VMWare View Client Setup and Usage

Part 1: Downloading the View Client
In a browser window, go to https://vdesktop.wm.edu/:

Please choose which Client you would prefer to use...

Click on “Install VMware Horizon View Client” to install the regular client on your machine.

1. The VMware View Client offers better performance and features not included in the HTML client.
2. Choose the link to download a client appropriate for your Windows or Mac system. Android and iOS (iPad, iPhone) VMWare View clients are also available via the appropriate app stores.
3. Proceed to “Part 2: Installing the VMware View Client”

...or, click on “VMware Horizon View HTML Access” to access the client through the browser, keeping the following in mind:

1. If the HTML client freezes up on you, refresh the page.
2. Expect the HTML client to perform more sluggishly than the full client.
3. Users cannot use thumb drives with it.
4. It may complain that you need Chrome for optimum sound, but sound will generally work properly with whatever browser you use.
5. To enter a ctrl-alt-del, click on the down-arrow at the middle-top of the screen if the title bar is not already showing. On the right-hand side of the title bar is a small down-arrow which shows a menu (that menu includes CTRL-ALT-DEL).
6. The client should readjust to whatever size browser window you choose. If you choose fullscreen (F11 with Firefox), it will accommodate fullscreen.
7. We have had one instance of a person on a Mac unable to connect to the HTML desktops. If this should happen, you may find that you have updates waiting to install on your system. If that is the case, we have had the HTML desktop work properly after all updates were installed.

If using the HTML client, proceed to part 3b.
Part 2: Installing the VMware View Client

Run the installer program you downloaded, providing administrative credentials as necessary. Accept all the defaults. When asked to provide a default View Connection Server, indicate vdesktop.wm.edu:

![Image of VMware View Client installer](image1)

(example from a Windows installation)

Continue selecting defaults, and reboot when prompted. The View Client will be installed on your system with a shortcut in your Start Menu and on your Desktop.

Part 3a: Starting the VMware View Client

**NOTE:** going forward, all examples are taken from the latest Windows client. If you are on an older system, or on a non-Windows system, what you see may vary, but the procedure is basically the same.

Run the client you installed in Part 2. With older versions of the client, you will immediately see the login screen. With newer versions, you might need to double-click on “Add Server”. If the server information does not auto-fill, enter vdesktop.wm.edu.

If the server is already listed, simply double-click the vdesktop.wm.edu item.
Click Connect when ready.

The client will either try to log in as the current user or give you an opportunity to specify credentials:

You will then be able to select a desktop profile. For Development Users, please double-click “Development Desktops”

The system will open a window to the desktop...review the notification posted and then click OK to consent to it and log in:
**Part 3b: Starting the VMware HTML View**

Type in your Campus username and Campus password and click Log In.

You will then be able to select a desktop profile. For Development Users, please select “Development Desktops”

The system will open a window to the desktop...review the notification posted and then click OK to consent to it and log in: