Before you can add the W-M_Wireless_Encrypted network, you must remove any old entry you may have. Left-click your WiFi icon then click “Network Settings”.

Click “Manage Wi-Fi Settings”, scroll to the bottom, select W-M_Wireless_Encrypted, then click “Forget”. If you have W-M_Wireless then remove it as well then close the window.

Now right-click your Wi-Fi Icon and click “Open Network and Sharing Center”.

Click “Set up a new connection or network”, click “Manually connect to a wireless network” then hit next.
- Fill in the network name *exactly* as W-M_Wireless_Encrypted with the underscores and this is also case sensitive! Select WPA2-Enterprise from the dropdown menu and click next. *Do not hit close yet.*

- Click “Change connection settings”, click the “Security” tab at the top then “Settings”, and the “Configure” button. Make sure “Automatically use my Windows logon name and password” is *not checked*. Click OK, click OK, then click “Advanced settings”. Check the box to “Specify authentication mode and select “User authentication” from the dropdown. Click OK, click OK, and finally click Close. Close the remaining window.
• Left-click the Wi-Fi icon, click W-M_Wireless_Encrypted, then Connect. Enter your William & Mary Username and Password then click OK. If prompted click “Connect”. Some may have to click Network settings again, to click this box depending on your computer.

Wi-Fi

You should now see your WiFi connected and be able to open a webpage. If after doing these steps you still cannot open a webpage, restart your computer and try opening a webpage.