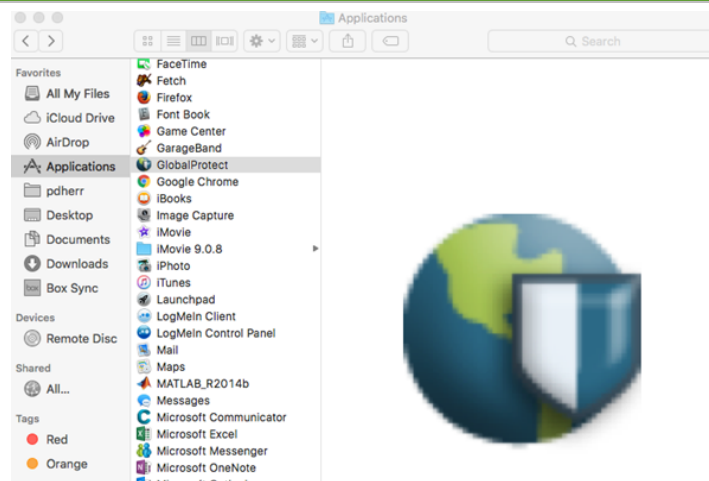
then Click **Allow**

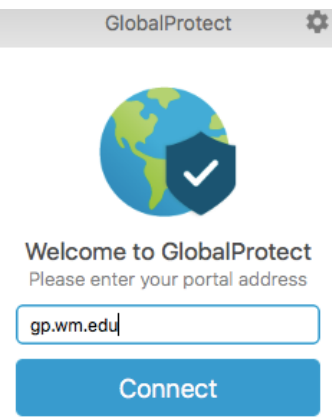
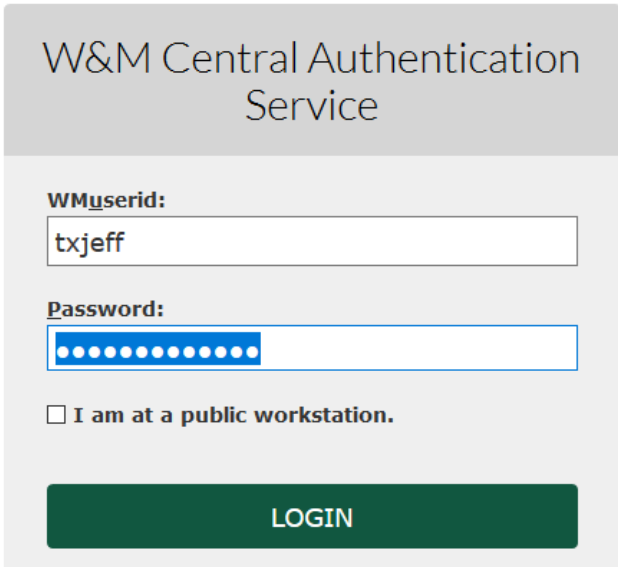
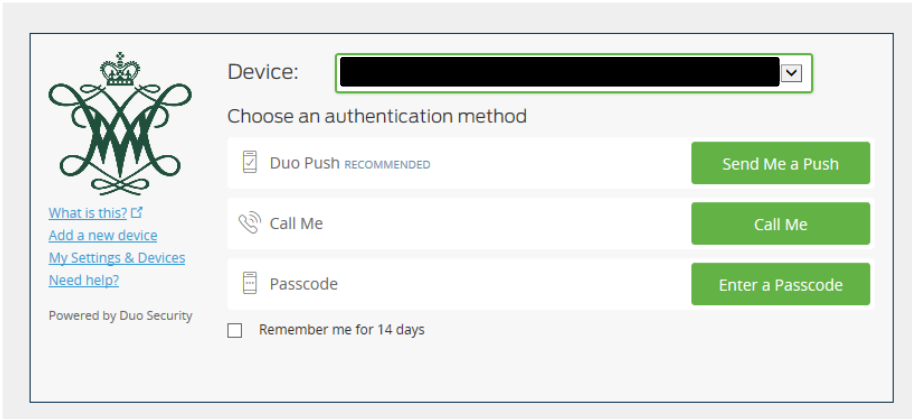


Starting Global Protect

Start the software by opening the Finder then Application.

Double click on **GlobalProtect**



<p>Enter Portal: gp.wm.edu</p> <p>Click Connect</p>	 <p>The screenshot shows the GlobalProtect login interface. At the top, there is a 'GlobalProtect' header with a gear icon. Below it is a globe icon with a shield and a checkmark. The text reads 'Welcome to GlobalProtect' and 'Please enter your portal address'. A text input field contains 'gp.wm.edu', and a blue 'Connect' button is positioned below it.</p>
<p>Username: WM Username</p> <p>Password: Your Password</p> <p>Click Connect</p>	 <p>The screenshot displays the 'W&M Central Authentication Service' login form. It features a header with the service name. Below, there are two input fields: 'WMuserid:' with the value 'txjeff' and 'Password:' with a masked password of ten dots. A checkbox labeled 'I am at a public workstation.' is present. A large green 'LOGIN' button is at the bottom.</p>
<p>The GlobalProtect <i>Login</i> will appear</p> <p>Select your preferred authentication method or enter a passcode.</p>	 <p>The screenshot shows the Duo Security authentication screen. On the left is the William & Mary crest. The main area includes a 'Device:' dropdown menu, a 'Choose an authentication method' section with three options: 'Duo Push RECOMMENDED' (with a 'Send Me a Push' button), 'Call Me' (with a 'Call Me' button), and 'Passcode' (with an 'Enter a Passcode' button). A 'Remember me for 14 days' checkbox is at the bottom. Links for 'What is this?', 'Add a new device', 'My Settings & Devices', and 'Need help?' are on the left. The text 'Powered by Duo Security' is at the bottom left.</p>

The globe that is located in the top right (bottom right for PC) of the screen will spin and a blue shield will appear.

You should now be able to access W&M resources and Gmail.

GlobalProtect

**Connected**

You are securely connected to the corporate network

Disconnect