### Access the VPN using Duo Authentication (MAC)

This document will cover downloading and installing the Global Protect Client for VPN access. It will also demonstrate how to use the client to connect to the campus network.

- 1. Download the GlobalProtect VPN agent
- 2. Install the GlobalProtect Agent
- 3. Run the GlobalProtect Agent

Download the Globa	IProtect VPN agent		
In a web browser		W&M Central Authentication Service	
https://gp.wm.edu		WM <u>u</u> serid: txjeff	
Login with your W&M username and password.		I am at a public workstation.	
		LOGIN	
Authenticate using your preferred DUO method.		Device: Choose an authentication method	Send Me a Push
*DUO setup can be accessed at <u>https://2f.wm.edu</u> .	What is this? Cf Add a new device My Settings & Device Need help? Powered by Duo Secu	Call Me Passcode ity Remember me for 14 days	Call Me Enter a Passcode

Download the Mac 32/64 bit GlobalProtect agent and run the installer.

## paloalto NETWORKS

### GlobalProtect Portal

Download Windows 32 bit GlobalProtect agent Download Windows 64 bit GlobalProtect agent Download Mac 32/64 bit GlobalProtect agent

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.

Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

### Install the GlobalProtect Agent ... 🥪 Install GlobalProtect Welcome to the GlobalProtect Installer You will be guided through the steps necessary to install this Introduction software Follow through the Destination Select Installation Type installation Installation selecting the Summary default options. Click Continue Go Back Continue • • • 🥪 Install GlobalProtect Ω Select a Destination Select the disk where you want to install the Introduction GlobalProtect software. Destination Select Installation Type Installation Summary Click Continue Macintosh HD 250.79 GB total Installing this software requires 24.2 MB of space. You have chosen to install this software on the disk "Macintosh HD". Go Back Continue

		🥪 Install GlobalProtect
		Custom Install on "Macintosh HD"
		Package Name Action Size
	Introduction	✓ GlobalProtect Install 16.6 MB
	Destination Select	Uninstall GlobalProtect Skip 4 KB
	Installation Type	
	Installation	
CIICK Continue	Summary	
		Anna Baralada (A.O.M.)
		Space Required: 10.0 MB Remaining: 932.17 GB
		Go Back Continue
		💝 Install GlobalProtect
		Standard Install on "Macintosh HD"
		This will take 24.2 MB of space on your computer.
	Introduction	
	Destination Select	Click Install to perform a standard installation of this software on the disk "Macintosh HD".
	Summary	
Click Install		
		Change Install Location
		Go Back Install
		C C C C C C C C C C C C C C C C C C C
		🥪 Install GlobalProtect
		The installation was completed successfully.
	Introduction	
The setting the set	Destination Select	
The software has	<ul> <li>Installation Type</li> </ul>	
been installed.	<ul> <li>Installation</li> </ul>	
	Summary	The installation was successful.
Click Closed		The software was installed.
		Co Back Class
		OO Back Close

If this Dialog Box appears Click <b>Open Security</b> <b>Preferences</b>	System Extension Blocked         A program tried to load new system extension(s)         signed by "Palo Alto Networks". If you want to enable         these extensions, open Security & Privacy System         Preferences.         Open Security Preferences
<b>Click the Lock</b> to Allow Changes Enter <b>Mac</b> <b>Password</b> when	Security & Privacy       Q Search         General       FileVault       Firewall       Privacy         A login password has been set for this user       Change Password       Change Password         Require password       5 minutes       2 after sleep or screen saver begins         Show a message when the screen is locked       Set Lock Message         Disable automatic login
asked then Click <b>Allow</b>	Allow apps downloaded from: App Store App Store and identified developers App Store and identified developers Anywhere System software from developer "Palo Alto Networks" was blocked Allow from loading. Click the lock to prevent further changes.
Starting Global Prote	ect
Start the software by opening the Finder then Application. Double click on <b>GlobalProtect</b>	Applications Applications C Search Favorites All My Files C Facto Favorites All My Files C Facto Favorites All My Files C Facto C Facto C SargeBand C Applications C Google Chrome C Google Chrome

Enter Portal: <b>gp.wm.edu</b> Click <b>Connect</b>	GlobalProtect ClobalProtect Welcome to GlobalProtect Please enter your portal address gp.wm.edu Connect
Username: WM Username Password: Your Password Click <b>Connect</b>	W&M Central Authentication Service MMuserid: txjeff Password: I am at a public workstation. LOGIN
The GlobalProtect <i>Login</i> will appear Select your preferred authentication method or enter a passcode.	What is this? If   Add a new device   My Settings & Devices   Need help?   Powered by Duo Security

	GlobalPro	otect 🔹
The globe that is located in the top right (bottom right for PC) of the screen will spin and a blue shield will appear.		
You should now be able to access W&M resources and Gmail.	Connec	cted
	You are securely co corporate n	nnected to the etwork
	Disconr	nect